

HP Output Management Solutions and Services for Oracle Applications

Solution brief



Get more from your Oracle Applications with reliable output management solutions and services from HP.

Oracle® Applications are designed to give your managers the information they need to run your business. They generate thousands of business-critical reports every day—from inventory and shipping reports to invoices and statements. If these reports fail to reach their intended destinations—or if they arrive too late—your business can suffer. Poor decisions, process interruptions, and missed opportunities are all potential consequences when critical information doesn't get to the right place at the right time.

Fortunately, HP Document Delivery Professional Services specializes in providing reliable output management solutions for business-critical programs—such as Oracle Applications. We can make it easy to monitor and guarantee delivery of all your Oracle output to virtually any destination. With our global reach, we can provide the same level of service whether you're located in a major market or in a remote location. And we have worked closely with Oracle for more than 25 years to provide excellent results for our enterprise customers.

Why we're different

We're different because we understand the importance of Oracle Applications to your business. Our team can work with you to design a custom output management solution that meets your most critical goals—such as streamlining your business workflow by improving the reliability, flexibility, and velocity of critical document delivery. Moreover, our service offerings are comprehensive and encompass an analysis of your Oracle specific document delivery needs, as well as solution development, deployment, management, and support.

We know Oracle

HP has a long and successful history of working with Oracle to help enterprise customers get more value from Oracle products. Most recently, Oracle named HP as its 2005 North American Partner of the Year for technology. With a commitment to innovation and a presence in every time zone, HP is ideally situated to provide output management solutions for even the largest Oracle Applications implementations.



HP Document Delivery Professional Services provides reliable output management solutions specifically designed for Oracle environments combined with superior implementation services.

We understand the Oracle Applications environment

We have years of experience helping enterprise customers design and implement output management solutions for large and complex Oracle environments. For example, we worked closely with Agilent to develop flexible, centralized control of the approximately 1.3 million documents per month generated by its Oracle Applications system. Our solution allowed Agilent to monitor Oracle output and more than 4,000 destination devices from a single console, thereby simplifying administration and providing faster and more reliable report delivery.

We also provide the same level of integration with Oracle's growing portfolio of enterprise resource planning (ERP) products—including PeopleSoft, Siebel, and J.D. Edwards.

How we can help

By working with us, you can get more value from your Oracle Applications by making critical information more accessible to users and applications in a greater variety of usable formats. Our experienced consultants can help you implement a solution that simplifies your Oracle Applications environment and delivers key information more reliably. And we use proven methodologies to identify your most pressing needs and implement the right solution at the right price point.

HP Output Manager for Oracle Applications—reliable delivery of business-critical documents

HP Output Manager for Oracle Applications augments the native output capabilities of Oracle Applications software to provide reliable document delivery across the enterprise to destinations such as print, fax, e-mail, Web, and file. It allows help-desk and operations personnel to easily assess and manage job status, and it monitors output devices in real time, automatically sending notifications of device malfunctions to system management tools such as HP OpenView Software. It also virtually eliminates the need to manage device-specific drivers by allowing administrators to route all jobs through a single HP defined printer type associated with a single HP printer driver.

For more information about HP Output Manager for Oracle Applications, visit: www.hp.com/united-states/outputmanagement/products/om_for_oracle.html.

Integration capabilities and consulting solutions

We can help you develop an integrated output management solution that collects, transforms, monitors, and delivers output from your Oracle Applications environment—without requiring you to make costly modifications to it. Our solutions can support virtually any destination—including printers, fax, e-mail, and your company's online information portal—and deliver outputs in numerous file formats.

We can also design rules-based solutions that integrate output from Oracle Applications with forms management, archiving, and document management systems—or with your online enterprise portal. Likewise, we can provide output management integration with leading forms management applications and archive systems.

Our consulting solutions also address another key part of output management: helping to ensure that business-critical documents do not “get lost” between the application and the output device. We can integrate output management capabilities with leading high-availability solutions—including HP Serviceguard and IBM High Availability Cluster Management—to prevent network and equipment failures from disrupting your ability to access critical information.

“We output over 1.3 million documents per month [from Oracle Applications] and using HP Output Server it is now all controlled centrally. It is a very flexible off-the-shelf solution . . . and gives us an excellent return on our IT investment.”

—Alan Davidson, senior technical architect, Agilent

Analysis and design services

We use proven HP methodologies developed specifically for Oracle Applications output management implementations to assess your environment and design a comprehensive output management solution. We can also help you evaluate and refine existing document-based business processes to get more from your Oracle system.

Other services

We provide a variety of other services to make your transition to a centralized output management solution for Oracle Applications as smooth as possible. We offer production readiness reviews, “go-live” support, and software upgrade services to get your output management solution up and running—and to keep it that way.

HP Output Management Solution Production Readiness Review

HP Output Management Solution Production Readiness Review (PRR) is a standardized procedure for evaluating your Oracle Applications output management solution—before putting it into production. As part of this comprehensive review, our consultants will verify key system functions and analyze configuration options. Your PRR covers operating system patch levels, system patch levels, log file setup and management, and disk space planning and layout relative to your requirements.

HP Output Management Go-Live Support

HP Output Management Go-Live Support provides on-site support that helps make sure that your new Oracle Applications output management system seamlessly transitions to a “live” production environment.

HP Software Upgrade Services

HP Software Upgrade Services are designed to make upgrades easy. We can provide the consulting and support you need to upgrade your Oracle Applications output management solution with confidence.

Our people make the difference

Our group has particular expertise in providing output management solutions for business-critical Oracle Applications environments. We have worked with some of the world’s largest enterprises and we are well versed in the HP Global Method for IT Strategy and Architecture (HPGM for ITSA)—HP’s proven approach to creating technology solutions that precisely target our customers’ business goals.

Each member of our team brings top-quality skills in analyzing output management needs; identifying, developing, and integrating custom solutions to meet those needs; and providing superior project management. On average, our consultants have 7 to 10 years of experience developing document delivery solutions. As a result, we can always provide the right set of skills for each phase of the project life cycle. In addition, HP requires all our project managers to have an up-to-date Project Management Professional certification from the Project Management Institute.

Working with us, you realize all the benefits of our technical depth, close relationship with Oracle, and global presence. The end result is a responsive output management solution that can speed your journey to becoming an Adaptive Enterprise—an organization in which business and IT are synchronized to capitalize on change.

HP Output Management Implementation Services for Oracle Applications—at a glance

What we do: We provide consulting services that include an assessment of your Oracle Applications output environment as well as solution development, deployment, management, and support.

Who we are: On average, our consultants have 7 to 10 years of experience developing document delivery solutions for Oracle Applications.

Global presence: With highly trained consultants around the world, we provide the same responsive service whether you're based in a remote location or a major market.

Our successful track record with Oracle: We have partnered with Oracle for more than 25 years, and HP is Oracle's 2005 North American Partner of the Year for technology.

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For more information, visit www.hp.com/united-states/outputmanagement/

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