



September 22, 2011

Re: End of Maintenance Life Announcement for HP 3PAR InForm Operating System versions 2.2.4 GA through 2.2.4 MU7

Dear Hewlett-Packard Customer:

As of September 22, 2011, HP 3PAR InForm Operating System (OS) versions 2.2.4 GA through 2.2.4 MU7 (Maintenance Update 7) have entered into the Software End of Life (EOL) period with this end of maintenance life announcement (EOMLA).

With this Software EOL announcement:

- No new interoperability testing will be performed on InForm OS versions 2.2.4 GA through 2.2.4 MU7 after November 22, 2011.
- Development of maintenance updates to InForm versions 2.2.4 GA through 2.2.4 MU7 will stop on November 22, 2011. Maintenance updates after this date will be available only on InForm OS versions 2.3.1 and later.
- End of Maintenance Life (EOML) for InForm OS versions 2.2.4 GA through 2.2.4 MU7 is planned for September 22, 2012. No support for these versions of InForm will be available after this date. Further, only offline software upgrade of InForm OS will be available on HP 3PAR Storage Systems running these versions of InForm after this date. HP recommends that customers upgrade to an active\* InForm OS version to continue to receive support.

\* InForm OS versions that are currently available and have not entered the EOL period are deemed as active versions. When an InForm OS version enters its EOL period, it is no longer in an active state and is deemed as being in an EOL state. After End of Maintenance Life (EOML) date, it is deemed to be in an inactive state.

As of September 22, 2011, the following InForm OS versions are currently in an active state and available as upgrade options:

<b>Active State InForm OS versions</b>	<b>Available as upgrade option on</b>
InForm OS 2.3.1	HP 3PAR S-Class, E-Class, T-Class, and F-Class Storage Systems
InForm OS 3.1.1	HP 3PAR T-Class and F-Class Storage Systems

The following table details the EOL timeline for InForm Operating System versions 2.2.4 (including MUs)

<b>Milestone</b>	<b>Milestone date definition</b>	<b>Date</b>
Replacement OS Available (2.3.1 GA)	A replacement operating system is generally available (GA)	January 8, 2010
End of Maintenance Life Announcement (EOMLA)	Software end of maintenance life is announced and communicated to customers.	September 22, 2011
End of New Interoperability Testing	New interoperability testing stops. Interoperability matrices for InForm versions 2.2.4 GA through 2.2.4 MU7 will be frozen at their respective then most current states.	November 22, 2011
End of Maintenance Updates (EOMU)	Last date that maintenance updates will be made available on InForm OS versions 2.2.4 GA through 2.2.4 MU7.	November 22, 2011
End of Maintenance Life (EOML)	End of standard maintenance life. HP will provide support on a per maintenance contract basis from date of the initial installation. A customer's maintenance contract will dictate whether support ceases prior to that date.	September 22, 2012
End of Life (EOL) period	Software End of Life (EOL) begins with the End of Maintenance Life Announcement (EOMLA) and ends with the End of	September 22, 2011 until September 22, 2012

	Maintenance Life (EOML) date. HP 3PAR customers should upgrade to currently active versions of the InForm Operating System during this period of time.	
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At your earliest convenience, we recommend that you contact HP to request an InForm OS upgrade by sending an email to [SWD-3PAR-GSS-SWINS@hp.com](mailto:SWD-3PAR-GSS-SWINS@hp.com).

Should you need further information, please do not hesitate to contact your HP Sales or Support representative.

We look forward to continuing to provide you with the best in service and in HP quality products.

Best Regards,

Hewlett-Packard Company