



HP offers a comprehensive portfolio of enterprise IT management software that helps customers run IT as a business. It enables IT teams to optimize their infrastructure, automate IT processes and align with changing business needs.

HP is a fast growing management software vendor with segment leadership in:

- Systems Management and Network Management
- IT Service Management

HP's Software business markets offerings under two brands: HP OpenView and HP OpenCall.

HP OpenView Management Solutions

HP OpenView is a trusted brand that enables customers to manage and transform their IT, in a timely and affordable manner, to become more optimized, automated and aligned with business results. The HP OpenView management software portfolio provides the capabilities customers need to monitor business processes, increase the performance of applications, gain greater control over IT infrastructure and support critical business decisions. It empowers customer efforts to reduce operational costs, increase staff efficiency, improve application availability and enhance service delivery.

By making IT more responsive to the needs of the business, HP's IT management solutions and services help customers manage an Adaptive Enterprise. That's HP's vision of an organization in which business and IT are synchronized to capitalize on change. An Adaptive Enterprise helps customers' lower IT-related costs while making IT flexible enough to deliver what customers really need—simplicity, agility and value.

HP OpenView today manages the IT environments of more than 90 percent of the U.S. Fortune 100 companies and more than 75 percent of the Global Fortune 100 companies. HP has extensive intellectual property in its software portfolio – in fact, more than any other management software vendor in terms of portfolio patents.

String of acquisitions bolster HP OpenView

- Trustgenix – Trustgenix technology extended the federation capability of HP OpenView, enabling web single sign-on and cross-domain identity management

without requiring a centralized data repository or repository synchronization. (November 2005)

- Peregrine Systems – The Peregrine acquisition added key asset and service management components, including asset tracking, expense controls, process automation, service control, service alignment, enterprise discovery, and IT decision management. (September 2005)
- TruLogica – TruLogica technology delivered centralized management of users' identities and access rights over their complete life cycle, from initial registration through approval, provisioning, ongoing maintenance, termination and auditing. (March 2004)
- Novadigm – Novadigm added automated change & configuration management, which automate the management of software such as operating systems, applications, patches, content, and configuration settings to ensure that each computing device is maintained in the right configuration. (February 2004)
- Consera Software – Consera provided technology that allows customers to create models that represent IT services, mapping to underlying IT resources. (February 2004)
- Talking Blocks – Talking Blocks delivered technology that functions as the management fabric and integration platform for all of HP's management capabilities, linking web services from disparate internal systems and the systems of external business partners. (September 2003)
- Select Access from Baltimore Technologies – The identity management technologies in Select Access, acquired from Baltimore Technologies, provided systematic and secure user access to network services and enterprise resources, drastically reducing IT costs. (July 2003)

HP OpenCall is a portfolio of software solutions for the service provider (wireless, fixed, broadband and cable) market that delivers market-leading communication solutions that help network & service providers simplify their infrastructure, improve operational efficiency and significantly accelerate time to revenue.

The HP OpenCall product portfolio powers the real-time service delivery infrastructure of the session description protocol (SDP). It does this by providing a set of open, standards based service platforms and enablers:

- Home Location Register - core wireless network database responsible for user and service data, mobility management, and authentication
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- Home Subscriber Server - HLR in the IMS world, holds user related information (identify, security, profile, location), and provides authentication
- XML Document Management Server - provides centralized group data repository - allowing access and manipulation of user defined data (contact lists, group lists, and access lists)
- Media Platform / Media Resource Function - voice and video services platform that supports development of multimedia service offerings
- Service Access Control - platform that enables real-time charging control of multimedia sessions
- Signaling (SS7, Sigtran, SIP, Diameter) - platforms and protocols that connect applications to the legacy and next generation networks

HP OpenView Software Services

HP provides high-quality software services that address all aspects of the IT lifecycle. The wide range of HP OpenView Software Services offerings – from online self-solve support to proactive mission-critical services – provides customers choice in the services that best match their business needs.

HP OpenView Software Services employs more than 800 software support engineers operating in 65 different centers around the world, providing around-the-clock support in local languages. Additionally, the business unit works with more than 1,000 implementation partners in 56 countries.

More information about the HP OpenView portfolio is available at www.hp.com/openview.

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