



Business Partner



DATASHEET

## RightFax<sup>®</sup> Integrations with Hewlett-Packard Solutions

Reduce Costs and Improve Productivity by Integrating RightFax Network Fax Capabilities with HP MFPs

### OVERVIEW

Captaris<sup>®</sup> is a Hewlett-Packard (HP) Business Partner and since 1998 has joined with HP to improve organizational efficiency by getting the right documents into the hands of the right people, faster, more productively and more cost-effectively than before. Captaris RightFax integrates with HP MFPs to consolidate all faxing services on the network, giving users convenient access to faxing capabilities on the same devices used daily for printing, scanning and copying, plus giving the company better control over document flow and security. With RightFax users gain both easy walk-up access and a central point of control for electronic or hard copy faxing. This enables them to streamline document flow processes and save time and money on administrative tasks. Tested and integrated with HP MFPs, including HP Digital Senders, RightFax is the ideal solution for organizations that want to further utilize their HP infrastructure for all their document development, duplication and distribution needs.

### BENEFITS OF CENTRALIZED FAXING, PRINTING, SCANNING AND COPYING

Companies gain significant benefits by adding RightFax network faxing capabilities to their HP MFPs.

Benefits	Outcome
Reduce Costs	Consolidate network faxing with your HP MFPs and RightFax to eliminate the time and expense of maintaining stand-alone fax machines, modems, phone lines and associated support contracts and supplies.
Maximize Return on Investment	Combine systems to maximize investments in Captaris and HP MFPs.
Increase Productivity and Efficiency	Allow users to save time and improve document flow processes by using one office device to print, scan, copy and fax.
Centralize Control of Network Faxing	Move fax resources to the network to provide one point of control for hard copy and electronic document delivery.
Simplify Administration	Automate routine tasks, troubleshoot problems and monitor and report fax activity with the suite of easy-to-use RightFax administrative tools.
Improve Security	Keep confidential documents private by providing secure document delivery channels.
Integrate with Little Effort	Make it easy to deploy using the RightFax MFP Module.

Benefits	Outcome
<b>Grow Faxing Capacity and Functionality</b>	Start with a single fax server and expand as needed. Additional capabilities can be added to include integration with email, CRM, ERP, workflow, document management and other business applications.
<b>Comply with Regulations</b>	Provide tracking and control of incoming and outgoing faxes, and easy auditing of historical fax activity.

