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1 HP Photosmart Wireless B110 series Help

For information about the HP Photosmart, see:

- Get to know the HP Photosmart
- How do I?
- Print
- Copy and scan
- Work with cartridges
- Connectivity
- Technical information
- HP support by phone
Get to know the HP Photosmart

- Printer parts
- Control panel features
- TouchSmart Web Manager

Printer parts

- Front and top views of the HP Photosmart

1. Color graphics display (also referred to as the display)
2. Control panel
3. Photo light
4. Memory card slots for Memory Stick and Secure Digital cards
5. Wireless button
6. On button
7. Paper tray
8. Paper tray extender (also referred to as the tray extender)
9. Glass
10. Lid-backing
11. Lid
12. Cartridge door
13. Cartridge access area
14. Model number location
15. Printhead assembly

- Rear view of the HP Photosmart
Control panel features

Figure 2-1 Control panel features

1. Back: Returns to the previous screen.
2. Cancel: Stops the current operation, restores default settings, and clears the current photo selection.
3. Directional keys: Allow you to navigate through photos and menu options.
4. Setup: Opens the Setup menu where you can change product settings and perform maintenance functions.
5. OK: Selects a menu setting, value, or photo.
6. Copy: Opens the Copy menu where you can select a copy type or change the copy settings.
7. Photo: Opens the Photo Menu.
8. Scan: Opens the Scan menu where you can select a destination for your scan.
9. Apps: TouchSmart Web provides a quick and easy way to access and print information from the Web, such as coupons, coloring pages, and puzzles.

TouchSmart Web Manager

The TouchSmart Web Manager can be used to add new Apps or to remove Apps.
Manage Apps
1. Add new Apps.
   a. Press the directional keys to scroll to the Web menu option. Press OK.
   b. Press the directional keys to scroll to the More menu option. Press OK. Check desired Apps. Press OK. Follow prompts.

2. View the animation for this topic.
## 3 How do I?

This section contains links to commonly performed tasks, such as printing photos, scanning, and making copies.

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Print

Print documents

Print photos

Print envelopes

Related topics
Load media
Tips for print success

Print documents

Most print settings are automatically handled by the software application. You need to change the settings manually only when you change print quality, print on specific types of paper or transparency film, or use special features.

To print from a software application

1. Make sure you have paper loaded in the paper tray.
2. On the File menu in your software application, click Print.
3. Make sure the product is the selected printer.
4. If you need to change settings, click the button that opens the Properties dialog box. Depending on your software application, this button might be called Properties, Options, Printer Setup, Printer, or Preferences.

**NOTE:** When printing a photo, you must select options for the specific photo paper and photo enhancement.

5. Select the appropriate options for your print job by using the features available in the Advanced, Printing Shortcuts, Features, and Color tabs.

**TIP:** You can easily select the appropriate options for your print job by choosing one of the predefined print tasks on the Printing Shortcuts tab. Click a type of print task in the Printing Shortcuts list. The default settings for that type of print task are set and summarized on the Printing Shortcuts tab. If necessary, you can adjust the settings here and save your custom settings as a new printing shortcut. To save a custom printing shortcut, select the shortcut and click Save As. To delete a shortcut, select the shortcut and click Delete.
6. Click OK to close the Properties dialog box.
7. Click Print or OK to begin printing.

Related topics
Load media
Tips for print success

Print photos

Print photos saved on your computer

To print a photo on photo paper
1. Remove all paper from the paper tray.
2. Place the photo paper print side down on the right side of the paper tray.
3. Slide the paper-width guide inward until it stops at the edge of the paper.
4. On the File menu in your software application, click Print.
5. Make sure the product is the selected printer.
6. Click the button that opens the Properties dialog box.
   Depending on your software application, this button might be called Properties, Options, Printer Setup, Printer, or Preferences.
7. Click the Features tab.
8. In the Basic Options area, from the Paper Type drop-down list, select More. Then, select the appropriate photo paper type.
9. In the Resizing Options area, from the Size drop-down list, select More. Then, select the appropriate paper size.
   If the paper size and paper type are not compatible, the printer software displays an alert and allows you to select a different type or size.
10. (Optional) Select the Borderless printing check box if it is not already checked.
    If the borderless paper size and paper type are not compatible, the product software displays an alert and allows you to select a different type or size.
11. In the **Basic Options** area, select a high print quality, such as **Best**, from the **Print Quality** drop-down list.

