



All requests are due back by: January 30, 2005

We are pleased to inform you that the following release is now available: **HP OpenView Performance Insight 5.0 (PFIN50)**

Announcement of changes to the portfolio of HP OpenView Network Management products and the availability of HP OpenView Performance Insight plus new and updated report packs.

Dear Valued HP OpenView Network Management Customer,

We want to take this opportunity to thank you for choosing HP Performance Insight for Networks. This notification letter is being sent to our HP Performance Insight for Networks, Trend Central Server and Trend Satellite Server support contract customers worldwide to make you aware of these changes and to inform you of your available upgrade paths.

Product structure

Performance Insight for Networks and Trend products are being merged and simplified into a new product structure to become more integrated into the HP OpenView portfolio.

Performance Insight is now the base product that includes all the processing capability, web access servers and clients. Performance Insight replaces Trend Central Servers and Trend Satellite Servers.

Report Pack capacity is now sold by node count or database connector replacing database size. This provides an easier method for you to determine what to purchase. Node packs are available in 250, 1000, 5000 and unlimited counts. Each device that you are collecting data from requires one node count. Each OV management station you report on requires one database connector

Report Packs also have a new simplified structure. The new Rreport Ppacks are:

- Infrastructure Usage – includes interface, device resource, RMON I and VLAN reporting
- LAN/WAN Edge – includes basic ATM and Frame Relay reporting using SNMP collections
- Traffic Profile – includes RMON II and NetFlow reporting
- Quality Assurance – includes Service Assurance, Cisco Ping, IP QoS Statistics and IP Access Rate reporting
- IP Telephony – includes IP Telephony Statistics and IP Call Detail
- WAN Core – includes ATM and Frame Relay with all datapipes
- MPLS
- Network Node Manager
- Internet Services
- System Resources

This release marks the significant addition of reporting for Hp OpenView Network Node Manager and Hp OpenView Internet Services. Future releases will add reporting on other HP OpenView products.



New release available of HP OpenView Performance Insight 5.0!

HP OpenView Performance Insight 5.0 comes with the following new features and enhancements:

- Support for Oracle database 9.2.0.4 as an alternate to Sybase
- New ease of administration capabilities
- HP-UX Platform Support – HP-UX 11.11 (HP-UX 11.0 is not supported)
- Solaris Platform Support with Sybase - Solaris 8 (Solaris 6 and Solaris 7 are not supported)
- Solaris Platform Support with Oracle - Solaris 8 and 9 (Solaris 6 and Solaris 7 are not supported)
- Windows Platform Support with Sybase - Windows 2000 with Service Pack 4 (Windows NT is not supported)
- Windows Platform Support with Oracle - Windows 2000 with Service Pack 4, Windows 2003 (Windows NT is not supported)

New and updated OVPI Report Packs

- Infrastructure Reporting
 - Updated Interface Reporting V4.0 / VLAN V2.0 (Sybase and Oracle)
 - Updated Device Resources V3.0 (Sybase and Oracle)
 - Updated RMON I Ethernet Statistics V3.0 (Sybase and Oracle)
 - *New* Executive summary reports V1.0 for Interface Reporting and Device Resources (Oracle only)
 - OPNET support for Interface Reporting (Sybase only)
- LAN/WAN Edge
 - Updated Frame Relay Basic V4.0 (SNMP datapipes only) (Sybase and Oracle)
 - Updated ATM Basic V3.0 (SNMP datapipes only) (Sybase and Oracle)
- Traffic Profile
 - *New* NetFlow Global View V1.0 (Sybase only)
 - Updated NetFlow Interfaces V2.0 (Sybase only)
 - Updated RMON II traffic profiling V3.0 (Sybase only)
- Quality Assurance
 - Updated Cisco Ping V3.0 (Sybase only)
 - Updated Cisco IP QoS V3.0 (Sybase and Oracle)
 - Updated Cisco IP Access Rate V3.0 (Sybase and Oracle)
 - Updated Service Assurance V3.0 (Sybase and Oracle)
- IP Telephony
 - Updated Cisco IP Telephony Statistics 2.0 (Sybase only)
 - *New* Cisco IP Telephony Call Detail V1.0 (Sybase only)
- WAN Core
 - Updated Frame Relay V4.0 all datapipes (Sybase and Oracle)
 - Updated ATM V3.0 all datapipes (Sybase and Oracle)
- Updated MPLS V3.0 (Sybase and Oracle)
- Updated System Resources V4.0 – includes reporting on host resources MIB and HP OpenView Performance Agents (Sybase and Oracle)
- *New* Network Node Manager V1.0 (Oracle only)
- *New* Internet Services V1.0 (Oracle only)



For customers on support for these products

For support contract(s) containing a License To Use (LTU) for the products listed above, HP has developed the following migration paths to provide you the products that best match the products you're using today:

