



HP DesignJet Z9+ Pro Gloss Enhancer Upgrade Kit Installation Guide

SUMMARY

The following sections provide details for this topic.

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1 HP Gloss Enhancer Upgrade Kit

This Gloss Enhancer Upgrade Kit has been designed to be used with an HP DesignJet Z9+ Pro printer only.

Follow this video to see how to install the HP Gloss Enhancer Upgrade Kit:
www.hp.com/go/DesignJetZ9Pro64in/gloss-enhancer-installation-video.

Kit Components

This topic explains the concepts involved in this subject.

- USB dongle
- Setup printhead
- Printhead*
- Gloss enhancer cartridge*

*Components not included in the box.

Installation

The following sections provide details for this topic.

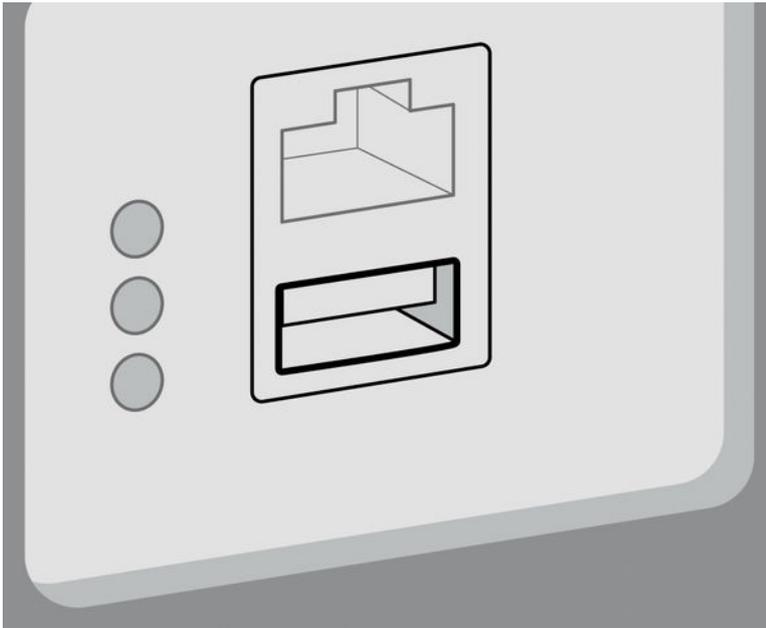
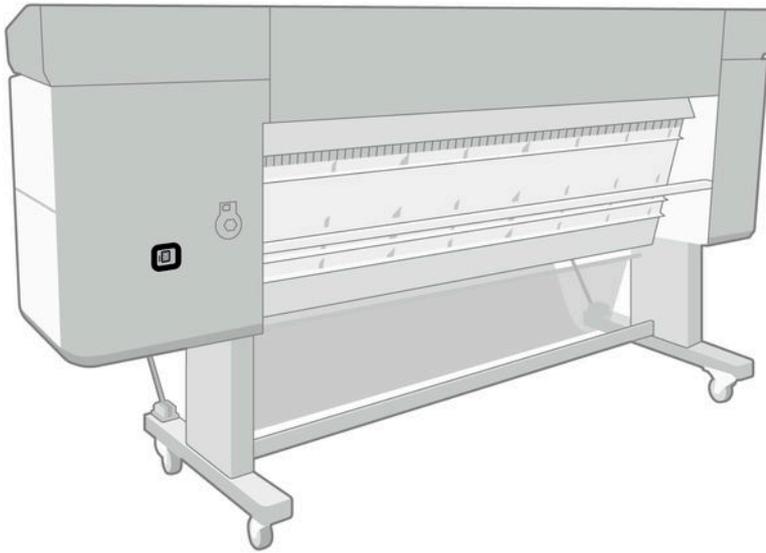
 **IMPORTANT:** If you perform this upgrade the first time you turn on your printer, you will need only the USB dongle and the gloss enhancer cartridge. You can discard the setup printhead and keep the printhead provided in this kit in a safe place to use in the future. See [Upgrade at the time of printer initialization on page 1](#).

If you are not performing the upgrade during the initialization of your printer, you will need all the components of this kit. See [Upgrade after printer initialization on page 3](#).