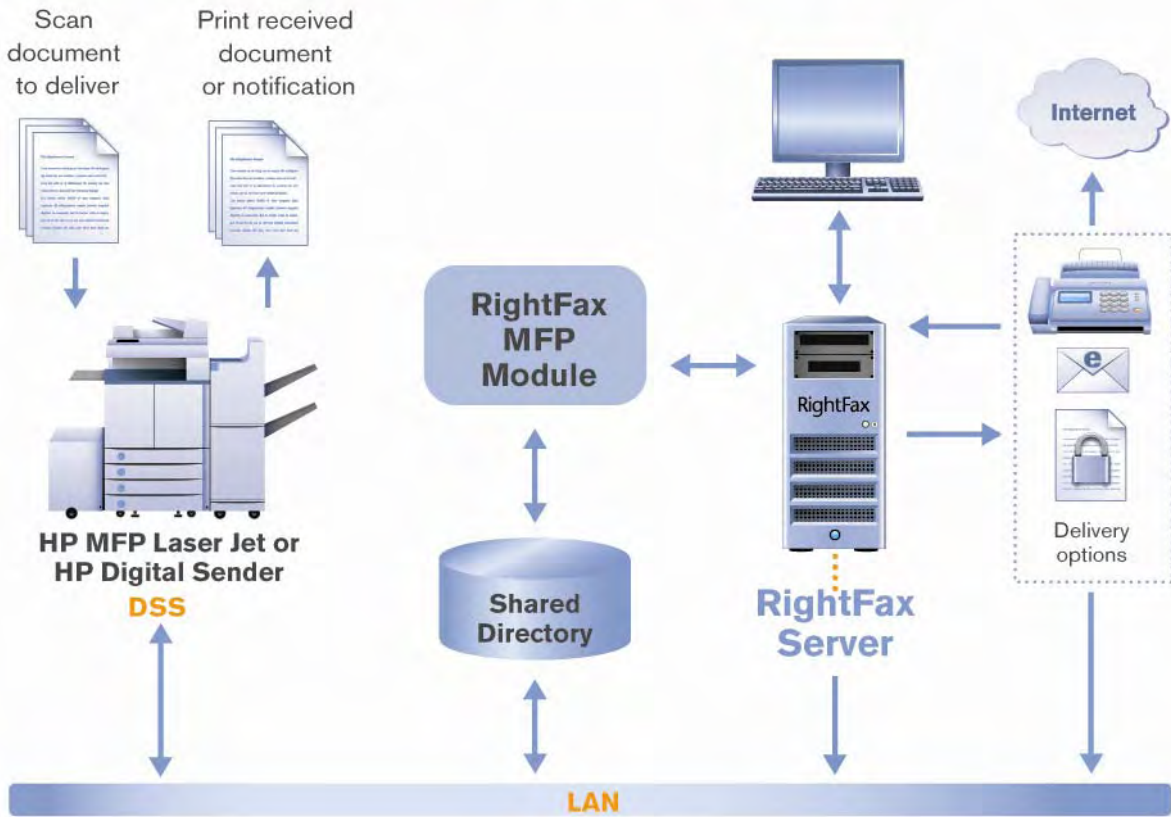
## FEATURES

RightFax provides robust, reliable and integrated fax server and electronic document delivery features including:

Features	Results
<b>Intelligent Outbound Fax Delivery</b>	Send documents directly from HP MFPs, desktop and other business applications using delivery options including call grouping, scheduling, priority sending and human-answered fax.
<b>Intelligent Inbound Fax Receipt, Routing and Management</b>	Improve organizational document flow with intelligent inbound document delivery including smart distribution and auto reply.
<b>Intelligent Least-cost Routing and IP Fax Delivery</b>	Faxes can be delivered via other RightFax Servers across corporate Local Area Network (LANs), Wide Area Network (WANs), intranets or the Internet to deliver documents in the most economical way possible.
<b>Built-in Email Modules</b>	RightFax supports Simple Mail Transfer Protocol (SMTP) Internet mail systems and provides optional add-on modules for Microsoft Exchange and Lotus Notes.
<b>Automatic Fax Distribution</b>	"One-to-many" faxing can be automated to preconfigured groups for faster and more efficient processing.
<b>Simplified Deployment and Centralized Management</b>	Easy-to-use RightFax MFP Module wizard and centralized administration tools allow administrators to set up, configure and manage fax services individually or globally.
<b>Open Database Design</b>	Out-of-the-box support for Microsoft SQL Server 2005 Express Edition is included. RightFax also supports SQL Server 2000/2005 Standard and Enterprise Editions.
<b>Flexible and Scalable Platform</b>	Allows organizations to easily expand fax channel capacity, conduct load-balancing, upgrade fax servers, add modules and much more.

## HOW IT WORKS

### RightFax MFP Module Information Flow



**Note:** Printing a received fax at the MFP does not require the RightFax MFP Module, only a RightFax Server. Printing a notification does require the RightFax MFP Module with your RightFax Server.

### OUTBOUND FAXING

HP MFPs can capture paper documents and route them electronically via HP's Digital Sending Software (DSS) to the RightFax Server with the RightFax MFP Module, HP Extension. Users initiate the outgoing fax by using the touch screen user interface and, then, scan the document. The document is converted into a Tagged Image File (TIF) image and routed to the RightFax Server with the attached fax instructions. RightFax then converts the TIF to CCITT Group IV and transmits the document.

### INBOUND FAXING

Incoming faxes arrive at the RightFax Server where they can be routed to the HP MFP on the network. Faxes are received in the normal print queue and can then be printed or routed electronically for distribution and retrieval.

### HP MFP SUPPORT

HP MFPs: LJ4345, LJ4730, LJ9040, LJ9050, LJ9500, 9200c Digital Sender

### REQUIREMENTS

- RightFax Business or Enterprise Server
- RightFax MFP Module is required per RightFax Server with an active license per each HP MFP device
- RightFax Enterprise Suite is required for encrypted and certified delivery options
- HP Digital Sending Software (DSS)—Please consult your HP representative for DSS version requirements

## ABOUT CAPTARIS, INC.

Captaris, Inc. is a leading provider of software products that automate business processes, manage documents electronically and provide efficient information delivery. Our product suite of Captaris RightFax, Captaris Workflow and Captaris Alchemy Document Management is distributed through a global network of leading technology partners. We have customers in financial services, healthcare, government and many other industries, and our products are installed in all of the Fortune 100 and many Global 2000 companies. Headquartered in Bellevue, Washington, Captaris was founded in 1982 and is publicly traded on the Nasdaq National Market under the symbol CAPA. For more information please visit [www.Captaris.com](http://www.Captaris.com).

©2006 All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language in any form by any means without the written permission of Captaris. The following are registered trademarks and trademarks of Captaris: Captaris, Alchemy, RightFax, Captaris Document Management, Captaris Interchange and Captaris Workflow. All other brand names and trademarks are the property of their respective owners. MMC0010104 RC0606