If you currently have	You will be entitled to	Comments
OVPI for Networks	OVPI Network Starter Bundle LTU plus the node count matching your database size.	OVPI Network Starter Bundle includes 100 nodes, Infrastructure Usage and LAN/WAN Edge
Trend Performance Manager Central, Satellite and DTD servers	OVPI base LTU plus the node count matching your database size.	
Interface Reporting	Infrastructure Usage Report Pack	Will be evaluated with other Infrastructure Usage components.
Device Resources	Infrastructure Usage Report Pack	Will be evaluated with other Infrastructure Usage components.
RMON 1	Infrastructure Usage Report Pack	Will be evaluated with other Infrastructure Usage components.
Frame Relay	LAN/WAN Edge Report Pack	You may choose WAN Core. Will be evaluated with LAN/WAN Edge components.
ATM	LAN/WAN Edge Report Pack	You may choose WAN Core. Will be evaluated with LAN/WAN Edge components.
NetFlow	Traffic Profile Report Pack	Will be evaluated with other Traffic Profile components
RMON II	Traffic Profile Report Pack	Will be evaluated with other Traffic Profile components
Cisco Ping	Quality Assurance Report Pack	Will be evaluated with other Quality Assurance components
Cisco IP QoS	Quality Assurance Report Pack	Will be evaluated with other Quality Assurance components
Cisco IP Access Rate	Quality Assurance Report Pack	Will be evaluated with other Quality Assurance components
Service Assurance	Quality Assurance Report Pack	Will be evaluated with other Quality Assurance components
Cisco IP Telephony Statistics	IP Telephony Report Pack	Will be evaluated with other IP Telephony components
Cisco IP Telephony Call Detail	IP Telephony Report Pack	
System Resources	System Resources Report Pack	

Note: Since technologies have been repackaged there are cases where you may have multiple report packs now and be entitled to fewer. For example, if you currently have two interface reporting and two device resources you will receive two Infrastructure Usage, not four. Similarly if you have two ATM and one Frame Relay you will receive two LAN/WAN Edge or two WAN Core, not three.



Database and Node Counts

In previous versions Performance Insight reporting, size was sold by database size. In Version 5.0, Performance Insight reporting size is being sold by node count. Node counts are additive – example: 2 x 1000 node pack = collection on 2000 nodes.

If you currently have	You will be entitled to	Comments
1G or 2G	2 x 250 node pack	You may chose a lower node count
5G	1 x 1000 node pack	You may chose a lower node count
10G	2 x 1000 node pack	You may chose a lower node count
20G	1 x 5000 node pack	You may chose a lower node count
40G	2 x 5000 node pack	You may chose a lower node count
80G	3 x 5000 node pack	You may chose a lower node count
160G	4 x 5000 node pack	You may chose a lower node count
Unlimited	Unlimited node pack for single server	License software will not count nodes however the number of nodes will be limited by the processing capacity of the server

In order to prepare for your migration to OVPI 5.0, you will need to:

- 1) Request the OVPI 5.0 media and manuals with the attached **Release Request Form**;
- 2) Use the OVPI 5.0 *Release Notes* and *Installation Guide* to help you plan and perform the migration;
- 3) Contact your local HP services sales representative or Services Integrator (SVI) partner listed in the media kit letter to discuss the OVPI 5.0 LTUs you need/want to use. Based on that discussion, the agreed upon entitlement will be used to update your support contract to OVPI 5.0.

Support Contract Price Changes

With the change in licensing from database size to node count, HP is offering entitlements that we believe will cover more than your database size, but may cause your support contract price to increase. As listed in the table above you may choose a lesser entitlement in order to reduce your support contract price. When you contact your local HP services sales representative or Services Integrator (SVI) partner, you'll have the opportunity to discuss the entitlement that best matches your needs and requirements.

Functional Maturity Planning

With the release of OpenView Performance Insight (OVPI) version 5.0, HP is affirming the functional maturity of OpenView Performance Insight versions 4.5 and 4.6. Although HP will continue to support these product versions until further notice, there are no plans to enhance their functional capabilities. You can continue to use these products for your immediate needs, but HP strongly recommends that all OVPI customers consider upgrading to version 5.0. As you consider your options, remember that HP remains committed to providing ongoing product support as well as assisting with your transition planning.

OVPI 5.0 is an upgrade to OVPI 4.6. The OVPI 4.6 media is included in the kit for users running OVPI 4.5. If you are running OVPI 4.5 you will need to upgrade to OVPI 4.6 before you can upgrade to OVPI 5.0. There are no plans to provide HP sponsored upgrade services from OVPI 4.6 to OVPI 5.0 or from Sybase to Oracle.



For additional information regarding this announcement please contact your HP Sales representative.

For more information regarding obsolescence terminology and guidelines, please visit support.openview.hp.com/prod_version_obso_guidelines.jsp.

NOTE: Due to conditions beyond our control, Microsoft plans to end support for Microsoft Windows NT 4.0 Server. This event affects Hewlett Packard's ability to continue to provide our customers with the level of support they have come to expect from us. In order to provide you with our stated level of support for OVPI 4.5, we highly recommend you upgrade your systems to Microsoft Windows 2000 server well in advance of the published Microsoft Windows NT 4.0 Server deadlines.

More information

More information about HP OpenView Performance Insight and Report Packs is available from www.openview.hp.com/products/ovpi_ne/ovpi_net or otherwise contact your local sales representative or HP Software business partner.