

HP Mini MIE User TIPS and FAQs

About the Device:

What is "HP MIE"?

HP MIE (Mobile Internet Experience) is a Linux based Operating System tailored for HP Mini 1000 series netbooks.

What is "HP Mini 1000"?

This is a new series of HP netbooks also referred to as subnotebooks which are released in the market in October 2008 (Windows based) and January 2009 (Linux based). Windows version ships with Windows XP pre-installed while the Linux version ships with "HP MIE" OS.

Web Widget

When I configure favorite website using "new bookmark" option thumbnail in web favorites is not displayed. Any known reasons?

Please check if the website is an animated website. Thumbnail for animated websites are not displayed and it is a known limitation

My Favorite bookmarks are not displayed in bookmarks section of web widget

First you need to close all the web browser windows after adding favorites and then check the bookmarks section of web widget

How to switch between tabs in the browser ?

Use keyboard shortcut [CTRL 1-9] to switch tabs from 1 to 9

Note: It only works for the first nine tabs.

If less than nine tabs are open, pressing a number that corresponds to a non-existing tab will activate the last tab that's available.

Mail Widget

What is Mail Widget?

Mail Widget is a place holder to provide indication to the user for the latest new messages which has arrived in his mailbox.

You may configure multiple email account(s) using email-client Thunderbird

When clicked on any of the email messages, it will directly take you to the email client application Thunderbird.

Using Thunderbird application we can configure RSS news and Blogs, Gmail accounts (IMAP and POP), Newsgroup account etc.

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When I click on e-mail messages in mail widget, it doesn't take to the respective e-mail account's inbox

This is an intended behavior. By default it will take you to the thunderbird email client application. Mail widget is just a place holder for indication of new emails.

I can't differentiate between unread/read mails in Mail widget

This is an intended behavior. By default we can see small highlight difference between read and unread mails.

Media Widget

Photos are not fitted properly in thumbnails available in Media widget

It's a known limitation. In some cases it partially fills the photo thumbnails

Program Launcher - Switcher

What is a Switcher?

Switcher is used to display the "Start New Program" button from anywhere on the device. It is also used to open new programs, check and navigate across currently running programs.

I'm not able to move cursor after pressing "ALT+TAB" in Home Screen. What could be the problem ?

This only occurs when you hold down one of the keys in the alt+tab combination. If you press them and let go you can move your mouse where ever you like.

About HP Media Style powered by Elisa

HP MediaStyle is still playing the music in background even after I clicked home. What to do?

This is an intended behavior in HP MediaStyle to allow the user to listen to the music in the background. If you don't need it you need to stop the music before pressing the Home button in HP MediaStyle screen.

Music widget is continuing with the music even if I come back to Thumbnail/favorite view (play controls closed). What to do?

This is an intended behavior in Media widget to allow the user to listen to the music in the background. If you don't need it you need to pause the music before coming back to the favorites view.

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HP Media Style always plays in Full screen mode. So I won't get to work with other applications. How to go about this?

HP Media Style is intended to be an immersive experience. Hence, user is not expected to toggle between windows or applications while using it. If he/she likes to put the music in the background, they can press Home button in HP MediaStyle screen. This will close the Media Style screen but, music will be playing in the background.

Web browser

How do I make icons in web browser small to increase browse space?

In Menu go to View->Toolbars->Customize and check the "Use small icons" check box.

Are there any known keyboard shortcuts while using the web browser?

Yes, here are a few

- Spacebar (page down)
- Shift-Spacebar (page up)
- Ctrl+F (find)
- Alt-N (find next)
- Ctrl+D (bookmark page)
- Ctrl+T (new tab)
- Ctrl+K (go to search box)
- Ctrl+L (go to address bar)
- Ctrl+= (increase text size)
- Ctrl+- (decrease text size)
- Ctrl-W (close tab)
- F5 (reload)
- Alt-Home (go to home page)

Do you have any Mouse shortcuts too while using the web browser ?

Yes! Sometimes you're already using your mouse and it's easier to use a mouse shortcut than to go back to the keyboard. Master these cool ones:

- Middle click on link (opens in new tab)
- Shift-scroll down (previous page)
- Shift-scroll up (next page)
- Ctrl-scroll up (decrease text size)
- Ctrl-scroll down (increase text size)
- Middle click on a tab (closes tab)

How do I use the Auto-complete in the address bar?

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Go to the address bar (Control-L) and type the name of the site without the "www" or the ".com". Let's say "yahoo". Then press Control-Enter, and it will automatically fill in the "www" and the ".com" and take you there. For .net addresses, press Shift-Enter, and for .org addresses, press Control-Shift-Enter.

