

Fact sheet



Consolidated Status and Ordering of Original HP Supplies via HP Easy Printer Care Software

Overview

HP Easy Printer Care Software provides printer maintainers in small businesses with simple, useful tools to monitor their HP printers and keep them running at their best. Simple alerts and support links let customers know when a printer needs attention – and tells them what to do. For supplies purchasers, HP Easy Printer Care software lets them track supplies levels for up to 15 networked HP printers and consolidate needed supplies into a single order for online ordering through HP SureSupply.

Key Features

- Automatic Discovery – HP Easy Printer Care Software automatically manages any HP printers in a user's printers folder. It also provides the flexibility to search the network for additional printers to monitor.
- Consolidated Status & Alerts – User can periodically view consolidated printer and supplies status, or set up printer alerts according to how and when they want to receive them.
- Consolidated Ordering through HP SureSupply – Prepares orders for original HP supplies based on what is needed for all their HP printers. User can edit and then shop online or print the order sheet.
- Usage Reporting – Provides simple usage reports by user, application and date/time to monitor color and black and white printing.
- Easy to Use – HP Easy Printer Care Software is designed for simple ease of use by printer maintainers or supplies purchasers who do not have a lot of IT training.
- Troubleshooting & Diagnostics – HP Easy Printer Care Software provides instant support to troubleshoot any printer issues.
- Free Software – HP Easy Printer Care Software targeted at micro and small business customers and can also be downloaded at www.hp.com/go/easyprintercare around end of year.
- Expanded localization options for Chinese, Korean and Japanese languages.

Customer Benefits

- Timesaving, centralized printer maintenance.
- Proactive printer and supplies management – keeps printers up and running.
- Convenient and accurate HP supplies re-ordering through HP SureSupply from HP or by faxing the order to a reseller (program features and availability may vary by country).

Pricing & Availability

HP Easy Printer Care Software with consolidated supplies status and ordering will be

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offered worldwide. It is free software and can be downloaded at www.hp.com/go/easyprintercare. The software will be available by end of the calendar year.

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