



IMPORTANT: All requests must be received by: September 1, 2005

We are pleased to inform you that the following release is available:
Patch release for HP OpenView Storage Area Manager. Patch ID is SANMGR_00012.
(SAM32P)

The patch is available online and can be downloaded from:
<http://support.openview.hp.com/cpe/patches/sam/3.1/win.jsp>.

Because the patch is sizeable and may be inconvenient to download, it is also being made available to you on CD media. This is possible by faxing or mailing the request form, which is the last page of this document, to the appropriate number for your region (see table below).

**Benefits of the HP OpenView Storage Area Manager v3.1 patch
(SANMGR_00012)**

Storage Area Manager patch SANMGR_00012 contains the improvements and Host Agent support (AIX 5.2.0, Windows Server 2003 [IA-64], and HP-UX 11i v2 [11.23, Itanium 64 bit]) introduced by the SANMGR_00011 patch, as well as:

- Improvements to Storage Builder volume reporting
- Disabling volume data collection on startup to improve performance
- Improved discovery for Solaris hosts with large numbers of configured LUNs
- Ability to enable or disable discovery of tape drives and medium changers on Windows hosts
- McData switches displayed in the storage network zone map
- Improved deployment to and performance on Tru64 hosts
- Improved discovery and performance on OpenVMS hosts

Full patch text, listing all defect fixes and enhancements, is available at:
<http://support.openview.hp.com/cpe/patches/sam/3.1/win.jsp>

Also, we are pleased to inform you that HP is further increasing the value of HP OpenView Software Support services with the addition of new web-based support capabilities. Online software support provides you with self-solve capabilities, enabling a fast and efficient way to access interactive technical support tools needed to manage your business. The added web capabilities to Software Support are available from HP OpenView's online support site at www.openview.com/services