

# HP Output Server Device Certification Program

Helping customers streamline device setup and configuration



Ensure your company's output devices are compatible, fully functional, and easier to configure with HP Output Server.



## What is HP Output Server?

HP Output Server is the core platform for any HP Output Management solution—the intelligent link that gets critical documents to virtually any destination reliably, efficiently and cost-effectively. HP Output Server provides reliable information delivery across the extended enterprise to output destinations such as print, fax, email, web, and file.

## Why a device certification program?

The HP Output Server Device Certification Program allows you to smoothly deliver information from HP Output Server to a host of HP and non-HP output devices. Device certification eliminates the potential frustration involved in setting up a complex system of software and output devices and makes future configuration much simpler for you to use.

As part of the HP Output Server Device Certification Program, you will find it much easier to configure devices. You can rest assured that certified PostScript® and PCL5 print devices will function as expected with HP Output Server software.

## Device certification terms

Get to know potentially unfamiliar terms involved in device certification:

- **Device configuration objects** allow HP Output Server to communicate with physical devices such as laser printers. In all currently supported versions of HP Output Server, configuration objects are referred to as “device templates.”
- **Device templates** provide access to a reduced functionality set and are designed for print devices without advanced printer features.

## Eligible devices

- **When are device certification objects available?** Certified device configuration objects for appropriate HP print devices are provided shortly after a device becomes generally available to the market.
- **For which devices are they eligible?** Device templates are provided for HP printers that meet specific certification requirements: use of either PostScript or PCL5 as the printer description language, on-board networking capability, and implementation of the PJI USTATUS command. Most HP LaserJet printers will meet the certification requirements, while most HP Business Inkjet printers will not.
- **Are non-HP devices eligible?** Other manufacturers may also choose to participate in the HP Output Server Device Certification Program. Certified device configuration objects are provided by HP at the manufacturer's request and once the manufacturer has enlisted in the certification program.
- **How do non-HP devices become eligible?** Customers may indicate their interest in certification of specific non-HP devices by contacting HP's customer support. Customers are also asked to contact non-participating printer manufacturers in order to encourage those manufacturers' participation in the program. It is very difficult for HP to certify devices without the device manufacturer's cooperation.

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## What you can expect

- HP Output Server customers can be sure that certified PostScript and PCL5 print devices will function as expected with HP Output Server software. For uncertified devices, there is no similar validation.
- HP Output Server can utilize all features of a certified device specified in the configuration object. Certified devices also provide feedback to the HP Output Server—thereby enabling crucial functionality such as checkpointing.
- HP Output Server users can expect much easier device configuration, since they will not have to create a device template for the certified print device.

## Program deliverables

Deliverables for the Device Certification Program include:

- Print device templates
- A certification letter
- A README file describing how to use the device templates

HP Output Server customers may “contact HP” or access more information about program deliverables at: [www.hp.com/go/outputmanagement](http://www.hp.com/go/outputmanagement).

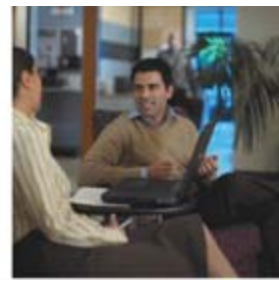
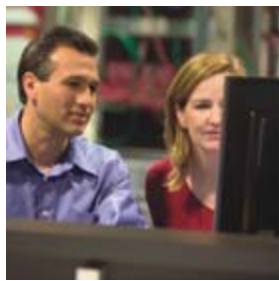
## Pricing and availability

- HP provides print device templates free of charge to customers with current HP support and maintenance agreements.
- In order to use device templates, customers must be using a supported version of HP Output Server.

## For more information

- HP Output Server Device Certification Program: [www.hpdevicecertification.com/devcert/index.cfm](http://www.hpdevicecertification.com/devcert/index.cfm)
- HP Output Server: [www.hp.com/go/outputmanagement](http://www.hp.com/go/outputmanagement)

HP goes one step further in helping businesses realize the benefits of output management—implementation, integration, software support, and customer training services are available with flexible options to suit specific business needs.



## HP Output Management solutions

### End-to-end solutions

HP Output Management solutions make it easy for you to deliver business-critical documents from virtually any business application to nearly any destination reliably and efficiently while saving money. Our solutions combine enterprise information delivery software with expert implementation, integration, software support, and customer training services. We make sure you have everything you need to provide a complete end-to-end business solution for your company.

### Software products

HP Output Server is the core software platform of any HP Output Management solution. It enables reliable, efficient, and cost-effective document delivery to enterprise output destinations virtually anywhere in the world via print, fax, email, FTP, web, wireless devices, file, and other formats. Add-on software modules are available for enhanced capabilities such as report distribution, web publishing, and multi-language printing, as well as integrations with SAP, Oracle® Applications, HP Software, and others.

HP Output Management software products run on a large variety of operating systems and platforms including UNIX®, Linux, or Microsoft® Windows®.

### Implementation and integration services

You can choose from an extensive portfolio of enterprise implementation and integration services specifically designed to assist you in smoothly bringing your HP Output Management solution into your IT environment. Our services team provides planning, implementation, integration, and other customization assistance required to meet your business needs.

This team is available to provide end-to-end enterprise integration, combining HP products and services with software from leading enterprise application providers such as Oracle Corporation (Siebel, PeopleSoft, JD Edwards), EMC Corporation (Documentum), Monotype (Andale), and others.

We can also integrate output management capabilities with forms applications and archiving or content management software, as well as with leading high-availability solutions—including HP Serviceguard and IBM High Availability Cluster Management. This prevents network and equipment failures from disrupting your ability to access critical information.

### Support services

When it comes to software support and maintenance services, HP offers a wide range of options so you can rely on the precise level of assistance your company needs.

Our support options include 9x5, 13x5, or 24x7 service hours. As part of your maintenance contract, you get regular defect repair, access to expert personnel to answer any questions you may have, and ongoing software updates—everything you need to maintain an optimally running HP Output Management solution. Your account team also takes requests you may have to enhance the HP Output Management software products or services and feeds them into HP's product enhancement process for continual improvement.

Besides the basic support offerings, we offer advanced implementation and operations enhancement services that include your choice of services such as a system health check, upgrade or migration assistance, performance optimization and tuning, and more.

### Customer training services

Training helps you get the most from your solution. HP offers an HP Output Management training curriculum for delivery at HP facilities, on-site at your company, or as self-paced instruction available on a DVD. Training is essential to keeping your employees equipped with the right knowledge to optimally manage and tune your HP Output Management implementation.

A flexible purchase program for your training needs is available to help you plan and budget.

### Financing services

To assist with the adoption of the HP Output Management solution, HP Financial Services offers a complete array of leasing and financing options to enable you to work within your budget and ease your cash flow. We make it easy and economical for you to deploy world-class technology complete with hardware, software, and services, on terms tailored to your unique needs.

### For more information

For more information about HP Output Management solutions, please send an email to:

[outputmanagement@hp.com](mailto:outputmanagement@hp.com) or visit:  
[www.hp.com/go/outputmanagement](http://www.hp.com/go/outputmanagement)

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