



## Hardware Support

### HP e3000 Business Server Support Products

Product #	Description	H4400A	H4401A	H4402A	H4403A	H4404A	H4405A	H4385A
Band #		H4400Y	H4401Y	H4402Y	H4403Y	H4404Y	H4405Y	H4375A
A7018C #700	HP e3000 A400 1-way, 150-MHz Solution							
A7019C #701	HP e3000 A500 1-way, 200-MHz Solution							
A7020A #699	HP e3000 A500 200-MHz CPU							
A6413A #702	HP e3000 A400 150-MHz to A500 200-MHz upgrade							
A6414A #699	HP e3000 A500 140-MHz to 200-MHz upgrade							
A6395A #699	HP e3000 A-Class Server Field Rack Kit							
A6103C #703	HP e3000 N4000 1-way, 380-MHz Solution							
A6914C #704	HP e3000 N4000 1-way, 500-MHz Solution							
A7014C #705	HP e3000 N4000 3-way, 750-MHz Solution							
A7070A #699	HP e3000 N4000 Server Rack Mounting Kit							
A7015A #706	HP e3000 N4000 380-MHz CPU							
A7016A #706	HP e3000 N4000 500-MHz CPU							
A7017A #706	HP e3000 N4000 750-MHz CPU							
A7032A #699	HP e3000 N4000 1-way, 220-MHz to 1-way 380-MHz upgrade							
A7033A #707	HP e3000 N4000 1-way, 220-MHz to 1-way 500-MHz upgrade							
A7034A #7AH	HP e3000 N4000 1-way, 220-MHz to 3-way, 750-MHz upgrade							
A7035A #699	HP e3000 N4000 1-way, 330-MHz to 1-way 380-MHz upgrade							
A7036A #707	HP e3000 N4000 1-way, 330-MHz to 1-way, 500-MHz upgrade							
A7037A #7AH	HP e3000 N4000 1-way 330-MHz to 3-way, 750-MHz upgrade							
A7038A #699	HP e3000 N4000 1-way, 440-MHz to 1-way 500-MHz upgrade							
A7039A #7AJ	HP e3000 N4000 1-way, 440-MHz to 3-way 750-MHz upgrade							
A7040A #7AK	HP e3000 N4000 3-way, 440-MHz to 1-way 500-MHz upgrade							
A7041A #699	HP e3000 N4000 3-way, 440-MHz to 3-way, 750-MHz upgrade							
A7105A #699	HP e3000 N4000 3-way, 550-MHz to 3-way, 750-MHz upgrade							
A7042A #709	HP e3000 N4000 1-way, 380-MHz to 1-way, 500-MHz upgrade							
A7043A #709	HP e3000 N4000 1-way, 380-MHz to 3-way, 750-MHz upgrade							
A7044A #711	HP e3000 N4000 1-way, 500-MHz to 3-way 750-MHz upgrade							
A3171A #699	Upgrade 9x8 User License with IMAGE, ALLBASE							
A3172A #699	Upgrade 9x8 User License with IMAGE/SQL							
A3173A #699	Upgrade 9x8 User License with MPE/iX only							
A3285A #699	FOS, IMAGE, ALLBASE upgrade, License for 9x9KS							



Product #	Description	H4400A	H4401A	H4402A	H4403A	H4404A	H4405A	H4385A
Band #		H4400Y	H4401Y	H4402Y	H4403Y	H4404Y	H4405Y	H4375A
A3286A #699	IMAGE/FOS, ARPA upgrade, License for 9x9KS							
A3287A #699	MPE/iX FOS only upgrade, License for 9x9KS							

H4400A: License to Use SW - Year 1; Next Day HW Support - Year 1  
H4402A: License to Use SW - Year 1; Same Day HW Support - Year 1  
H4401A: Phone-in SW Assist and License to Use SW - Year 1; Next Day HW Support - Year 1  
H4403A: Phone-in SW Assist and License to Use SW - Year 1; Same Day HW Support - Year 1  
H4725A: Installation/Network Configuration  
H4404A: License to Use SW - Year 1; 24 x 7 HW Support - Year 1  
H4405A: Phone-in SW Assist and License to Use SW - Year 1; 24 x 7 HW Support - Year 1  
H4385A: Critical Systems Support  
H4375A: Personalized System Support

### Installation Support Products—H4725A and H4726A

Pricing Band	Description	H4725A	H4726A
5AA	Network configuration of low-end HP e3000 Server		
5AB	Network configuration of high-end HP e3000 Server		
5AC	Installation of HP e3000 network card		
5AD	Network configuration of HP e3000 network card		
5AG	Installation of OpenView DTC Manager		
5AH	Installation of DTC add-ons		
5AI	Install of HP e3000 SNA/Token Ring Link		
5AJ	Network configuration of HP e3000 ThinLAN link		
5AK	Network configuration of DTC Server		
5AL	Installation of console with SPU		

