



## HP Total Care Advisor

### Overview

HP Total Care Advisor is like the cockpit of the PC, helping users navigate through everything they need to do with their PC. Through one simple-to-use interface, customers can access information organized into four categories: PC Health and Security, PC Help, PC Action Center, and Product Showcase. In these areas of HP Total Care Advisor, customers can:

- get relevant information about the PC, including serial number, warranty status and connection to peripherals;
- set PC care, health and security to autopilot; and
- shop for accessories, software, and additional services.

### Key Features and Benefits

#### PC Health and Security:

- Computer health at a glance: From one spot, check the status of security settings, battery, back up, Internet connection, PC performance, available storage space and remaining warranty.
- Set PC care, health and security to autopilot: A system health check runs automatically to help detect problems with battery performance, security, ad ware, malware or recalls.
- Get relevant links throughout HP Total Care Advisor to services and products when needed.

#### PC Help:

- End the scavenger hunt by simplifying how to get relevant information about the PC such as the serial number, model, configuration and connections to peripherals.
- Get support information, troubleshooting tips, user guides and help on using Microsoft Windows Vista™.

#### PC Action Center:

- Alerts are prioritized, less intrusive and easier to understand. Recommended actions for processing alerts are also provided.
- HP Update helps makes sure customers have the latest HP software and drivers, identifies what updates are needed and proactively loads them.

#### Product Showcase:

- Accessories, software and services offers are categorized so the PC can be used in

#### Editorial Contact:

Ann Finnie, HP  
+1 408 343 5353  
ann.finnie@hp.com

Gina Johnston  
Porter Novelli for HP  
+1 206 770 7082  
gina.johnston@porternovelli.com

Hewlett-Packard Company  
3000 Hanover Street  
Palo Alto, CA 94304  
www.hp.com

new and richer ways.

- Compare products with the price comparison tool.

### **Requirements**

HP Total Care Advisor requires the Microsoft Vista operating system.

### **Availability**

HP Total Care Advisor is pre-installed on U.S. consumer desktops and notebooks with the Microsoft Vista operating system.

Windows Vista is either a registered trademark or trademark of Microsoft Corporation in the United States and/or other countries.

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