



To our valued HP customers:

HP and VMware continue to be the market leader for a winning combination of hardware and software for virtualization. With the anticipation of future releases of VMware's exciting products – we ask that you review your VMware license management and support portals **within the next 30 days** to verify the accuracy of your account information.

If the VMware portal data is inaccurate, we ask that you take immediate action to correct the data as quickly as possible.

Please email the completed entitlement form to VI4Renew@hp.com.

A copy of the form and further information can be found at the following URL:

http://www.hp.com/software/releases/releases-media2/VMware/VMware_new.htm

The entitlement form will require 4 data elements:

1. **Support Agreement ID (SAID#)** - located on your HP Support Agreement(s)
2. **VMware License keys** – available from VMware license management portal
3. **Expiration date of HP support** – listed on your HP Support Agreement(s)
4. **HP or VMware Product numbers** – available on your HP Support Agreement or from VMware license management portal – (Example: 570772-B21 or VS4-ENT-C)

The information provided will be validated by HP and submitted to VMware to correct any discrepancies. This process will take 7-10 days to update. You will receive a confirmation via email when it is completed. We do encourage validation of the changes to the portal(s) when you receive confirmation to verify the changes.

We appreciate you taking time to review this information, and taking the necessary actions. These steps will insure your entitlement and access to the next product versions as they become available.

If you have questions regarding your HP Support or this information please contact your HP Technology Services Sales Representative or Authorized HP Reseller.

Thank You!

The HP/VMware Support Team