Upgrade at the time of printer initialization

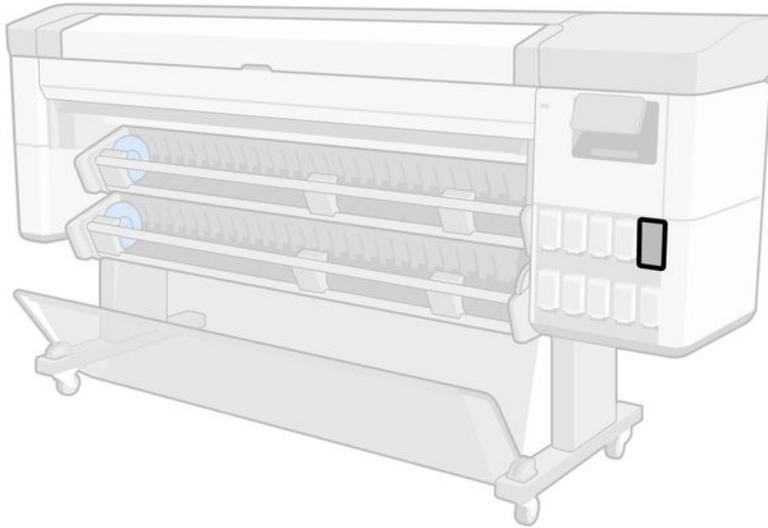
The following steps provide the complete procedure for this topic.

1. When prompted by the front panel about the gloss enhancer upgrade, insert the USB dongle into the USB port behind the printer, marked with the USB symbol.

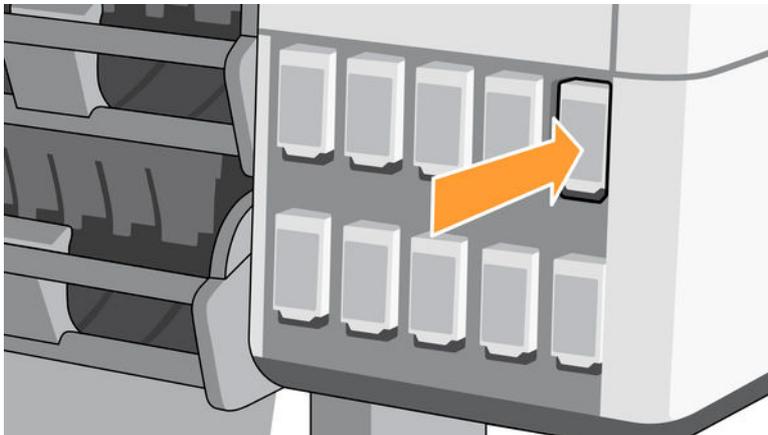


2. The front panel displays **This USB drive will upgrade the printer to support gloss-enhancing ink. This action is not reversible.** Tap **Install** to continue or **Cancel** to abort.
3. Wait while the printer restarts.
4. When prompted by the front panel to insert the ink cartridges, remove the cartridge slot protector from the upper right-hand cartridge slot (marked with E). In order to remove the cover, the ink cartridge located on

the left side must be removed, and from the inner side, there is a plastic tab that needs to be pushed. Watch the video to see how to remove it.



