



Requests for this release are due by February 28, 2005

HP OpenView Operations 7.21 for Windows

- Management Server and Console support for Windows Server 2003, including new upgrade/migration instructions in the Upgrade Guide
- Easier to upgrade from HP OpenView Operations for Windows (OVOW) 7.10
- New, convenient-to-access "White Papers" subdirectory on the OVOW CD with in-depth descriptions and tools for key procedures such as OVOW Backup/Restore, Management Server Replication, and more. For additional White Papers created after the CDs were mastered (for example, the White Paper on using OVOW for Agent-less Monitoring), or for updates to the White Papers on the CD, please consult the OpenView Support web site: http://ovweb.external.hp.com/lpe/doc_serv (select product "operations/performance for Windows", version: "a.07.21").
- Support for integration with NNM 6.41 and NNM 7.0
- Media (CD) set updated with the latest releases of OpenView Network Node Manager and OpenView Reporter
 - NNM 7.0
 - Reporter 3.5
- Support for monitoring VMWare GSX Host/Guest and VMWare ESX Guest systems
 - VMWare Workstation (for Windows and Linux Hosts): Virtual Machines running on VMWare versions 2.x, 3.x, 4.
 - VMWare GSX Server (for Windows and Linux Hosts): Virtual Machines running on VMWare versions 2.5x are supported. Latest available release is 2.5.1.
 - VMWare ESX Server: Virtual Machines running on VMWare versions 1.5x are supported. Latest available release is 1.5.2.
- NOT included in this update, but available for download from the Support Patch Website (<http://support.openview.hp.com/cpe/patches/vpw/vpw.jsp>), new agent platform support for:
 - HP Tru64 5.1B (patch OVOW_00070)
 - RedHat Linux 8.0, 9.0, & AS/ES 2.1, 3.0 (patches OVOW_00068, 00087, 00100)
 - SuSE Linux 8.1, 9.0, Enterprise Server 8.0 (patches OVOW_00068, 00087, 00100)
 - AIX 5L 5.2 (patch OVOW_00069)
 - HP-UX 11.23 (patch OVOW_00072)
 - OpenVMS 7.3-1 (patch OVOW_00055)

For the most up-to-date list of supported platforms, please consult the OV Operations for Windows support matrix posted at: <http://support.openview.hp.com/pdf/OVOWSuppMatrix.pdf>



You can find a complete list of all the product features, along with more details, by viewing or downloading the hp OpenView Operations 7.21 for Windows product brief at:

<http://www.managementsoftware.hp.com/products/ovowin/index.html>

Your OVOW 7.21 upgrade shipment will consist of just a single CD – this is OVOW Disk #1 or “Start-up” CD. Other CDs from your previous Media Kit have not been modified, with the exception of the Network Node Manager and Reporter CDs. If you are a Network Node Manager or Reporter customer, you should already have received notifications for upgrades of those products when they released earlier this year, along with the opportunity to receive the latest software CDs. If you did not, and need the new Media (disks) for those releases, please contact your HP representative

All SMART Plug-ins (SPIs) and “add-on” products associated with hp OpenView Operations 7.21 for Windows have been tested for compatibility. The following SPIs and “add-on” software are compatible with OVOW 7.21:

- Core SPIs: Windows OS SPI (version B.08.20), Unix OS SPI (version B.02.01), Web Server SPI (version B.03.71)
- Add-on SPIs:
 - IBM WebSphere SPI version B.02.05
 - BEA WebLogic SPI version B.02.05
 - AD SPI version B.02.00
 - Exchange SPI version B.07.00
 - Database SPI version B.06.01
 - .Net Enterprise Server SPI version B.02.00
- Add-on product: hp OpenView Reporter 3.0 or 3.5
- Add-on product: hp OpenView Network Node Manager 6.2, 6.41 or 7.0
- Add-on product: hp OpenView Problem Diagnosis Evaluation Software
- Add-on product: hp OpenView Performance Manager 4.0 for Windows
- Add-on product: hp OpenView Performance Agents

IMPORTANT INSTALLATION NOTE:

If you are running OVOW 7.20, do not use the Install program from your OVOW 7.21 Startup CD to upgrade your existing installation to OVOW 7.21. The install program on your OVOW 7.21 Startup CD is intended only for new installations of OVOW 7.21 and to upgrade from OVOW versions older than OVOW 7.20.



To upgrade from OVOW 7.20 to OVOW 7.21, you must download and apply patch OVOW_00075 from the patch web site at:
<http://support.openview.hp.com/cpe/patches/vpw/vpw.jsp>.

The OVOW_00075 patch will be available in January 2004.

For further details on all OVOW upgrades, including the patch upgrade process, please consult your HP OVOW Upgrade Guide. This printed manual will ship with your OVOW 7.21 CD, or you can find the document on the OVOW 7.21 Startup CD in \Documentation\OVO Guides\OVOWUpgrade.pdf.