

HP Education Services

RAIL Technical Requirements



HP RAIL combines the best of classroom training with the best of online training—without the travel and with less ‘out-of-office’ time. You attend our best-in-class instructor-led training from wherever you are: home, office, anywhere. RAIL leverages the innovations of HP Virtual Room (HPVR) and HP Virtual Lab (HPVL) to ensure that students receive the in-depth training experience that they need-- and that they have come to expect from HP.

Technical Requirements for RAIL Training

To participate in RAIL training, you need:

- High-speed internet interface (DSL, cable modem, or equivalent)
- Microsoft Windows Platform with one of the following operating systems:
 - Windows Vista
 - Windows XP with Service Pack 1 or Service Pack 2 installed
 - Windows 2000 with Service Pack 3 installed
- Internet Explorer 6.x or 7.x
 - Note: ActiveX Controls and VBScript must be enabled
- Ability to install Active X controls on your PC (Admin rights)
- A phone line for the duration of the course
- Other recommendations:
 - Hands-free phone access (i.e., phone headset or speaker phone)
 - 300 MHz (or greater) processor
 - 256 MB (or greater) RAM

Test your setup

Follow this link to check your connectivity to the HP Virtual Room:

<https://www.rooms.hp.com/testsetup/>

Follow this link to check your connectivity to the HP Virtual Lab:

http://hpvl.usa.hp.com/guides/das_access.pdf

Follow this link to check your connectivity to the NonStop Virtual Lab:

http://www.hp.com/education/sections/nonstop_virt_labs_req.html

For Additional Information

For more information, please contact the HP Education Customer Registration Center:

1-800-HP CLASS

(1-800-472-5277)

hp-education_registration@hp.com

Or visit us online at <http://www.hp.com/education/>

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