**NOTE:** To achieve the highest dpi resolution, you can use the **Maximum dpi** setting with supported types of photo paper. If **Maximum dpi** is not listed in the Print quality drop-down list, you can enable it from the **Advanced** tab.

12. In the **HP Real Life Technologies** area, click the **Photo fix** drop-down list and select from the following options:
   - **Off:** applies no **HP Real Life Technologies** to the image.
   - **Basic:** enhances low-resolution images; moderately adjusts image sharpness.

13. Click **OK** to return to the **Properties** dialog box.
14. Click **OK**, and then click **Print** or **OK** in the **Print** dialog box.

**NOTE:** Do not leave unused photo paper in the paper tray. The paper might start to curl, which could reduce the quality of your printout. For best results, do not allow printed photos to stack up in the paper tray.

**Related topics**
- Load media
- Tips for print success

**Print envelopes**

With the HP Photosmart, you can print on a single envelope, a group of envelopes, or label sheets designed for inkjet printers.

**To print a group of addresses on labels or envelopes**
1. Print a test page on plain paper first.
2. Place the test page on top of the label sheet or envelope, and hold both up to the light. Check the spacing for each block of text. Make adjustments as needed.
3. Load the labels or envelopes into the paper tray.

**CAUTION:** Do not use envelopes with clasps or windows. They can get stuck in the rollers and cause paper jams.

4. Slide the paper-width guide inward against the stack of labels or envelopes until the guide stops.
5. If you are printing on envelopes, do the following:
   a. Display the print settings, and click the **Features** tab.
   b. In the **Resizing Options** area, click the appropriate envelope size in the **Size** list.
6. Click **OK**, and then click **Print** or **OK** in the **Print** dialog box.

**Related topics**
- Load media
- Tips for print success
Tips for print success

Use the following tips to print successfully.

Print tips

• Use genuine HP cartridges. Genuine HP cartridges are designed for and tested with HP printers to help you produce great results, time after time.

• Make sure the cartridges have sufficient ink. To check the estimated ink levels, follow the instruction in the Tools menu on the display. Alternatively, you can check the ink levels in Printer Toolbox from the software.

• Load a stack of paper, not just one page. Use clean and flat paper of the same size. Make sure only one type of paper is loaded at a time.

• Adjust the paper-width guide in the input tray to fit snugly against all paper. Make sure the paper-width guide does not bend the paper in the input tray.

• Set the print quality and paper size settings according to the type and size of paper loaded in the input tray.

• Use print preview to check margins. Do not let the margin settings for the document exceed the printable area of the printer.

• Learn how to share your photos online and order prints. Click here to go online for more information.

• Learn about TouchSmart Web Manager for printing recipes, coupons, and other content from the web, simply and easily. Click here to go online for more information.

• Learn how to print from anywhere by sending an email and attachments to your printer. Click here to go online for more information.
5 Copy and scan

- Scan to a computer
- Copy text or mixed documents
- Tips for copy and scan success

Scan to a computer

To scan to a computer
1. Load original.
   a. Lift lid on product.
   b. Load original print side down on right front corner of glass.
c. Close lid.

2. Start scan.
   a. On the Home screen, highlight Scan, and then press OK.
   b. Highlight Scan to PC, and then press OK.
      If product is network-connected, a list of available computers appears. Select computer to which you want to transfer to start the scan.

3. View the animation for this topic.

Related topics
Tips for copy and scan success

Copy text or mixed documents

Copy text or mixed documents
1. Do one of the following:

   Make a black and white copy
   a. Load paper.
      Load full-size paper in paper tray.

   b. Load original.
      Lift lid on product.

