

# HP Output Manager for Oracle® Applications

Get reliable delivery of business-critical Oracle documents



Enable business process continuity and reliable delivery of Oracle documents to multiple destinations across the enterprise.



HP Output Manager for Oracle Applications is a software module that integrates Oracle Applications with HP Output Server, the core software platform of any HP Output Management solution. The HP Output Management solution is the intelligent link that gets critical documents from virtually any destination reliably and efficiently while saving your company money.

## Reliable document delivery

- **Enhance the native output capabilities of Oracle.** This solution provides a seamless link from Oracle Applications to the HP Output Server for reliable information delivery across the enterprise. The interface requires no customization of the Oracle environment.
- **Implement a robust output management infrastructure.** Make sure that business-critical documents, including invoices, purchase orders, material safety data sheets, and bills of lading, reliably reach their intended destination while maximizing system efficiency.
- **Accelerate business processes.** Reduce the time from document creation to delivery and eliminate costly process breakdowns that occur with manual distribution.
- **Capture and send documents to multiple destinations.** Easily capture documents and information from Oracle Applications, automatically transform them to the proper output format, and deliver them to the destination of choice, whether it's print, fax, email, web, FTP, or wireless device.

## Flexible output integration

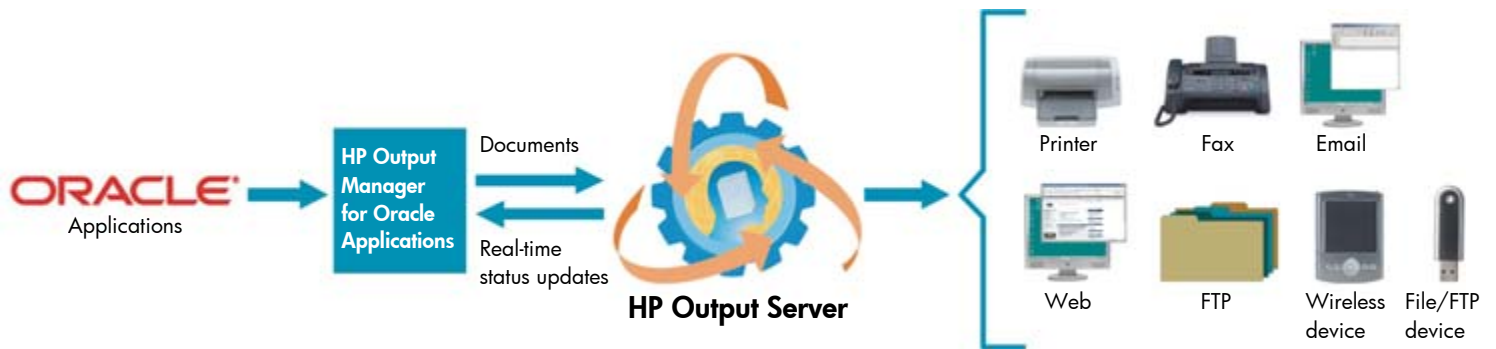
- **Customize reports.** HP Output Manager for Oracle Applications allows for basic delivery of reports through its Concurrent Manager. It also interfaces with the Concurrent Manager spool table to read a wider range of printing parameters from the Oracle database (such as rows, columns, and orientation). This information is sent with the report to HP Output Server, which can then deliver it to a wide range of destinations. Using HP Output Distributor, an add-on module for HP Output Server, reports can be burst and bundled to sort out the relevant parts for each recipient. Using the HP Output Server directory, users can control how their reports are delivered. For example, field representatives who travel a great deal can choose to have reports delivered via the Web.

- **Simplify printer type configuration.** Oracle Applications require that printer types be configured to link specific job styles to specific printer drivers. HP Output Manager for Oracle Applications removes this complexity and allows administrators to route all jobs through a single HP-defined printer type, which is associated with a single HP printer driver. HP Output Server takes care of the rest, regardless of the printer model or destination type—dramatically reducing management overhead.
- **Increase print functionality.** Users can define additional report formatting parameters, such as information for form printing, borders, or additional fonts. These additional attributes can be added without modifying the attributes already defined in Oracle Applications.