How do I navigate using Tabs in Browser?

Instead of using the mouse to select different tabs that you have open, use the keyboard shortcuts.

Ctrl+Tab -> Rotate forward among tabs

Ctrl+Shift+Tab -> Rotate to the previous tab

Ctrl+1-9 -> Choose a number to jump to a specific tab

How do I delete items from address bar history?

Web Browser automatically shows previous URLs you've visited, as you type, in the address bar's drop-down history menu. But sometimes you just don't want those URLs to show up. Go to the address bar (Ctrl-L), start typing an address, and the drop-down menu will appear with the URLs of pages you've visited with those letters in them. Use the down-arrow to go down to an address you want to delete, and press the "Delete" key to make it disappear.

How do I add a keyword for a bookmark?

You can go to your bookmarks much faster by giving them keywords. Right-click the bookmark and then select Properties. Place a short keyword in the keyword field, save it, and now you can type that keyword in the address bar and it will go to the required bookmark.

How do I move or remove the close tab button?

Do you accidentally click on the close button of Web browser tabs? You can move them or remove them, again through about: config.

Edit the preference for "browser.tabs.closeButtons".

0: Display a close button on the active tab only

1:(Default) Display close buttons on all tabs

2:Don't display any close buttons

3:Display a single close button at the end of the tab bar

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General Tips & Tricks

Few of the windows are moving beyond the screen boundary so how do I access the hidden controls?

Hold the Alt key, with left mouse button pressed anywhere on the window, you can move it to see/reveal the hidden controls.

The default theme does not look to be applied to some applications (Open Office, Skype, and Help). Is it normal?

Yes, this is an intended behavior.

Not all applications retain their sessions even if "Auto save sessions on logout" is selected in Sessions settings. What is the issue?

Enabling "Auto save sessions on logout" will make the system save session data for applications which support session management such as Nautilus, Web-Browser, and Pidgin. It may not work for all the opened applications.

How do I configure the proxy in Pidgin?

To Setup proxy:

Tools -> Preferences -> Network -> Configure Proxy

I'm not able to open media files directly from the Bluetooth folder

Files need to be copied from DVD/Bluetooth device to system's local folders and can be played from there

How do I erase content in the CD (rewritable)?

Use some existing files in the system and try writing these files in the cd/dvd then it asks for erasing the previous data in the CD. By this work around we can erase the cd/dvd

HP MediaStyle cannot play directly from the CD/DVD folder. What should I do?

Media Files need to be copied from CD/DVD device to system's local folders and click on the media file to open in HP Media style.

HP Media Style is showing some straight lines while in place of "add" in the add folders option. What should I do ?

You need to press backspace and come back to the previous directory, and try again to enter that directory. The straight lines will disappear

Media files are not saved automatically in appropriate media folders when trying to download from internet. What should I do?

You need to save the media files to the respective media folders you want to save in (i.e. for music files put it on music folder, for video need

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to put it in video folder) and HP MediaStyle would look for files from default folders only based on the file type.

The send by mail option is not working in F-spot application. What do I do?

You have to import all the pictures and delete the pictures that he doesn't want in the F-spot library

How to look for user files in the system?

There are two ways to look or browse for the files in the system

1. In top panel of Launcher home screen go to "Files" option
2. "Start New Program" > "Utilities" > "Nautilus"

Nautilus is the file manager used for the HP MINI MIE <http://en.wikipedia.org/wiki/GNOMEdesktop> that makes it easy to manage your files and the rest of your system. To know more about how to use nautilus file manager please check for "Contents" provided in the help menu of Nautilus file manager

Can I open Microsoft Outlook ".msg" files ?

Thunderbird application as of now doesn't support Microsoft Outlook Formats (.msg)

After giving long username Launcher Home Screen goes out of focus

It's a Known Limitation of the system:

You can have a maximum of 10 Upper case alphabets.

You can have a maximum of 20 Lowercase alphabets (all characters)

How to change the default file type "Open with" program?

Right click on file -> Properties

Open with Tab -> Add

Select "Open with" program

Select "Open with" program (Checked)

How to enter BIOS?

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Power on the machine and press F10 at boot prompt (The screen with HP logo and two boot options at the bottom)

How to update the BIOS and programs and drivers?

Reference: Please refer to Software updates section in *MIE_Webguide.pdf* for information

What are the external USB types supported in MIE ?

- Hard drive module (through IDE-USB or SATA-USB adapter)
- DVD-ROM Drive (USB interface)
- DVD/CD-RW Combo Drive (USB interface)
- DVD±RW/R and CD-RW Combo Drive (USB interface)

How do I enter GRUB?