5. Insert the gloss enhancer cartridge provided in this kit.



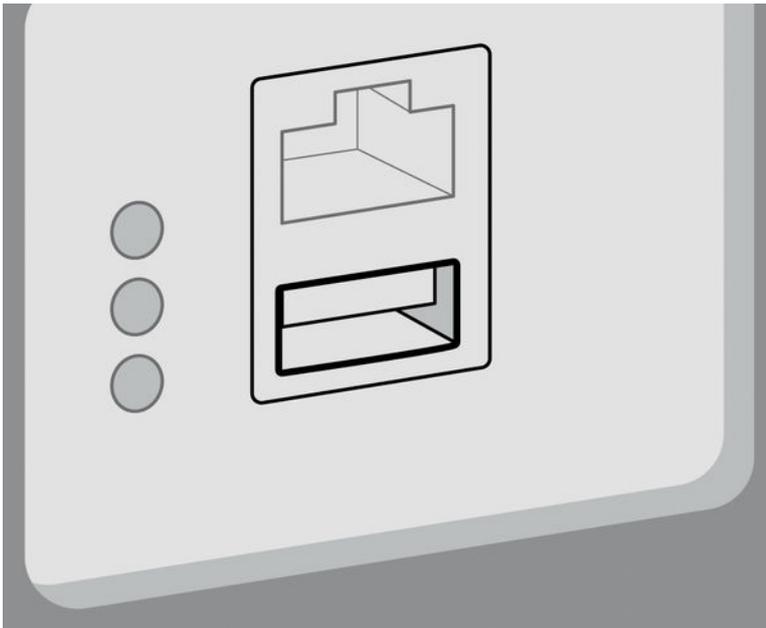
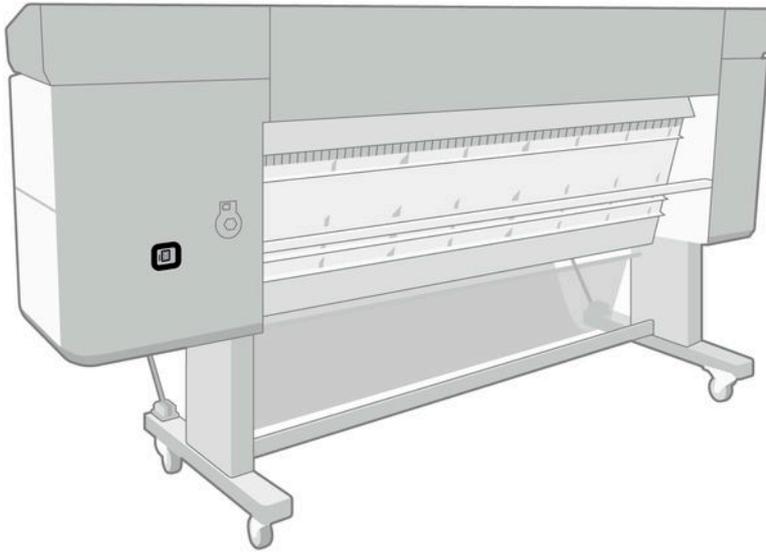
6. Insert the other cartridges provided with the printer.
7. Proceed by following the instructions of the front panel and the assembly instructions of your printer.

Upgrade after printer initialization

The following steps provide the complete procedure for this topic.

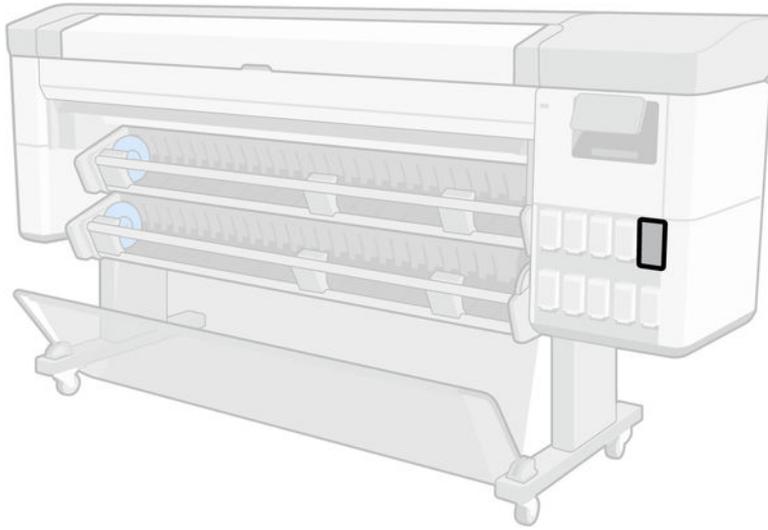
1. Ensure that the printer is turned on and idle.
2. Ensure that the gray cartridge is not empty, because up to 15 ml of gray ink will be consumed during the upgrade.

3. Insert the USB dongle into the USB port behind the printer, marked with the USB symbol.

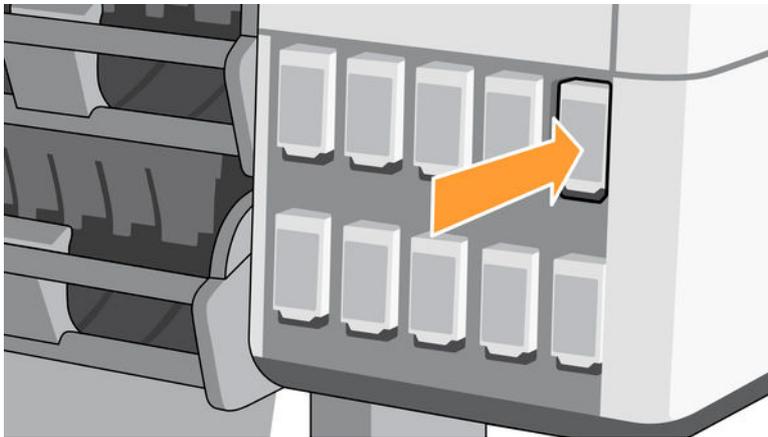


4. When prompted by the front panel, remove the cartridge slot protector from the upper right-hand cartridge slot (marked with E). In order to remove the cover, the ink cartridge located on the left side must be

removed, and from the inner side, there is a plastic tab that needs to be pushed. Watch the video to see how to remove it.