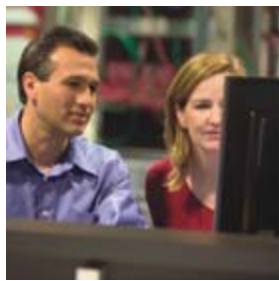
## Delivery and device status

- **Provide better service with end-to-end tracking.** Users can check for successful delivery of their job via the Oracle Request Log. Once the job has been successfully delivered to HP Output Server, helpdesk and operations personnel can assess and manage job status.
- **Automatically resolve problems.** HP Output Manager for Oracle Applications provides real-time status feedback on each output delivery via the Oracle User Interface and automatically retries and retains jobs for quick resolution of output-related problems. If there is a system failure, queues will be automatically recovered.
- **Receive a single-system view of all jobs in the enterprise.** Easily view status and events with centralized control, configuration, and administration of all output resources.
- **Monitor the status of output devices.** Real-time notifications of device malfunctions are routed to HP Output Explorer, a feature of HP Output Server. They can also be integrated into enterprise systems management applications like HP Software (formerly HP OpenView).

Get a seamless connection between Oracle Applications and HP Output Server for efficient and reliable delivery of all business-critical Oracle documents to multiple destinations across the enterprise.



To initiate output delivery, the Oracle user or a background process within Oracle Applications generates an output request assigned to a specific output destination. The output request is transferred to HP Output Server via the HP Output Manager for Oracle Applications integration. HP Output Manager for Oracle Applications also provides real-time status feedback on each output delivery.



## HP Output Management solutions

### End-to-end solutions

HP Output Management solutions make it easy for you to deliver business-critical documents from virtually any business application to nearly any destination reliably and efficiently while saving money. Our solutions combine enterprise information delivery software with expert implementation, integration, software support, and customer training services. We make sure you have everything you need to provide a complete end-to-end business solution for your company.

### Software products

HP Output Server is the core software platform of any HP Output Management solution. It enables reliable, efficient, and cost-effective document delivery to enterprise output destinations virtually anywhere in the world via print, fax, email, FTP, web, wireless devices, file, and other formats. Add-on software modules are available for enhanced capabilities such as report distribution, web publishing, and multi-language printing, as well as integrations with SAP, Oracle Applications, HP Software, and others.

HP Output Management software products run on a large variety of operating systems and platforms including UNIX®, Linux, or Microsoft® Windows®.

### Implementation and integration services

You can choose from an extensive portfolio of enterprise implementation and integration services specifically designed to assist you in smoothly bringing your HP Output Management solution into your IT environment. Our services team provides planning, implementation, integration, and other customization assistance required to meet your business needs.

This team is available to provide end-to-end enterprise integration, combining HP products and services with software from leading enterprise application providers such as Oracle Corporation (Siebel, PeopleSoft, JD Edwards), EMC Corporation (Documentum), Monotype (Andale), and others.

We can also integrate output management capabilities with forms applications and archiving or content management software, as well as with leading high-availability solutions—including HP Serviceguard and IBM High Availability Cluster Management. This prevents network and equipment failures from disrupting your ability to access critical information.

### Support services

When it comes to software support and maintenance services, HP offers a wide range of options so you can rely on the precise level of assistance your company needs.

Our support options include 9x5, 13x5, or 24x7 service hours. As part of your maintenance contract, you get regular defect repair, access to expert personnel to answer any questions you may have, and ongoing software updates—everything you need to maintain an optimally running HP Output Management solution. Your account team also takes requests you may have to enhance the HP Output Management software products or services and feeds them into HP's product enhancement process for continual improvement.

Besides the basic support offerings, we offer advanced implementation and operations enhancement services that include your choice of services such as a system health check, upgrade or migration assistance, performance optimization and tuning, and more.

### Customer training services

Training helps you get the most from your solution. HP offers an HP Output Management training curriculum for delivery at HP facilities, on-site at your company, or as self-paced instruction available on a DVD. Training is essential to keeping your employees equipped with the right knowledge to optimally manage and tune your HP Output Management implementation.

A flexible purchase program for your training needs is available to help you plan and budget.

