



i n v e n t

January 2005

Dear Valued HP Customer:

On September 1, 2004, HP was pleased to announce the ability to manage HP StorageWorks Enterprise Virtual Arrays (EVA) with any industry standard server running Microsoft® Windows Server 2003 Standard or Enterprise Editions or Windows 2000 Server or Advanced Server. Based on this new support model, HP simultaneously announced the plan to end of life the HP OpenView Storage Management Appliance (SMA) in six months and, thus, to discontinue sales effective February 28, 2005. HP offers a full line of the most popular servers in the industry to fill your needs for EVA management, whether your requirements include high availability, expandability, redundancy, or low cost. HP recommends that you consider the HP ProLiant DL145, DL360G4, DL560G4, or the DL380G4 Storage Server SAN Model or DL580 G2 Storage Server to meet your management needs for future EVA SAN implementations.

Support of EVA management on industry standard servers means that you will now have the opportunity to manage your EVA in a manner more complimentary to your firm's established IT infrastructure business practices. You may now also install the antivirus, backup, or system management software of your choice – and download Microsoft hot fixes as soon as they are released. In the event you should choose to do so, you will soon be able to 're-image' your current HP Storage Management Appliance II or III by installing a new, supported Microsoft Windows operating system.. HP will be publishing a white paper that describes this new configuration with conversion considerations and instructions.

HP OpenView Storage Operations Manager, HP StorageWorks Business Copy, and HP StorageWorks Continuous Access are now also supported on industry standard servers. HP OpenView Storage Area Manager and HP StorageWorks Secure Path Manager have always supported Microsoft Windows environments and continue to do so. The HP OpenView Storage Management Appliance software and HP StorageWorks HSG Element Manager are not supported on industry standard

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servers. However, HSG Element Manager customers who choose to move to an industry standard server for HSG-based array management are still supported with HP StorageWorks Command Console and HP StorageWorks Command Scriptor. HP OpenView Storage Provisioner has been discontinued and will not be supported on the SMA after March 31, 2008.

HP plans to support the Storage Management Appliance and Storage Management Appliance software v2.1 and affiliated Service Packs, HSG Element Manager, Command Console, and Command Scriptor until December 31, 2008. This support is likely to include any required SMA software updates to support ACS firmware for HSG-based arrays, VCS firmware for EVA-based array releases, EVA replication management software qualification, browser qualification, Microsoft security-based hot fix qualification, defect fixes, and select antivirus, backup, and system management software qualification. Please refer to the SMA support matrix that is published on the web at

<http://h18000.www1.hp.com/products/sanworks/managementappliance/specifications.html>

for information regarding the most current hardware, firmware, software, and browser support.

Be sure to consult your sales representative with any questions or for information related to final orders for the HP OpenView Storage Management Appliance.

Sincerely,

Thomas D. Rallens
Director
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