



April 15, 2004

Dear HP Customer:

In order to assist you with your future systems planning, HP would like to inform you of our support plans for HP-UX Host Intrusion Detection System (formerly known as IDS/9000) – HIDS for short – version 1.0.

HP originally introduced version 1.0 of HIDS in fall of 2000 and has since offered more recent versions of the product (most recently, version 2.2 in winter of 2003). In fall of 2004 we plan to introduce the second major release of HIDS, version 3.0. This means that version 1.0 will become unsupported shortly thereafter – version 2.x of the product will continue to be supported even though customers using version 2.x of HIDS are strongly encouraged to upgrade to version 3.0 in order to take advantage of this new release.

This newer version is a quality product with enhanced functionality, most notably in the area of performance and scalability; this new version will be a fully tested and supported product which will be available on software depot at no charge. It is a supported feature under the HP-UX 11i support agreement.

HIDS version 1.0 will continue to be supported for a few months after the availability of version 3.0. This means that HIDS version 1.0 will become unsupported after end of May 2005. We urge customers to upgrade to version 3.0 which can be obtained at www.software.hp.com or on the latest version of the AR- and OEUR-CD shipping in December 2004. Please check www.docs.hp.com for the Administration Guide and Release Notes for version 3.0. We are sure you will be pleased with the functionality and enhancements of this new version of the product.

Please contact your local HP office if you have any questions or concerns.

Sincerely yours,

HP