## Software Support

### HP 3000 MPE/iX Media

Product #	Description	H4400A	H4401A	H4402A	H4403A	H4404A	H4405A
Band #		H4400Y	H4401Y	H4402Y	H4403Y	H4404Y	H4405Y
51453B #699	HP 3000 MPE/iX Media Product						

H4400A/H4400Y, H4402A/H4402Y, H4404A/H4404Y: LTU Updates  
H4401A/H4401Y, H4403A/H4403Y, H4405A, H4405Y: Phone in Assist and LTU Updates

### High Availability System Support Products

Product #	Description	H4400A	H4401A	H4402A	H4403A	H4404A	H4405A
Band #		H4400Y	H4401Y	H4402Y	H4403Y	H4404Y	H4405Y
A2359A #699	SharePlex/iX-NetBase Bundle for primary system (must choose 3xx Tier for appropriate Support Price)						
A2360A #699	SharePlex/iX-NetBase Bundle for secondary system(s) (must choose 3xx Tier for appropriate Support Price)						
B3933AA #699	SharePlex/iX-NetBase Shadowing for primary system (must choose 3xx Tier for appropriate Support Price)						
B3934AA #699	SharePlex/iX-NetBase Shadowing for secondary system(s) (must choose 3xx Tier for appropriate Support Price)						
B6234AA #699	SharePlex/iX-NetBase Cluster Primary LTU (must choose 3xx Tier for appropriate Support Price)						
B6235AA #699	SharePlex/iX-NetBase Cluster Secondary LTU (must choose 3xx Tier for appropriate Support Price)						
B9480AA #699	High Availability Cluster/iX for primary system (must choose 3xx Tier for appropriate Support Price)						
B9842AA #699	High Availability Cluster/iX for secondary system						
30349A #706	Mirrored Disk/iX						
36375A #699	AutoRestart/iX (must choose 3xx Tier for appropriate Support Price)						

H4400A/H4400Y, H4402A/H4402Y, H4404A/H4404Y: LTU Updates  
H4401A/H4401Y, H4403A/H4403Y, H4405A, H4405Y: Phone in Assist and LTU Updates

### Networking and Communications System Support Products

Product #	Description	H4400A	H4401A	H4402A	H4403A	H4404A	H4405A	H4385A
Band #		H4400Y	H4401Y	H4402Y	H4403Y	H4404Y	H4405Y	
J2167B #699	Token Ring 3000/iX (must choose 3xx Tier for appropriate Support Price)							
36923A #699	ThinLAN 3000/iX Network Link							
J2245B #699	FDDI 3000/iX Driver Software (must choose 3xx Tier for appropriate Support Price)							
36922B #7N1	NS Point-to-Point 3000/iX License, Software and Docs							
36922C #7N1	NS Point-to-Point 3000/iX License, Software and Docs							
36939B #7M6	X.25/iX System Access							
36939C #7M6	X.25/iX System Access							
28685B	Ethertwist Transceiver							



Product #	Description	H4400A	H4401A	H4402A	H4403A	H4404A	H4405A	H4385A
Band #		H4400Y	H4401Y	H4402Y	H4403Y	H4404Y	H4405Y	
#699								
36920B	NS3000/iX Network Services License, Software and Docs							
#699	(must choose 3xx Tier for appropriate Support Price)							
30291B	SNA/SDLC License, Software, and Docs							
#699	(must choose 3xx Tier for appropriate Support Price)							
30291C	SNA/SDLC License, Software, and Docs							
#699	(must choose 3xx Tier for appropriate Support Price)							
30292B	SNA Services License, Software and Docs							
#699	(must choose 3xx Tier for appropriate Support Price)							
30295B	RJE Remote Job Entry/iX License, Software and Docs							
#699	(must choose 3xx Tier for appropriate Support Price)							
32007B	BSC/iX License, Software and Documentation							
#7M9								
A5488A	100Base-TX High Speed Network Card							
#699								
A5230A	PCI 100Base-T LAN Adapter							
#699								
B5427BA	100Base-T License, SW and Documentation							
#699								
A5563A	SNA Link Interface Card							
#699								
A5564A	FDDI HP-PB Interface Card							
#699								
A5565A	Token Ring Interface Card							
#699								

H4400A/H4400Y, H4402A/H4402Y, H4404A/H4404Y: LTU Updates  
H4401A/H4401Y, H4403A/H4403Y, H4405A, H4405Y: Phone in Assist and LTU Updates  
H4385A: Critical Systems Support

