



Janice Zdankus

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Hewlett-Packard Company

Janice Zdankus manages the customer experience, quality and services organization for Infrastructure Software within HP Services and in the Enterprise Storage and Server business at HP. This organization is responsible for services portfolio offerings and customer satisfaction in the areas of virtualization, manageability, high availability and operating systems. She is also responsible for the customer experience and quality of these Infrastructure Software products.

Previously, Zdankus led worldwide warranty planning and strategy for Enterprise Storage and Servers. Prior to that, she was a senior research and development director leading the development lab for enterprise-level diagnostics management products. In addition, Zdankus has held several other senior leadership positions in marketing, support, and business planning. Zdankus joined HP in 1985 as a software design engineer.

Born in South Bend, Ind., Zdankus graduated from Purdue University with bachelor's degrees in both computer science and industrial management. She also holds an MBA from Santa Clara University. Zdankus is based in Cupertino, Calif.

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