

# "Risk Free" HP Care Pack Rebate Redemption Form - ***Rebate Offer # R4RFCP3***

Offer valid on purchases made between January 1st 2011 and July 31st, 2011 of eligible HP Care Pack Services purchased with HP IPG products



**Receive a rebate for the invoiced price of your eligible HP LaserJet Care Pack Service, for purchases between January 1, 2011 and July 31, 2011 when you have not received service on your product throughout the service coverage period.**

## Eligible HP Care Pack Services SKUs

- **Select Mono / Color HP Laserjets and Scanjets.**

All 3yr, 4yr, 5yr HP Care Pack Services \$399 or less.

*This offer may not be combined with any other promotional or discount offers or special pricing such as government/education pricing, big deal pricing or volume discounts. Offer not valid with other HP offers unless otherwise specified by those offers. Maximum of 10 rebates per customer name. Maximum of 10 rebates per customer address. for entire promotional period. Resellers cannot claim this rebate on behalf of customers. Eligibility for this offer is not limited by redemption of rebates from previous other "Risk Free" Rebate offers.*

***Please include rebate offer # R4RFCP3 in all correspondence. Claim documents must be postmarked within 30 days after the expiration of the HP Care Pack.***

**Purchase:** HP Care Pack Service(s) with IPG product(s) during the specified promotional period from an authorized HP reseller or direct from HP.

**Submit:**

- a) A completed and signed claim form that is postmarked and received within 30 days after the expiration of the HP Care Pack Service.
- b) The original invoice(s)/receipt(s) for the hardware product(s) and the HP Care Pack Service Certificate for the eligible HP Care Pack Service(s). Please circle the purchase price of the HP Care Pack Service(s). The name on the invoice must match the name on the claim form.

**Eligibility:**

- a) The HP Care Pack Service must have been registered with HP within 30 days of the original purchase date
- b) The hardware in question must not have had a service event for the life of the HP Care Pack Service. For this offer a service event will have occurred if an event occurs which either sends parts, a replacement printer, or a person onsite to the customer or if the unit is transported to an HP repair depot during the life of the HP Care Pack Service. A phone call or phone support will not negate eligibility for the rebate.

**Receive:** Your rebate check(s) equal to amount indicated above. Allow 6 to 8 weeks for processing. If terms and conditions are not met, rebate will not be sent. HP is not responsible for any claims lost, damaged, or delayed in transit. Rebate checks are void if not cashed within 90 days of issuance and cannot be reissued.

**Mail To:** HP BPO Rebates  
HP "Risk Free" Rebate, Offer # R4RFCP2  
P.O. Box 51160  
Colorado Springs, CO 80949

Limit ten (10) rebates per customer, business address, location and/or household. A street address is required to receive your rebate and no refunds will be made to a PO Box. This mail in rebate is only valid for end customers (no resellers). Allow 6 to 8 weeks from the time that the claim is received by HP to receive your rebate check. For promotional questions and complete terms and conditions call toll free (800) 504-2007 or email at rebates.bpo@hp.com

I have read, understand and agree to the terms and conditions for the HP Care Pack Back Rebate Offer #R4RFCP3

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Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

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First Name \_\_\_\_\_ Last Name \_\_\_\_\_

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Company Name \_\_\_\_\_ Title \_\_\_\_\_

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Street Address (No P.O. Boxes) \_\_\_\_\_

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City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

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Phone \_\_\_\_\_ Fax \_\_\_\_\_ Email Address \_\_\_\_\_

Serial Number(s) of hardware the HP Care Pack Services were registered to, the HP Care Pack certificate number, and the hardware sku/model number:

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Serial Number: The product serial number can be found on the back or bottom of your HP product.

**General Terms and Conditions:**

Offer good on purchases made between January 1, 2011 and July 31, 2011. Product(s) purchased before or after these dates are not eligible for this offer. Both the HP Care Pack and the hardware/product must be purchased within the promotional period. Purchase date is determined by hardware invoice or receipt date. Offer not valid with other HP offers unless otherwise specified by those offers. Offer not transferable. Offer not valid on refurbished HP products. Offer is limited to product on hand and NO substitutions with other products are eligible. Keep copies of materials submitted: originals become HP property and will not be returned. Please allow 6 to 8 weeks for receipt of check. HP reserves the right to request additional information regarding this claim. False information disqualifies this claim, making it subject to review under U.S. Postal Regulations. Violators may be prosecuted. Only purchases made by an end-user customer or a commercial business from an authorized HP reseller or HP in the United States are valid. Purchases by HP resellers and internal HP orders are ineligible. Offer void where prohibited, taxed or restricted by law. If you have any questions regarding this offer, please call (800) 504-2007 Monday through Friday between 9:00a.m. and 4:00p.m. MST. Limit ten (10) rebate checks per customer, not to exceed specified amounts listed above Mail rebate to: HP BPO Rebates, HP "Risk Free" Care Pack Rebate Offer # R4RFCP3, P.O. Box 51160, Colorado Springs, CO 80949.