Keep pressing Esc soon after getting the boot prompt.

How do I change password or set no password in the system?

Navigate: Settings -> About -> Change password option. Use this to change the password. The system may not accept empty password for security reasons.

How do I update the OS, drivers and applications?

System regularly pops up an update notification in the system tray. You can click on this and follow the dialog instructions to update the OS packages.

How to use external display?

Connect to an external monitor or projector using HP Mini VGA dongle (separate accessory to HP-Mini-1000). Then, use Fn+F2 key combination to toggle between LCD and device monitor display

How do I backup & restore?

Please refer to "Backup & Restore" sections in MIE Web User guide (see the references at the end of this document).

What is the anti-virus solution?

Currently we don't have any antivirus solution for this device. The mail client comes with a spam guard for checking spam mails though.

How do I backup my data?

Personal data can be backed up using USB pen-drive or external USB HDD (Hard disk)

How do I restore to my original factory OS image?

Use the "System Restore" option in GRUB. See the question, "How to enter GRUB", above.

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OS functions

How do I check the system information/configuration in my HP Mini 1000?

"System Monitor" application is used to display system information, monitor system processes, usage of system resources and file systems

How do I check the CPU, RAM, available disk space?

Navigate: "Settings" > "System" > "System Monitor" > "System"

How do I check the processes running in the system?

Navigate: "Settings" > "System" > "System Monitor" > "Processes" tab

How do I check resource usage in the system (CPU, Memory and Network)?

Navigate: "Settings" > "System" > "System Monitor" > "Resources" tab

How do I check File systems (available and used disk space) in the system?

Navigate: "Settings" > "System" > "System Monitor" > "File Systems" tab

How can I enable auto login

1. Click System->Administration->Login Window
2. You will be prompted for your password
3. Login Window Preferences dialog will open
4. Click on Security tab
5. Enable Automatic Login: Select this option if your machine is setup for single user. The selected user will automatically be logged in without being prompted for password. Select the user from the drop down.
6. Enable Timed Login: The login window will appear and if there is no activity the selected user will automatically be logged in. Select the user from drop down and set the pause before login delay.
7. Click Close

What should I do - Screen becomes dim when logout and resume from Suspend?

The display brightness will be at its lowest level when resuming from standby. You may have to toggle Fn+F3/F4 to return brightness to its pre-set value.

Lindvd

What are the media formats supported by lindvd?

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LinDVD media player can play DVDs, VCDs, audio CDs and audio/video files that have MPEG1, MPEG2 (including MP3), VOB, and AC3 formats

HP MINI URL

Is there a product and OS URL ?

<http://www.hpmini.com>

HP MINI 1000 additional information

Where do I get additional information on the product and OS?

MIE Poster

Meet MIE guide – Describes the HP product at a high level view

MIE System Help – User help document available inside the device

MIE Web guide – Hosted at hpmini.com contains details regarding the product

Where do I find additional information regarding individual applications?

See below:

Thunderbird

[http://kb.mozillazine.org/Thunderbird : FAQs](http://kb.mozillazine.org/Thunderbird%3AFAQs)

Pidgin

<http://developer.pidgin.im/wiki/FAQ>

Gnome-Games

<http://live.gnome.org/GnomeGames/>

Web Browser

<http://www.mozilla.com/en-US/firefox/all.html>

Web Browser Plugins

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Adobe Acrobat 8	https://addons.mozilla.org/en-US/firefox/browse/type:7
Java	https://addons.mozilla.org/en-US/firefox/browse/type:7
Totem	https://addons.mozilla.org/en-US/firefox/browse/type:7
Quicktime	https://addons.mozilla.org/en-US/firefox/browse/type:7
Windows Media	https://addons.mozilla.org/en-US/firefox/browse/type:7
Adobe Flash 9	https://addons.mozilla.org/en-US/firefox/browse/type:7

Sunbird

<http://www.mozilla.org/projects/calendar/sunbird/>

VOIP- Skype 2

<http://www.skype.com>

Nautilus

<http://projects.gnome.org/nautilus/>

Open Office.org Presentation, Spreadsheet , Word Processor ,Drawing

<http://www.openoffice.org/>

HP Media Style – Powered by Elisa

<http://elisa.fluendo.com/>

F-Spot – (Downloadable)

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http://f-spot.org/Main_Page

LinDVD- (Downloadable)

http://www.intervideo.com/jsp/Product_Profile.jsp?p=LinDVD

Totem

<http://projects.gnome.org/totem/>

Cheese

<http://projects.gnome.org/cheese/>