

# HP Output Server Device Certification Program

Helping manufacturers certify their devices with HP



Device manufacturers can work with HP to certify that their output devices meet HP requirements for setup and configuration with HP Output Server.



## What is HP Output Server?

HP Output Server is the core platform for any HP Output Management solution—the intelligent link that gets critical documents to virtually any destination reliably, efficiently and cost-effectively. HP Output Server provides reliable information delivery across the extended enterprise to output destinations such as print, fax, email, web, and file.

## What does HP Output Server do?

- Captures output from enterprise applications
- Routes output jobs to single or multiple destinations
- Negotiates and performs any required transformations
- Tracks and reports job status events
- Enables re-delivery and failover to alternate devices

HP Output Server provides core delivery and support services for any HP Output Management solution. The core delivery services—delivery management, job and queue management, and destination management—deliver documents and reports to their output destinations in the proper format. Support services—event management, privilege management, configuration management, and accounting and inventory management—facilitate the delivery process by providing monitoring and management of the enterprise output environment.

## Why a device certification program?

The HP Output Management team works with a variety of device manufacturers, especially those who offer printers and fax machines, to help them ensure their devices work well with the HP Output Server software. To do this we have an HP Output Server Device Certification Program we offer to manufacturers.

## What does device certification involve?

- **Device configuration objects** allow HP Output Server to communicate with physical devices such as laser printers. In all currently supported versions of HP Output Server, configuration objects are referred to as “device templates.”
- **Device templates** provide access to a reduced functionality set and are designed for print devices without advanced printer features.
- **What are the device requirements?** Device templates are provided for printers that meet specific certification requirements: use of either PostScript® or PCL5 as the printer description language, on-board networking capability, and implementation of the PJI USTATUS command.
- **How are non-HP devices certified?** Upon request from our customers, the HP Output Server Device Certification Program provides device configuration objects that enable inter-operability between selected PostScript or PCL5 print devices and HP Output Server.

# HP Output Server Device Certification Program



## What you can expect

- HP Output Server customers often have a preference for certified-only devices because they can be sure that using PostScript and PCL5 print devices function as expected with HP Output Server.
- HP Output Server can utilize all features of a certified device specified in the configuration object. Certified devices also provide feedback to the HP Output Server—thereby enabling crucial functionality such as checkpointing using the specific HP status language.
- As a certified-device manufacturer you have permission to use the HP logo specified in the terms and conditions of the contract.

## Program deliverables

Deliverables for the Device Certification Program include:

- Print device templates
- A certification letter
- A README file describing how to use the device templates

## Pricing

Device manufacturers can join the program with an up-front, one-time initial fee of \$15,000 (USD). This fee includes certification of three print devices. After that, any additional print device certification may be purchased on a per device basis of \$5,000 (USD).

For European manufacturers, please inquire via [www.hp.com/united-states/outputmanagement/contact.html](http://www.hp.com/united-states/outputmanagement/contact.html).

## Requirements

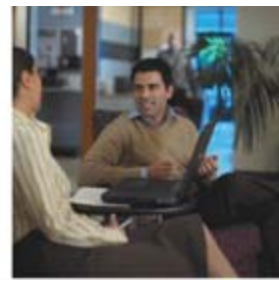
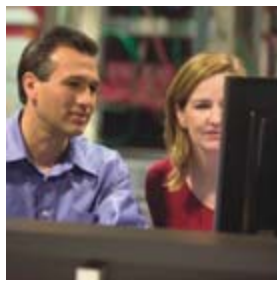
- All print devices must meet the device certification requirements.
- The manufacturer must provide access to the print devices and ship them to HP's certification location in Guadalajara, Mexico or the manufacturer must pay for the certification engineer to travel to another location.
- The manufacturer must provide all current manuals, drivers, and attachments for each print device.
- The manufacturer must provide a technical contact to provide assistance in resolving any issues found during certification.

## Distribution

Certified device templates are accessible to all HP Output Server customers via HP web sites. The device manufacturer can also choose to make device templates available to customers through their corporate web site or via other software distribution methods.

## For more information

- HP Output Server Device Certification Program: [www.hpdevicecertification.com/devcert/index.cfm](http://www.hpdevicecertification.com/devcert/index.cfm)
- HP Output Server: [www.hp.com/go/outputmanagement](http://www.hp.com/go/outputmanagement)



## HP Output Management solutions

### End-to-end solutions

HP Output Management solutions make it easy for you to deliver business-critical documents from virtually any business application to nearly any destination reliably and efficiently while saving money. Our solutions combine enterprise information delivery software with expert implementation, integration, software support, and customer training services. We make sure you have everything you need to provide a complete end-to-end business solution for your company.

### Software products

HP Output Server is the core software platform of any HP Output Management solution. It enables reliable, efficient, and cost-effective document delivery to enterprise output destinations virtually anywhere in the world via print, fax, email, FTP, web, wireless devices, file, and other formats. Add-on software modules are available for enhanced capabilities such as report distribution, web publishing, and multi-language printing, as well as integrations with SAP, Oracle® Applications, HP Software, and others.

HP Output Management software products run on a large variety of operating systems and platforms including UNIX®, Linux, or Microsoft® Windows®.

### Implementation and integration services

You can choose from an extensive portfolio of enterprise implementation and integration services specifically designed to assist you in smoothly bringing your HP Output Management solution into your IT environment. Our services team provides planning, implementation, integration, and other customization assistance required to meet your business needs.

This team is available to provide end-to-end enterprise integration, combining HP products and services with software from leading enterprise application providers such as Oracle Corporation (Siebel, PeopleSoft, JD Edwards), EMC Corporation (Documentum), Monotype (Andale), and others.

We can also integrate output management capabilities with forms applications and archiving or content management software, as well as with leading high-availability solutions—including HP Serviceguard and IBM High Availability Cluster Management. This prevents network and equipment failures from disrupting your ability to access critical information.

### Support services

When it comes to software support and maintenance services, HP offers a wide range of options so you can rely on the precise level of assistance your company needs.

Our support options include 9x5, 13x5, or 24x7 service hours. As part of your maintenance contract, you get regular defect repair, access to expert personnel to answer any questions you may have, and ongoing software updates—everything you need to maintain an optimally running HP Output Management solution. Your account team also takes requests you may have to enhance the HP Output Management software products or services and feeds them into HP's product enhancement process for continual improvement.

Besides the basic support offerings, we offer advanced implementation and operations enhancement services that include your choice of services such as a system health check, upgrade or migration assistance, performance optimization and tuning, and more.

### Customer training services

Training helps you get the most from your solution. HP offers an HP Output Management training curriculum for delivery at HP facilities, on-site at your company, or as self-paced instruction available on a DVD. Training is essential to keeping your employees equipped with the right knowledge to optimally manage and tune your HP Output Management implementation.

A flexible purchase program for your training needs is available to help you plan and budget.

### Financing services

To assist with the adoption of the HP Output Management solution, HP Financial Services offers a complete array of leasing and financing options to enable you to work within your budget and ease your cash flow. We make it easy and economical for you to deploy world-class technology complete with hardware, software, and services, on terms tailored to your unique needs.

### For more information

For more information about HP Output Management solutions, please send an email to:

[outputmanagement@hp.com](mailto:outputmanagement@hp.com) or visit: [www.hp.com/go/outputmanagement](http://www.hp.com/go/outputmanagement)

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