



Dear Customer,

Congratulations! You have just received the new HP OpenView Performance Manager 5.0 for Windows, a web-based analysis and visualization product, which provides administrators and performance specialists a means to analyze performance and usage trends of applications, systems and services.

The HP OpenView Performance Manager visualizes data from OVPA, OVO-Agent, OV Internet Services, OV Reporter, and generic databases. Its output types include graph, gauge, table, baseline, as well as XML, csv, tsv and Excel. While it is provided to you with many predefined graphs and tables for most common use cases, custom designed graphs are also easy to create.

This new version provides several major enhancements:

- Agent system info
- User logins & restricted access
- Shifts, Holidays, Weekends
- Enhanced generic database support
- Table filtering & highlighting, multi-column sort
- Dynamic editing of graph & table templates
- Metric display enhancements
- Multi-instance prompting

...and much more

A detailed list of features and benefits can be found in the accompanying documentation. In short, the HP OpenView Performance Manager provides the flexibility required to manage today's dynamic environments.

You will need to use Acrobat 6 or later to view the "What's New" documents during initial install.

The HP OpenView Performance Manager 5.0 for Windows has also been updated to use HP OpenView's common license enforcement technology. As a result, the license keys that enabled HP OpenView Performance Manager 3.x and 4.x can no longer be used. This product will automatically install an "instant-on" license key which enables full functionality for 60 days. To avoid any product interruptions, you must obtain and install a non expiring license key before the "instant-on" period expires. The enclosed Entitlement Certificate provides information and instructions on how to obtain the license key needed to permanently activate this product. If you have questions, contact your support contract administrator. Visit the following URL to locate a contacts administrator in your region: <http://hpat962.external.hp.com/contactlist.jsp>. Or contact your HP Sales Representative or HP Authorized Channel Partner.

The HP OpenView Performance Manager, like all other HP OpenView management products, target specific management challenges to solve today's pressing problems. Delivering swift results as powerful stand-alone applications and as integrated components, our products are the "building blocks" to a complete management solution. The HP OpenView products support a robust set of multi-vendor OS platforms and is a perfect solution for managing today's heterogeneous environments.

Thank you for your continued interest in our HP OpenView management solutions.

Sincerely,

HP OpenView Business Team

