

Risk-free rebate Redemption form



Offer valid on purchases made between October 1, 2012 and April 30, 2013 of eligible HP Care Pack services purchased with HP PC products.

Receive a rebate for the lesser of the list price at the time of purchase of the HP Care Pack or the invoiced price of your eligible HP Care Pack, for purchases from October 1, 2012 through April 30, 2013 when you have not received service on your product throughout the service coverage period. Eligible Care Pack SKUs are:

Product	Available SKUs
Notebooks	HL573E, HP762E, U1H14E, U1H15E, UC807E, UC238E, UD007E, UD008E, UZ278E, UZ279E, UZ280E, UZ281E
Desktops	HN788E, HN789E, HN790E, HX527E, UC245E
Workstations	HN791E, HN792E, U1G20E, U1G21E, U1G54E, UD015E

This offer may not be combined with any other promotional or discount offers or special pricing such as government/education pricing, big deal pricing or volume discounts. Offer not valid with other HP offers unless otherwise specified by those offers. Maximum of 20 rebates per customer name. Maximum of 20 rebates per customer address. Maximum rebate up to \$6,000 per end user individual or company for entire promotional period. Resellers cannot claim this rebate on behalf of customers. Eligibility for this offer is not limited by redemption of rebates from previous "Risk Free" Rebate offers.

Please include rebate offer #C007 in all correspondence. Claim documents must be received within 30 days after the expiration of the HP Care Pack. (3 year Care Pack claims may be sent in 2015, 5 year Care Pack claims may be sent in 2017.)

Purchase	Eligible HP Care Pack Service(s) during the specified promotional period from an authorized HP reseller or direct from HP.
Submit	<ul style="list-style-type: none">a. A completed and signed claim form that is received within 30 days after the expiration of the HP Care Pack Service.b. A copy of the original invoice(s)/receipt(s) for the hardware product(s) and the HP Care Pack Service Certificate for the eligible HP Care Pack Service(s). Please circle the purchase price of the HP Care Pack Service(s). The name on the invoice must match the name on the claim form.
Eligibility	<ul style="list-style-type: none">a. HP Care Pack Service must have been registered with HP within 30 days of the original purchase dateb. The hardware in question must not have had a service event for the life of the HP Care Pack. For this offer a service event will have occurred if HP either sends parts, a replacement or a person onsite to the customer or if the unit is transported to an HP repair depot during the life of the HP Care Pack Service. A phone call or phone support will not negate eligibility for the rebate.
Receive	Your rebate check(s) equal to amount indicated above up to a maximum of \$6,000 per end user individual or company. Allow 6 to 8 weeks for processing. If terms and conditions are not met, rebate will not be sent. HP is not responsible for any claims lost, damaged, or delayed in transit. Rebate checks are void if not cashed within 90 days of issuance and cannot be reissued.
E-mail to	rebates.bpo@hp.com



Care Pack
Services

Limit twenty (20) rebates / max \$6,000 per customer, business address, location and/or household. A street address is required to receive your rebate and no refunds will be made to a PO Box. This mail in rebate is only valid for end customers (no resellers). Allow 6 to 8 weeks from the time that the claim is received by HP to receive your rebate check.

For promotional questions and complete terms and conditions call toll free 800.504.2007 or e-mail at rebates.bpo@hp.com

I have read, understand and agree to the terms and conditions for the HP Care Pack Back Rebate Offer #C007

Customer signature

Date

First name

Last name

Company name

Title

Street address (No PO boxes)

City

State

ZIP

Phone

Fax

E-mail address

Serial Number(s) of hardware the HP Care Pack Services were registered to and the sku number of the HP Care Pack Services purchased:

Serial Number: The product serial number can be found on the back or bottom of your HP product.

General Terms and Conditions: Offer good on purchases made between October 1, 2012 and April 30, 2013. Product(s) purchased before or after these dates are not eligible for this offer. Both the HP Care Pack and the hardware/product must be purchased within the promotional period. Purchase date is determined by invoice or receipt date. Offer not valid with other HP offers unless otherwise specified by those offers. Offer not valid on refurbished HP products. Offer is limited to product on hand and NO substitutions with other products are eligible. Keep copies of materials submitted: originals become HP property and will not be returned. Please allow 6 to 8 weeks for receipt of check. HP reserves the right to request additional information regarding this claim. False information disqualifies this claim, making it subject to review under U.S. Postal Regulations or Canadian Law. Violators may be prosecuted. Only purchases made by an end-user customer or a commercial business from an authorized HP reseller or HP in the United States, Canada and their territories are valid. This promotion is not available to the residents in the province of Québec. Purchases by HP resellers and internal HP orders are ineligible. Offer void where prohibited, taxed or restricted by law.

If you have any questions regarding this offer, please call **800.504.2007** Monday through Friday between 9:00 a.m. and 4:00 p.m. MST. Limit twenty (20) rebate checks per customer, not to exceed specified amounts listed above

E-mail rebate to: rebates.bpo@hp.com



Care Pack
Services