UPS Delivers with HP Converged Infrastructure Solutions

Overview

UPS relies upon HP Converged Infrastructure solutions to deliver more than 15 million packages daily and keep its website available at all times for tracking.

With deliveries in more than 220 countries, UPS manages the flow of goods, money and information around the clock to provide the highest standards of customer service.

Seasonal demands and an expanded delivery network have led to an increase in the number of package tracking requests coming through UPS.com – escalating from an average 22.4 million requests daily, to more than 40 million during the busy holiday season. As a result, UPS needed to transform its existing infrastructure to quickly manage spikes in customer traffic and support its global business operations.

Instant-On logistics increase agility and streamline operations

At the center of UPS's mission-critical computing environment is an HP Converged Infrastructure solution composed of HP ProLiant servers, HP Storage and HP Networking devices that use a common modular architecture for scalability to future growth. HP Converged Infrastructure allows UPS to scale technology resources to meet changing demands and support the organization's highly distributed environment.

To achieve the enterprise agility required to quickly meet changing market and customer demands, UPS also is focused on expediting its software development process. Using HP Common Development Environment (CDE) and virtualization technology, UPS can instantly add technology resources for application development.

With CDE, UPS can significantly reduce the time it takes to commission new environments from days or weeks to minutes or hours. This results in delivering new customer services faster and with greater personalization.

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CDE also enables UPS to reduce its power consumption and the number of physical devices deployed in its data centers. As a result, UPS has decreased its electricity usage by an estimated 4.8 million kilowatt hours per year. This is the equivalent of the carbon reduction impact of removing 667 passenger vehicles from the road.

HP Converged Infrastructure is the foundation of an Instant-On Enterprise. In a world of continuous connectivity, the Instant-On Enterprise embeds technology in everything it does to serve customers, employees, partners and citizens with whatever they need, instantly.

Additional information about UPS's initiatives is available at www.hp.com/go/ups.