



HP SmartFriend for Digital Photography

Overview

HP SmartFriend for Digital Photography gives consumers with technology questions a place to turn and get the most out of their digital photography experience. Customers buy 45- or 75-minute service plans to get answers for many of their digital photography “how to” questions on topics such as cropping photos or changing printer settings to enhance photos.

With HP SmartFriend, agents make virtual house calls by connecting to a customer’s PC over the Internet and providing one-on-one advice and assistance on a variety of digital photography questions while customers watch on their computer screens.

HP SmartFriend for Digital Photography home-technology technicians can answer “how to” questions on PCs, cameras, photo printers and digital photography software for both PCs and Macs.

Pricing and availability

Prepaid support includes a 45-minute option for \$69.99⁽¹⁾ or a 75-minute option for \$99.99,⁽¹⁾ both valid for up to six months.

HP SmartFriend is available by phone 24x7.

For more information, call +1 866 234 1377.

⁽¹⁾ Prices subject to change without notice.

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