Chapter 5

16 Copy and scan
To make copies of thick originals, such as books, you can remove the lid.

Load original print side down on right front corner of glass.

Close lid.

c. Select Copy.
   On the Home screen, highlight Copy, and then press OK.
   Highlight Black Copy, and then press OK.
   Press the Settings button to change the copy size.
   Press Directional keys to change the number of copies.

d. Start copy.
   Press OK.

Make a color copy

a. Load paper.
   Load full-size paper in paper tray.

b. Load original.
   Lift lid on product.
To make copies of thick originals, such as books, you can remove the lid.

Load original print side down on right front corner of glass.

Close lid.

c. Select Copy.
   On the Home screen, highlight Copy, and then press OK.
   Highlight Color Copy, and then press OK.
   Press the Settings button to change the copy size.
   Press Directional keys to change the number of copies.

d. Start copy.
   Press OK.

2. View the animation for this topic.

Related topics
   Tips for copy and scan success
Tips for copy and scan success

Use the following tips to copy and scan successfully:

• Keep the glass and the back of the lid clean. The scanner interprets anything it detects on the glass as part of the image.
• Load your original, print side down, on the right front corner of the glass.
• To copy or scan a book or other thick originals, remove the lid.
• To make a large copy of a small original, scan the original into the computer, resize the image in the scanning software, and then print a copy of the enlarged image.
• To avoid incorrect or missing scanned text, make sure the brightness is set appropriately in the software.
• If the document to be scanned has a complex layout, select framed text as the scan document setting in the software. With this setting, the text layout and formatting are retained.
• If the scanned image is incorrectly cropped, turn off the autocropping feature in the software and crop the scanned image manually.
Check the estimated ink levels

You can easily check the ink supply level to determine how soon you might need to replace a cartridge. The ink supply level shows an estimate of the amount of ink remaining in the cartridges.

**NOTE:** If you have installed a refilled or remanufactured cartridge, or a cartridge that has been used in another printer, the ink level indicator might be inaccurate or unavailable.

**NOTE:** Ink level warnings and indicators provide estimates for planning purposes only. When you receive a low-ink warning message, consider having a replacement cartridge available to avoid possible printing delays. You do not have to replace the cartridges until the print quality is unacceptable.

**NOTE:** Ink from the cartridges is used in the printing process in a number of different ways, including in the initialization process, which prepares the product and cartridges for printing, and in printhead servicing, which keeps print nozzles clear and ink flowing smoothly. In addition, some residual ink is left in the cartridge after it is used. For more information, see [www.hp.com/go/inkusage](http://www.hp.com/go/inkusage).

To check the ink levels from the HP Photosmart Software

1. In the HP Solution Center, click **Settings**, point to **Print Settings**, and then click **Printer Toolbox**.

**NOTE:** You can also open the **Printer Toolbox** from the **Print Properties** dialog box. In the **Print Properties** dialog box, click the **Features** tab, and then click the **Printer Services** button.

The **Printer Toolbox** appears.

2. Click the **Estimated Ink Level** tab.
   The estimated ink levels for the ink cartridges appear.

To check the ink levels from the printer display

1. From the Home screen, press the **Settings** button. The **Setup Menu** is displayed.
2. In the **Setup Menu**, press right arrow to highlight **Tools**. Press **OK**.
3. Press **OK** to display estimated ink level information.
Clean printhead automatically

To clean the printhead from the printer display
1. From the Home screen, press the Settings button. The Setup Menu is displayed.
2. In the Setup Menu, press right arrow to highlight Tools. Press OK.
3. Press right arrow to highlight Clean Printhead. Press OK.

Related topics
Order ink supplies
Tips for working with ink

Replace the cartridges

To replace the cartridges
1. Check that power is on.
2. Remove cartridge.
   a. Open cartridge access door.
   b. Press tab on cartridge, then remove it from slot.
3. Insert new cartridge.
   a. Remove cartridge from packaging.
   b. Twist orange cap to snap it off. A forceful twist may be required to remove cap.
   c. Match color icons, then slide cartridge into slot until it clicks into place.
d. Close cartridge door.