### Financing services

To assist with the adoption of the HP Output Management solution, HP Financial Services offers a complete array of leasing and financing options to enable you to work within your budget and ease your cash flow. We make it easy and economical for you to deploy world-class technology complete with hardware, software, and services, on terms tailored to your unique needs.

### For more information

For more information about HP Output Management solutions, please send an email to: [outputmanagement@hp.com](mailto:outputmanagement@hp.com) or visit: [www.hp.com/go/outputmanagement](http://www.hp.com/go/outputmanagement)

# HP Output Management solution offerings

Product or service	Description	Number
<b>Software</b>		
HP Output Server	Core software platform of each HP Output Management solution with powerful new features for enhanced management of all document delivery.	T2358AA
HP Output Distributor	Automatic report delivery with advanced bursting and bundling capabilities.	T2361AA
HP Web Delivery	Customized content delivery from HP Output Server to the web.	T2362AA
HP International Printing for HP Output Server	Enables printing of a single language or multiple languages in one document using the Unicode™ Standard.	BA495AA
HP Output Manager for SAP	Integration module linking HP Output Server software with SAP applications.	C8043AA
HP Output Manager for Oracle Applications	Integration module linking HP Output Server with Oracle Applications/E-Business Suite.	Q1308AA
HP Output Manager for HP Software	Integration module linking HP Output Server with HP Software (formerly HP OpenView).	C8040AA
Other interfaces	HP can also integrate with custom or proprietary enterprise applications.	Quote on request
<b>Implementation and integration services</b>		
HP Output Management Assessment and Planning	A thorough, step-by-step process to capture all aspects of your information delivery environment and design just the right solution for your business' unique needs.	Quote on request
HP Output Management Implementation and Integration Services	HP experts integrate the HP solution to your legacy, proprietary and/or standard applications such as SAP or Oracle as well as any needed forms, archiving, or content management systems.	Quote on request
HP Output Management Implementation Services for SAP	Comprehensive services using proven methodologies specifically designed for SAP output environments to simplify your implementation.	Quote on request
HP Output Management Implementation Services for Oracle Applications	Comprehensive services using proven methodologies specifically designed for Oracle output environments to simplify your implementation.	Quote on request
<b>Software support services</b>		
HP Output Management Software Support	HP Standard Support Services provide a choice of support 9 or 13 hours a day 5 days per week. The HP Extended Support Services provide support 24 hours a day, 7 days a week.	Quote on request
HP Output Management Implementation and Operations Enhancement	Additional account-specific services are designed for businesses that run mission-critical applications and cannot tolerate downtime without significant business impact. Services include a system health check, upgrade or migration assistance, performance optimization, and more.	Quote based on individual service modules selected
<b>Customer training services</b>		
	HP has a complete portfolio of training classes as well as self-learning materials available on DVD. Content covers topics such as: basic system operator and system administration, advanced system administration, and usage training for add-on software.	

## HP Output Manager for Oracle Applications technical specifications

<b>Supported server platforms</b>	For HP Output Server 3.5 and HP Output Distributor Server and Client platforms: HP-UX 11.11; 64-bit kernel; HP-US 11.23: 64-bit kernel on PA RISK and Itanium IBM AIX 5.2, 5.3; 64-bit kernel; Sun Solaris 9,10; 64-bit kernel Microsoft Windows Server 2003, Standard Edition and Enterprise Edition; 32-bit Microsoft Windows Server 2003 R2, Standard Edition and Enterprise Edition; 32-bit Red Hat Enterprise Linux ES 4.0 and AS 4.0; 32-bit kernel on x86 Red Hat Enterprise Linux ES 4.0 and AS 4.0; 64-bit kernel on x64 SUSE Linux Enterprise Server 9; 32-bit kernel on x86 and 64-bit kernel on x64 SUSE Linux Enterprise Server 10; 64-bit kernel on x64
<b>Oracle interface</b>	Concurrent Manager
<b>Destination types</b>	Printers (PS, PCL, ASCII text, AFP, LPD), fax, email, web, FTP, wireless device
<b>Warranty</b>	One-year limited warranty

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