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Executive Biography

Jean-Paul Wagner

Senior Vice President and General Manager, HP Technology Services
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Jean-Paul Wagner is senior vice president and general manager of HP Technology Services (TS), one of the largest global business segments of HP's Enterprise Group (EG). HP TS provides support, delivery and consulting services for HP's Converged Infrastructure products and solutions.

In his role, Wagner is dedicated to creating industry-leading experiences that are personal, proactive and simplified, helping customers transform their IT and keeping their technology running. He works across HP and with its partners to ensure HP customers have full access to the complete solutions and services they need.

Prior to this role, Wagner was responsible for the worldwide Technology Services Global Support Delivery organization tasked with delivering services ranging from basic product support and warranty services to high-value mission critical commitments to HP customers.

Wagner began his career at HP in 1983 as a systems engineer in the Technical Division, working his way up over the span of an over three-decade career with the company.

Wagner holds a Master's degree from École Nationale Supérieure de Physique, an MBA from the Institut Français de Gestion, and an MBA from Stanford University.