



## HP ENTERPRISE MOBILITY SUITE

Mobilize your workforce. Painlessly.



Ease wireless device deployments and management, and launch advanced mobile services that are secure and reliable. The HP Enterprise Mobility Suite provides enterprises comprehensive tools for effective device management, including over-the-air (OTA) mobile device initial setup, configuration, diagnostics and security.

The HP Enterprise Mobility Suite extends device management to mobile devices, giving IT the control and security typically available for desktops, servers, and notebooks. Even better, it brings over-the-air (OTA) device management to the enterprise, with standards developed and endorsed by the top handset manufacturers worldwide. Gain insight into deployed mobile device settings and configuration as well as resident software and applications. Remotely diagnose device issues, deliver software and feature updates, configure service settings, or lock and wipe devices to protect sensitive corporate data.

The Suite includes server and client software: HP Enterprise Mobility Manager and HP Enterprise Mobility Agent. Since it leverages industry standard protocols – Open Mobile Alliance (OMA) Device Management and Download

specifications – it also supports leading handset manufacturers' native device management clients.

### **Seamless Out-of-the-Box Experience**

Accelerate mobile device deployments and minimize end-user involvement with single-click setup of both new and replacement devices.

### **Application Management**

Ease mobile application deployment and management with remote over-the-air install/uninstall and software inventory tracking.

### **Device Security**

Protect sensitive corporate data on lost devices with remote lock and wipe.

### **Device Diagnostics**

Quickly repair mobile devices by remotely reading operating parameters, identifying problems, and applying resolutions.

### **Push Management**

Contact one or more devices to push device updates and software, including high-volume push campaigns.

### **Self-Care**

Empower end-users to manage their own devices with policies defined by IT to reduce support calls.

### **Group Policy Management**

Apply unique management policies to different enterprise user groups, with settings and applications that best suit their business needs.

# HP Enterprise Mobility Suite

Seamless Out-of-the-Box Experience	<p><b>Automated OTA Delivery Without Cradle.</b> The HP Enterprise Mobility Suite provisions and sets up devices using OTA data networks to help ensure a superior user-experience. Users are not required to install PC software or configure the device to communicate with the PC. The entire process is handled seamlessly OTA.</p> <p><b>Simple One Click Trigger for Configuring New Devices.</b> IT managers can setup any new device with a single click trigger from a web browser. HP Enterprise Mobility Suite automates the configuration of settings, software, and firmware within a single transaction.</p> <p><b>Out-of-Box to Fully Configured, Ready-to-Use Device.</b> Getting the mobile workforce up and running is now quick and painless using HP's Enterprise Mobility Suite. Users can simply let the system handle the configuration to be ready for use in just minutes.</p>
Security	<p><b>Remotely Lock Compromised Devices.</b> Remotely push lock commands to lost or stolen devices to restrict access to data and device functionality. Locking a device immediately enacts security safeguards to protect data until the device has been recovered or wiped.</p> <p><b>Wipe All User Data OTA.</b> Immediately kill all user data and applications and restore the device to a factory state with remote wipe. Any sensitive data will be cleaned from the device maintain corporate security even in the field.</p> <p><b>Unlock Recovered Devices.</b> Return your mobile users to productivity quickly with remote unlock of recovered devices. User data remains intact and access is returned to the user for continued usage.</p>
Application Management	<p><b>Collect Software Inventory of Device Fleet.</b> Gather a precise record of all software installed on each mobile device. Audited software inventory can be used to detect problem software as well as identify missing software for the user.</p> <p><b>OTA Push New Applications and Updates.</b> Keep mobile workers up-to-date with the latest applications and updates. Setup large scale campaigns to quickly distribute new applications or updates OTA.</p> <p><b>Detect and Remove Unauthorized Software.</b> Mitigate security risks and safeguard mission critical networks by with remote detection and removal of unauthorized software. Ensure adherence to IT security policies and prevent software conflicts OTA.</p>
Diagnostics	<p><b>Instantly Validate All Device Settings.</b> OTA profile the device to quickly gather the full set of device settings. View and compare these settings to validate and correct device configuration without requiring users to punch through menus.</p> <p><b>Automatically Detect Device Faults.</b> Identify device faults using the rules engine which parses the profiled device data and summarize all issues discovered along with recommended fixes. Develop and grow the rules over time to provide even more effective diagnostics and repair.</p> <p><b>OTA Push Fixes to Address Root Causes.</b> Precisely target the problem rather than guessing at solutions. The HP Enterprise Mobility Suite gives you a detailed view of the device along with found problems and recommended solutions that can be pushed with a single click of a button.</p>
Benefits	<p><b>Reduce Support Costs With Automated Fault Detection.</b> Using the end-user to help diagnose problems is time consuming and ineffective. With the Mobility Suite, IT managers can directly query the device, view a summary of found issues, and administer fixes in a fraction of the time and costs.</p> <p><b>Reduce Number Support Calls with Self-Service Portal.</b> Empower end-users with self-service facilities available from any standard web browser. End-users can self-diagnose, setup, and secure their devices eliminating the need to contact IT, thus reducing costs.</p> <p><b>Improve Mobile Work Force Productivity.</b> Reduce the downtime of mobile device services and ensure workers have the mobile services operational that keep them productive.</p> <p><b>Enhance Security of Sensitive Corporate Data.</b> Mitigate the risks of compromised corporate data with remote lock and wipe of lost or stolen devices. Extend your corporate security policy enforcement to the mobile device and reduce security vulnerabilities with OTA access to the entire fleet of devices.</p> <p><b>Unified Mobility Solution.</b> Support multiple device types across multiple wireless networks with HP's Enterprise Mobility Suite. Leverage standards-based protocols to ensure the widest array of device support. The device agnostic architecture provides for flexibility to easily add new devices as they are approved for the network. In addition, HP Enterprise Mobility Suite services operate seamlessly across worldwide wireless networks providing global support regardless of service provider.</p>
Platform support	<p><b>Operating Systems:</b> Microsoft Windows 2003 Server, Sun Solaris, Linux</p> <p><b>Databases:</b> Oracle</p> <p><b>Application Servers:</b> Weblogic, JBoss</p>

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