

HP Elite Premium Support: Always On

HP Elite Series
beyond
compare



Everybody On 



nonstop

Service & Support

Premium Support for Fast-Paced Professionals

Technical support isn't just about solving problems. It's about getting you back to business quickly and effortlessly. So when HP designed the new Elite family of PCs to exceed the needs of professionals, they designed a customer support program to match.

HP Elite Premium Support delivers rapid response, quick resolution and a high level of stress-free customer care, only available to our Elite customers. And it's included with every HP Elite product – even previously purchased HP Elite PCs.

Elite Technicians Provide You Elite-level Support

The experience begins when an Elite customer calls HP. After dialing the toll-free number, they simply say – “EliteBook or Elite Desktop” – to bypass all menus for a direct path to Elite Premium Support.

Once connected, it gets even better. Elite Premium Support specialists are the best of the best. They're highly-trained and dedicated solely to supporting the HP Elite family of products. Available 24/7/365, their goal is to get HP Elite customers back to work.

For HP Elite Premium Support, call 1.800.334.5144

Top 5 HP Elite Premium Support Features

1. Available 24 hours a day, 7 days a week, 365 days a year
2. Fast call response times and fast trouble-resolution times
3. Elite accredited technical support professionals who are highly efficient and highly trained
4. More in-depth trouble-shooting and investigation
5. Elite support available to all current and future Elite customers at no additional charge



Just Great Service Without the Wait

HP Elite Premium Service is designed to be exceptionally simple for professionals with little time to wait. Here's how it works:

Just Three Simple Steps for Elite Premium Support:

1. Begin by dialing 1-800-334-5144
2. Say "EliteBook" or "Elite Desktop" when the voice automated routing system asks for a shortcut
3. An Elite accredited representative will be connected to your call, ready to help

The Best Customer Care for the Best PCs

When fast-paced professionals experience problems, they need more than technical support. They need to get back to business. HP Elite Premium Service provides exceptional care that minimizes downtime and stress, and maximizes uptime and productivity for Elite customers.



HP Elite Premium Support

Call 1.800.334.5144 or go to www.hp.com/go/elite

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