## Development Tools and Distributed Computing System Support Products

### Information Management

Product #	Description	H4400A	H4401A	H4402A	H4403A	H4404A	H4405A
Band #		H4400Y	H4401Y	H4402Y	H4403Y	H4404Y	H4405Y
30368B	HP ALLBASE/SQL RDBMS for Series 900						
#699	(must choose 3xx Tier for appropriate Support Price)						
B3524A	HP IMAGE/SQL DBMS for S/900						
#699	(must choose 3xx Tier for appropriate Support Price)						
30328A	HP SRC/iX						
#7Q9							
31508A	HP Symbolic Debugger/iX						
#7N3							
32256A	System Dictionary/iX						
#699	(must choose 3xx Tier for appropriate Support Price)						
32257A	System Dictionary COBOL Definition Extractor/iX						
#7N1							
32656A	HP EDIT/iX						
#7N5							
35360A	Business Report Writer/iX						
#7N5							
36383A	HP Search/iX for HP 3000						
#7N2							

H4400A/H4400Y, H4402A/H4402Y, H4404A/H4404Y: LTU Updates  
H4401A/H4401Y, H4403A/H4403Y, H4405A, H4405Y: Phone in Assist and LTU Updates

### Distributed Computing

Product #	Description	H4400A	H4401A	H4402A	H4403A	H4404A	H4405A
Band #		H4400Y	H4401Y	H4402Y	H4403Y	H4404Y	H4405Y
B3821AA #7M3	DCE/3000 Core Services						
B3823AA #699	DCE/3000 Executive Client (must choose 3xx Tier for appropriate Support Price)						

H4400A/H4400Y, H4402A/H4402Y, H4404A/H4404Y: LTU Updates  
H4401A/H4401Y, H4403A/H4403Y, H4405A, H4405Y: Phone in Assist and LTU Updates

### MPE/iX Languages and Development Tools

Product #	Description	H4400A	H4401A	H4402A	H4403A	H4404A	H4405A
Band #		H4400Y	H4401Y	H4402Y	H4403Y	H4404Y	H4405Y
30318A #7Q9	HP RPG/iX						
31500A #7Q7	HP COBOL II/iX Compiler						
31501A #7Q7	HP FORTRAN 77/iX Compiler						
31502A #7Q7	HP Pascal/iX Compiler						
31506A #699	HP C/iX Compiler (must choose 3xx Tier for appropriate Support Price)						
32244A #7N4	Dictionary/V Data Dictionary						
30138A #7Q9	HP TRANSACT/iX Application Development 4GL						
32715A #7N5	HP Business BASIC/iX						

H4400A/H4400Y, H4402A/H4402Y, H4404A/H4404Y: LTU Updates  
H4401A/H4401Y, H4403A/H4403Y, H4405A, H4405Y: Phone in Assist and LTU Updates

### Information Management Tools MPE V and Compatibility Mode

Product #	Description	H4400A	H4401A	H4402A	H4403A	H4404A	H4405A
Band #		H4400Y	H4401Y	H4402Y	H4403Y	H4404Y	H4405Y
32244A #7N4	Dictionary/V Data Dictionary						
32246A #7N4	INFORM/V Query and Report Generator						

H4400A/H4400Y, H4402A/H4402Y, H4404A/H4404Y: LTU Updates  
H4401A/H4401Y, H4403A/H4403Y, H4405A, H4405Y: Phone in Assist and LTU Updates

## System and Network Management

Product #	Description	H4400A	H4401A	H4402A	H4403A	H4404A	H4405A
Band #		H4400Y	H4401Y	H4402Y	H4403Y	H4404Y	H4405Y
B3175A	Security Monitor/iX						
#699	(must choose 3xx Tier for appropriate Support Price)						
B3879AA	Workload Manager/iX						
#699	(must choose 3xx Tier for appropriate Support Price)						
B5151AA	TurboSTORE/iX						
#699	(must choose 3xx Tier for appropriate Support Price)						
B5152AA	TurboSTORE/iX 7 × 24 True-ONLINE Backup						
#708							

H4400A/H4400Y, H4402A/H4402Y, H4404A/H4404Y: LTU Updates  
H4401A/H4401Y, H4403A/H4403Y, H4405A, H4405Y: Phone in Assist and LTU Updates

## MPE/iX System Performance Software

Product #	Description	H4400A	H4401A	H4402A	H4403A	H4404A	H4405A
Band #		H4400Y	H4401Y	H4402Y	H4403Y	H4404Y	H4405Y
B1776A	HP SPT/iX Collector						
#7N2							
B1777A	HP SPT/iX Analyzer						
#7N5							
B1787B	HP GlancePlus for MPE/iX						
#699	(must choose 3xx Tier for appropriate Support Price)						
B2953A	HP GlancePlus Pak for MPE/iX						
#699	(must choose 3xx Tier for appropriate Support Price)						

H4400A/H4400Y, H4402A/H4402Y, H4404A/H4404Y: LTU Updates  
H4401A/H4401Y, H4403A/H4403Y, H4405A, H4405Y: Phone in Assist and LTU Updates