

Service availability and delivery times **by postcode**

Zone 1



| Parcelforce Zone 1 Exceptions | express24 | express24 ^{large} |
|-------------------------------|--------------------------------|--------------------------------|
| AB10-16, 21-25, 32 6, 39 2 | Delivery by close of business# | Delivery by close of business# |
| AB30, 32, 41-44, 51, 99 | Delivery within 2 working days | Delivery within 2 working days |
| AB39 3 | Delivery by close of business# | Delivery by close of business# |
| DD8-9 | Delivery within 2 working days | Delivery within 2 working days |
| DD10 | Delivery within 2 working days | Delivery within 2 working days |
| DD11 | Delivery by close of business# | Delivery by close of business# |
| DG1-6 | Delivery by close of business# | Delivery by close of business# |
| DG7-9 | Delivery within 2 working days | Delivery within 2 working days |
| DG10-16 | Delivery by close of business# | Delivery by close of business# |
| EX16-23, 31-39 | Delivery by close of business# | Delivery by close of business# |
| FK1 | Delivery by close of business# | Delivery by close of business# |
| FK2-7, 8 1, 8 2, 9-14 | Delivery by close of business# | Delivery by close of business# |
| FK8 3 | Delivery within 2 working days | Delivery within 2 working days |

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|-------------------------------|--------------------------------|--------------------------------|
| FK15, 16 | Delivery within 2 working days | Delivery within 2 working days |
| G63 0, 63 9 | Delivery by close of business# | Delivery by close of business# |
| IV4-9, 63 | Delivery within 2 working days | Delivery within 2 working days |
| KA19 8 | Delivery by close of business# | Delivery by close of business# |
| KA26 | Delivery by close of business# | Delivery by close of business# |
| LD1-8 | Delivery by close of business# | Delivery by close of business# |
| LL15-49, 51-78 | Delivery by close of business# | Delivery by close of business# |
| PH8, 9, 12, 15 | Delivery by close of business# | Delivery by close of business# |
| PH10, 11, 13, 14 | Delivery within 2 working days | Delivery within 2 working days |
| PH16 | Delivery by close of business# | Delivery by close of business# |
| PL10-19, 22-35 | Delivery by close of business# | Delivery by close of business# |
| PO30-41 | Delivery by close of business# | Delivery by close of business# |
| SY7-14, 22 | Delivery by close of business# | Delivery by close of business# |

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|-------------------------------|--------------------------------|--------------------------------|
| SY15-21, 23-25 | Delivery by close of business# | Delivery by close of business# |
| SY23.1-5, SY24.5, SY25.6 | Delivery by close of business# | Delivery by close of business# |
| TD1-15 1 | Delivery by close of business# | Delivery by close of business# |
| TD15 2 | Delivery within 2 working days | Delivery within 2 working days |
| TR1-20, 26, 27 | Delivery by close of business# | Delivery by close of business# |

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Zone 2



| Parcelforce Zone 2 Exceptions | express24 | express24 ^{large} |
|-------------------------------|--------------------------------|--------------------------------|
| AB 31, 33-38, 45, 52-56 | Delivery within 2 working days | Delivery within 2 working days |
| FK17-21 | Delivery within 2 working days | Delivery within 2 working days |
| HS1-9** | Delivery within 3 working days | Delivery within 3 working days |
| IV1-3 | Delivery within 2 working days | Delivery within 2 working days |
| IV10-28, 30-32, 36, 40-56 | Delivery within 2 working days | Delivery within 2 working days |
| KA27** and KA28** | Delivery within 2 working days | Delivery within 2 working days |
| KW1-3 and 5-14 | Delivery within 2 working days | Delivery within 2 working days |
| KW15** | Delivery within 3 working days | Delivery within 3 working days |
| KW16-17** | Delivery within 4 working days | Delivery within 4 working days |
| PA20-49 and 62-78 and PA80 | Delivery within 3 working days | Delivery within 3 working days |
| PA60, 61 | Delivery within 2 working days | Delivery within 2 working days |
| PH 17-26, 30-44, 49, 50 | Delivery within 3 working days | Delivery within 3 working days |
| ZE1-3** | Delivery within 3 working days | Delivery within 3 working days |

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Zone 3



| Parcelforce Zone 3 Exceptions | express24 | express24 ^{large} |
|---|--------------------------------|--------------------------------|
| BT21-26, 29-35, 38-46, 49, 51-61, 66-71, 74-77, 80-82 | Delivery by close of business# | Delivery within 2 working days |
| BT47-48, 62-65 | Delivery by close of business# | Delivery within 2 working days |
| BT92-94 | Delivery by close of business# | Delivery within 2 working days |
| IM1-9 and 99 | Delivery by close of business# | Delivery within 2 working days |
| TR21-25 | Delivery within 2 working days | Delivery within 4 working days |

In addition, for all items sent from DG7-9, PH8, 9, 11, 16, 19-26, 30-39, DD5-4, DD6, DD7-6, DD7-7, DD8-1-4, DD10, DD11-3-5, KY8-2&5, KY9-1, KY15-5 will take an additional day.

Items sent from HS1-9, IV21-28, IV40-49, IV51-56, IV63, KW1-3, KW5-17, PH40, ZE1-3 will take an additional 2 days.

Customers sending parcels from remote areas may experience tracking delays until the parcel reaches our local depot.

The extended delivery times above, apply to all items due for delivery Monday to Saturday.

** Items posted in Scottish postcodes in Zone 1 to Scottish Island postcodes in Zone 2 will incur a surcharge.

Delivery by close of business normally means delivery by 5:30pm.

Deliveries to certain outlying postcodes e.g off shore Islands there will be local arrangements in place to deliver to the recipient which may include collecting items from an agreed location.

These extended deliveries times do not apply to the exchange services, separate information is available on request.