

Risk Free Rebate



For HP notebooks, workstations, and desktops

The HP Care Pack Services Risk-free rebate allows a customer to purchase support services on an eligible product. **IF** the customer does not receive service on their hardware during the life of their purchased HP Care Pack **THEN** the customer may claim a rebate for the full cost paid for the Care Pack.

How it works

Purchase

Eligible HP Care Pack Services during the specified promotional period from an authorized HP reseller or direct from HP.

Submit

- A completed claim form that is received within 30 days after expiration of the HP Care Pack Service.
- A copy of each original invoice/receipt for the hardware product with the HP Care Pack Service Certificate for the eligible HP Care Pack Service. Please circle the purchase price of the HP Care Pack Service. The name on the invoice must match the name on the claim form.

Receive

Please allow 6–8 weeks from the time the claim is received by HP to receive your rebate check. If terms and conditions are not met, rebate will not be sent. HP is not responsible for any claims lost, damaged, or delayed in transit. Rebate checks are void if not cashed within 90 days of issuance and cannot be reissued.

Eligibility

- HP Care Pack Service must have been registered with HP within 30 days of the original purchase date
- The hardware in question must not have had a service event for the life of the HP Care Pack. For this offer a service event will have occurred if HP either sends parts,

a replacement or a person onsite to the customer or if the unit is transported to an HP repair depot during the life of the HP Care Pack Service. A phone call or phone support will not negate eligibility for the rebate.

E-mail to rebates.bpo@hp.com

The rules

- This offer may not be combined with any other promotional or discount offers or special pricing such as government/education pricing, big deal pricing or volume discounts.
- Offer not valid with other HP offers unless otherwise specified by those offers.
- Maximum of twenty (20) rebates per customer.
- Resellers cannot claim this rebate on behalf of customers. The offer is applicable in the US only.

Rebate timeframe

Notebooks, desktops & workstations

HP Care Packs purchased between October 1, 2012 through October 31, 2014

Information about the Risk Free Rebate and its terms and conditions:

www.hp.com/go/riskfreerebate



Resources and tools

Website (with redemption form)
www.hp.com/go/riskfreerebate





E-mail
rebates.bpo@hp.com

Refer customers to the rebate redemption form for full terms



Care Pack

What products are eligible?

Product	SKU	Description
HP Notebooks 	HL573E	3 Year Next Business Day Onsite with Accidental Damage Protection
	HP762E	3 Year Next Business Day Onsite with Accidental Damage Protection and Computrace
	U1H14E	4 Year Next Business Day Onsite
	U1H15E	5 Year Next Business Day Onsite
	UC807E	3 Year 9x5 Next Business Day Onsite
	UC238E	3 Year 9x5 Pickup and Return
	UD007E	3 Year Next Business Day Onsite
	UD008E	3 Year 9x5 Pickup and Return with Accidental Damage Protection
	UC252E	3 Year 9x5 Pickup and Return with Accidental Damage Protection
	U2278E	3 Year Next Business Day Onsite
	U2279E	3 Year Next Business Day Onsite with Accidental Damage Protection
	U2280E	3 Year Next Business Day Onsite with Accidental Damage Protection
	U2281E	3 Year Next Business Day Onsite with Accidental Damage Protection
HP Desktops 	HN788E	4 Year Next Business Day Onsite
	HN789E	5 Year Next Business Day Onsite
	HN790E	3 Year 4 Hour 9x5 Onsite
	HX527E	3 Year Next Business Day Onsite All-in-One
	UC245E	3 Year Next Business Day Onsite
HP Workstations 	HN791E	3 Year 4 Hour 9x5 Onsite
	HN792E	3 Year 4 Hour 24x7 Onsite
	U1G20E	3 Year 4 Hour 9x5 Onsite
	U1G21E	3 Year 4 Hour 24x7 Onsite
	U7D02E	4 Year Next Business Day Onsite
	U7D03E	4 Year Next Business Day Onsite
	U1PV2E	4 Year NBD Onsite with DMR WS Only Service
	U1PV3E	5 Year NBD Onsite with DMR WS Only Service
HP ElitePad 	U4PW7E	3 Year NBD Onsite Promo Tablet Only
	U4PW8E	3 Year NBD Onsite with ADP Promo Tablet Only



For more information
about the Risk Free
Rebate and its terms
and conditions, go to:

[www.hp.com/go/
riskfreerebate](http://www.hp.com/go/riskfreerebate)

Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