5. Insert the gloss enhancer cartridge provided in this kit.

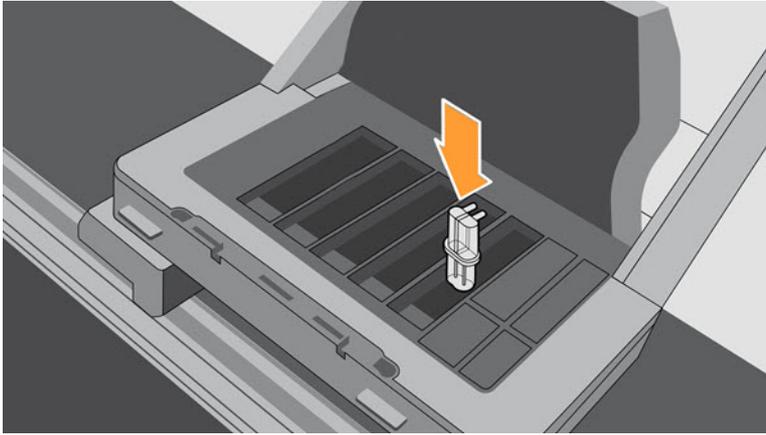


6. When prompted by the front panel, open the printer's window, then open the printhead cover.

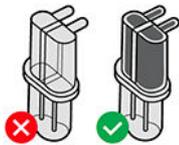
 **TIP:** If you are unsure how to open the printhead cover, see the "Ink system" chapter in your printer's user guide.

7. Remove and discard the printhead indicated by the front panel.

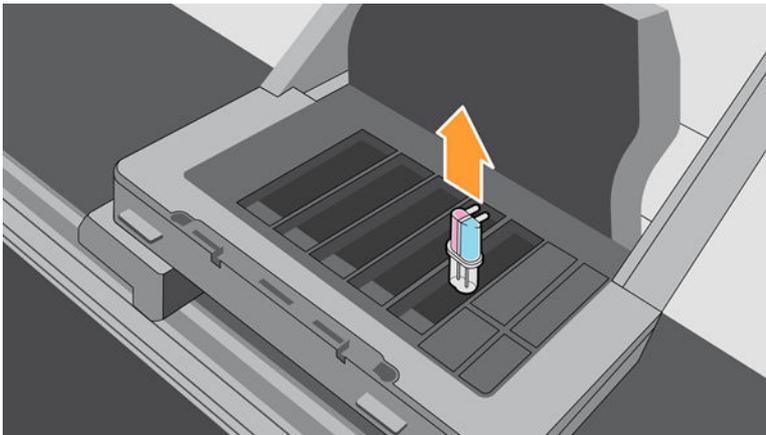
8. Insert the setup printhead provided on this kit into the vacant slot.



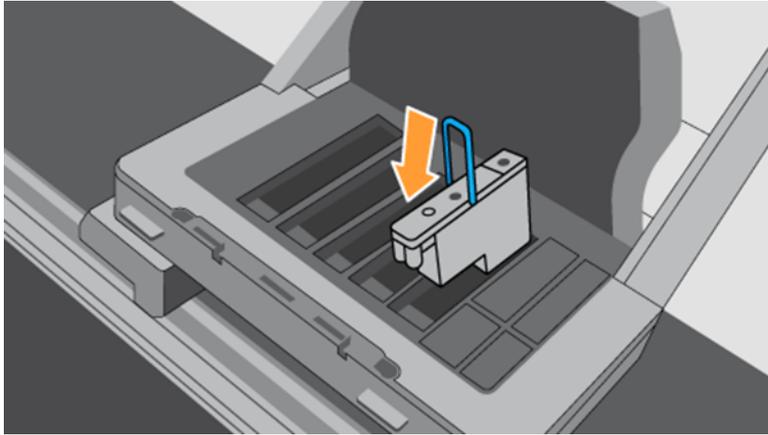
9. Close the printhead carriage cover and then the printer window, and follow the instructions on the front panel.
10. When the ink system is ready, the front panel prompts you to open the window and printhead cover.
11. Confirm that the setup printhead contains ink.



12. Remove the setup printhead.



13. Insert the universal printhead provided in this kit.



14. Close the printhead cover and the window. The printer proceeds to calibrate and align the printheads.