

Risk-Free Care Pack Rebate



Flyer and Claim Form

For select HP Notebooks and Desktops

HP Care Pack Services Risk-Free rebate allows you to claim a rebate for the price paid for the Care Pack if no service event occurred after the purchase date of the Care Pack. *

Note: Please refer to your Risk-Free rebate form at time of purchase as the program dates and conditions may have changed.

Updated as of January 1, 2020

How it works

1. Purchase

Eligible Care Pack Services during promotional period from HP. Care Pack must be purchased within 1 year of the purchase date of the HP device that it covers.

2. Submit

- A completed copy of the original claim form **within 90 days after expiration of the HP Care Pack Service.**
- A copy of each original invoice/receipt or "HP Care Pack Services - Receipt for Payment." The name on the invoice must match the name on the claim form.

3. Receive

Please allow 6–8 weeks from the time the claim is received by HP to receive your rebate check to the address on the claim form. Does not include sales or similar taxes. If terms and conditions are not met, rebate will not be sent. HP is not responsible for any claims lost, damaged, or delayed in transit. Rebate payments are void if not cashed within 90 days of issuance and cannot be reissued.

Eligibility

The eligible products must not have had a service event from the purchase date of the care pack until the end of the Care pack coverage period. A service event will have occurred if HP either sends parts, a replacement or a person onsite to the customer or if the product is transported to an HP repair depot. A phone call, phone support, or chat support is not a service event. Maximum ten (10) rebates per customer, business address, location and/or household not to exceed \$3500 in the currency purchased. Care Pack must be purchased within 12 months of the purchase date of the device that it covers. This offer is only applicable for HP PC Care Packs purchased within the US and Canada.

Who to contact:

To submit rebate (English and French): focus.crc@hp.com
For rebate questions (English): focus.crc@hp.com
For rebate questions (French): canadastore@hp.com
To get invoice/receipt: 888-999-4747 (options 1, 3, 2)

What Care Packs are eligible?

Laptops and Desktops purchased through store.hp.com in the United States and Canada.

The following SKU's are eligible to participate in the promotion:

In the US:

U9ED5A, U9ED6A, U9ED9A, U9EE0A, U9EE3A, U9EE4A, UJ217A, UA055A, UM923A, U9KV2A, UN012A, UN015A, UN013A, UN016A, UN017A, U1PS3A, U1PS6A U9WY8E, U9WZ2E, U9WZ6E, U9XA0E, U9XA4E, U9XA8E, U9XB2E, U9YP7E, U9YQ1E, U9YQ5E, U9YQ9E, U9YR3E, U9YR7E, U9YS1E, U9YS5E, U9YS9E, U9YT3E, U9YT7E, U9YU1E, UA1C8E, UA1D2E, UA1D6E, UA1L0E, UA1L4E, UA1N8E, UA1P2E, UA1P6E, UA4R1E, UA4R4E, UA4R7E, UA4S0E, UA4S3E, UA4S6E, UA5R9E, UA5S2E, UA5S5E, UA5S8E, UA5T1E, UA5T4E, UA5T7E, UA5U0E, UA5U3E, UA5U6E, UA5U9E, UA5V2E, UA5V5E, UA5V8E, U9WY7E, U9WZ1E, U9WZ5E, U9WZ9E, U9XA3E, U9XA7E, U9XB1E, U9XB5E, U9YQ0E, U9YQ4E, U9YQ8E, U9YR2E, U9YR6E, U9YS0E, U9YS4E, U9YS8E, U9YT2E, U9YT6E, U9YU0E, U9YU4E, UA1D1E, UA1D5E, UA1K9E, UA1L3E, UA1L7E, UA1P1E, UA1P5E, UA4R0E

In Canada:

UC994E, U4812E, U7C97E, U1PS6E, U1PS3E

Laptops and Desktops purchased through HP Customer Support

All 3 Year Care Packs for Notebooks and Desktops beginning with these 3 digits as the Agreement Type: 002, 012, 014, 22W, 137, and 175

Please fill in the following

Limit ten (10) rebates/max \$3500 in the currency purchased per customer, business address, location and/or household. A street address is required to receive your rebate and no refunds will be made to a PO Box. This mail in rebate is only valid for end customers (no resellers). Allow 6 to 8 weeks from the time that the claim is received by HP to receive your rebate check.

I have read, understand and agree to the terms and conditions for this HP Care Pack Rebate Offer #C101 for purchases in the United States and #C102 for purchases in Canada.

Customer signature

Date

First name

Last name

Street address (No PO boxes)

City

State or Province

ZIP or Postal Code

Phone

E-mail address

Serial Number(s) of hardware the HP Care Pack Services were registered to and the SKU or product number of the HP Care Pack Services purchased:

Serial Number: The product serial number can be found on the back or bottom of your HP product.

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Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.



General Terms and Conditions: Offer good on purchases of PC HP Care Packs through HPshopping.com and HP Support in the United States and Canada starting May 1, 2017. Care Pack must be purchased within 1 year of the purchase date of the device that it covers. The original claim form must be received within 90 days after expiration of the HP Care Pack Service. HP Care Packs purchased before or after these dates are not eligible for this offer. Purchase date is determined by invoice date. Offer not valid with other HP offers unless otherwise specified by those offers. Offer not valid on refurbished HP products. Offer is limited to product on hand and NO substitutions with other products are eligible. Keep copies of materials submitted: originals become HP property and will not be returned. Please allow 6 to 8 weeks for receipt of payment. HP reserves the right to request additional information regarding this claim. False information disqualifies this claim, making it subject to review under U.S. Postal Regulations or applicable local laws. Violators may be prosecuted. Only HP PC Care Pack purchases made by an end-user customer from HP in the United States and Canada. Purchases by HP resellers are ineligible. Offer void where prohibited, taxed or restricted by law. Rebate payments do not include sales or similar taxes. Limit ten (10) rebates per customer, business address, location and/or household not to exceed \$3500 in currency used at time of purchase.

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