



Dear Mr XXX,

New software product updates are now available at the IT Resource Center's Software Update Manager. These are provided as part of your software support contract.

Best regards,
Your HP IT Resource Center team



>> Sign up: product and IT news, support alerts, and more

Help keep your systems up to date by obtaining the latest software updates.

Below you'll find a list of updates sorted by product description. For your convenience, a second list sorts the updates by Support Agreement. Many additional products are also available for download.

You have the following options:

» [Download](#)

After logging into the IT Resource Center, select the product updates available for download. Click on the "select >>>" button next to a specific product update and follow the download instructions.

» [Physical delivery](#)

After logging into the IT Resource Center, select the support agreements, identified in the second list contained in this email, to order updates. You can choose to view the updates either "by release" or "by product" and click the "next >>>" button. Select one or more checkboxes by the updates you want. Then click the "next >>>" button and follow the instructions to submit your request.

New software product updates

Product Description	Product Number	Product Version	O.S.	O.S. Version	Release Date
HP OV PERFVIEW ANALYZER SERVER MEDIA/MAN	B5013AA	C.02.00.00	HP-UX	10.20	03/2000
HP ONLINEJFS LICENSE	B3929CA	B.03.03	HP-UX	11.0	03/2000
M/C SERVICEGUARD LICENSE	B3935BA	A.11.09	HP-UX	11.0	03/2000
PCI FDDI LAN ADPTR & LIC FOR SVR/WKSTN	J3626AA	B.10.20.10	HP-UX	10.20	03/2000

Support Agreement ID per product update

This section will help you identify which Support Agreements are associated with specific software product updates

Product Description	Product Number	User ID	Support Agreement
HP OV PERFVIEW ANALYZER SERVER MEDIA/MAN	B5013AA	XXXX	AXXX
HP ONLINEJFS LICENSE	B3929CA	XXXX	AXXX
M/C SERVICEGUARD LICENSE	B3935BA	XXXX	AXXX

PCI FDDI LAN ADPTR & LIC FOR J3626AA XXXX
SVR/WKSTN

AXXX
AXCC

» [Modify your ITRC profile](#)

» [HP software releases & news](#)

» [HP technical documentation](#)

You are subscribed to receive e-mail notification for new software releases. Responsibility for maintaining personal data in your ITRC profile, such as language preference and e-mail address, rests with you, the subscriber. If you would like to change your notification preference to receive postal mailed notices, please forward this message to the following e-mail address with your request.

» Americas: http://www.aumpooja.com/demo/template_051209_5.htm#

» Europe, Middle East & Africa: http://www.aumpooja.com/demo/template_051209_5.htm#

» Japan & Asia Pacific: http://www.aumpooja.com/demo/template_051209_5.htm#

» [Subscribe](#): Customized driver & support alerts, solutions, promotions and other HP news

» If you have any questions or comments, HP appreciates your [feedback](#).

» [Impressum](#)

© Copyright 2006 Hewlett-Packard Development Company, L.P. HP is committed to protecting your privacy. For more information, please go to [HP privacy statement](#).

RVA