

HP Packaged Consulting Services

HP Transformation Experience Workshop for Mobility

Service overview

Desktop and mobile—what a few years ago was a simple choice for corporate IT—has now become a strategic decision point. The days of IT having complete control of all devices is over; users want to utilize their own device at work, often because of better productivity. Bring your own device (BYOD) is already a reality for many small and agile organizations. Corporate IT has to consider its current investments in installed base, in OS support, in desktop applications, and in its capability to virtualize data, to connect people and devices, and to secure and manage all this, in order to provide enterprise-grade solutions to future users of this evolving technology and mobility. The transformation begins now—and the HP Transformation Experience Workshop for Mobility is ready to help your organization make the leap.

The HP Transformation Experience Workshop for Mobility is a unique, high-quality visual and slide-free workshop that simulates a transformation of your enterprise to incorporate new desktop and application delivery models as well as new mobile devices and apps. The workshop is a rapid, intensive experience that lasts between a half and a full business day, delivering an interactive strategy session that will help your organization define priorities, business justifications, and a client and mobile infrastructure solution roadmap for the enterprise.

Service benefits

The HP Transformation Experience Workshop for Mobility will help you:

- Clarify a strategic plan and roadmap for enterprise devices, OS, data, applications, connectivity, with associated management and security
- Improve management of your organization's client environment
- Learn about industry best practices and market direction in the client space
- Define plans to significantly increase the flexibility of your workforce
- Leverage virtualization and mobility technologies in your environment
- Provide efficient and effective mechanisms, client and device management, and support for your environment

Service feature highlights

- Service planning
- Workshop session

Specifications

Table 1. Service features

Feature	Delivery specifications
Service planning	An HP service specialist will plan all the necessary activities, including the identification of any prerequisites, and schedule the delivery of the service at a time mutually agreed upon by HP and the Customer, which shall be during local HP standard business hours excluding HP holidays, unless otherwise agreed by HP. Any services provided outside of HP standard business hours may be subject to additional charges.
Workshop session	The HP service specialist will conduct a workshop session with the Customer's key architect and IT management staff. Additional technical specialists will be included, as appropriate. The workshop duration ranges from four to six hours.



Service limitations

Any services not clearly specified in this document or in an associated Statement of Work are excluded from this service.

Customer responsibilities

The Customer will:

- Assign a designated person from the Customer's staff who, on behalf of the Customer, will grant all approvals, provide information, and otherwise be available to assist HP in facilitating service delivery
- Allow HP full and unrestricted access to all locations where HP Transformation Experience Workshop for Mobility is to be performed
- Provide a suitable work area for service delivery
- Perform other reasonable activities to help HP identify or resolve problems, as requested by HP
- Ensure the participation of key IT management architects and key stakeholders in the workshop

General provisions/Other exclusions

- HP reserves the right to charge, on a time and materials basis, for any additional work over and above the HP Transformation Experience Workshop for Mobility package pricing that may result from work required to address service prerequisites or other requirements that are not met by the Customer.
- HP's ability to deliver this service is dependent upon the Customer's full and timely cooperation with HP, as well as the accuracy and completeness of any information and data the Customer provides to HP.
- HP reserves the right to re-price this service if the Customer does not schedule and provide for subsequent delivery within 90 days of purchase.

Ordering information

Availability of service features and service levels may vary according to local resources and may be restricted to eligible products and geographic locations. To obtain further information or to order HP Transformation Experience Workshop for Mobility, contact a local HP sales representative and reference the following product number:

- H1Y12A1 for HP Transformation Experience Workshop for Mobility

Depending on the point of purchase and the requested service-level option, other product numbers may apply. Please consult a local HP representative or HP reseller regarding which product number will best meet your specific needs.

For more information

For more information on HP Packaged Consulting Services, contact any of our worldwide sales offices or resellers or visit our website at hp.com/services/consulting.