4. Align cartridges.
   a. When prompted, press OK to print cartridge alignment page.
   b. Load page print side down on right front corner of glass, and then press OK to scan page.
   c. Remove alignment page and recycle or discard it.
5. View the animation for this topic.

Related topics
Order ink supplies
Tips for working with ink

Order ink supplies

To learn which HP supplies work with your product, order supplies online, or create a printable shopping list, open HP Solution Center, and select the online shopping feature. Cartridge information and links to online shopping also appear on ink alert messages. In addition, you can find cartridge information and order online by visiting www.hp.com/buy/supplies.

NOTE: Ordering cartridges online is not supported in all countries/regions. If it is not supported in your country/region, contact a local HP reseller for information about purchasing cartridges.
Cartridge warranty information

The HP cartridge warranty is applicable when the product is used in its designated HP printing device. This warranty does not cover HP ink products that have been refilled, remanufactured, refurbished, misused, or tampered with.

During the warranty period the product is covered as long as the HP ink is not depleted and the end of warranty date has not been reached. The end of warranty date, in YYYY/MM/DD format, may be found on the product as indicated:

For a copy of the HP Limited Warranty Statement, see the printed documentation that came with the product.

Tips for working with ink

Use the following tips to work with ink cartridges:

• Use the correct ink cartridges for your printer. For a list of compatible ink cartridges, see the printed documentation that came with the printer. Alternatively, look in Printer Toolbox in the software.

• Insert the ink cartridges into the correct slots. Match the color and icon of each cartridge to the color and icon for each slot. Make sure all cartridges snap down into place.

• Use genuine HP ink cartridges. Genuine HP ink cartridges are designed for and tested with HP printers to help you produce great results, time after time.

• Consider getting replacement ink cartridges when you receive an ink alert message. This avoids possible printing delays. You do not need to replace the ink cartridges until print quality becomes unacceptable.

• Make sure the printhead is clean. Follow the instructions from Tools menu on the printer display. Alternatively, look in Printer Toolbox in the software.

• After you insert new ink cartridges, align the printer for best print quality. Follow the instructions from Tools menu on the printer display. Alternatively, look in Printer Toolbox in the software.
Add the HP Photosmart to a network

- WiFi Protected Setup (WPS)
- Wireless with a router (infrastructure network)
- Wireless without a router (ad hoc connection)

WiFi Protected Setup (WPS)

To connect the HP Photosmart to a wireless network using WiFi Protected Setup (WPS), you will need the following:

- A wireless 802.11 network that includes a WPS-enabled wireless router or access point.
- A desktop computer or laptop with either wireless networking support, or a network interface card (NIC). The computer must be connected to the wireless network that you intend to install the HP Photosmart on.

To connect the HP Photosmart using WiFi Protected Setup (WPS)

1. Do one of the following:

   **Use Push Button (PBC) method**
   a. Set up wireless connection.
      - Press and hold the Wireless button.
      - Press corresponding button on WPS-enabled router or other networking device.
      - Press **OK**.
   b. Install software.

   **NOTE:** The product begins a timer for approximately two minutes in which the corresponding button on the networking device needs to be pressed.

   **Use PIN method**
   a. Set up wireless connection.
      - Press the Wireless button.
      - Highlight Wireless Settings. Press **OK**.
      - Highlight WiFi Protected Setup. Press **OK**.
      - Highlight PIN. Press **OK**.
      - The device displays a PIN.
Enter the PIN on WPS-enabled router or other networking device.

Press OK.

**b.** Install software.

**NOTE:** The product begins a timer for approximately two minutes in which the PIN needs to be entered on the networking device.

2. View the animation for this topic.

Related topics
- Install the software for a network connection
- Tips for setting up and using a networked printer

**Wireless with a router (infrastructure network)**

To connect the HP Photosmart to an integrated wireless WLAN 802.11 network, you will need the following:

- A wireless 802.11 network that includes a wireless router or access point.
- A desktop computer or laptop with either wireless networking support, or a network interface card (NIC). The computer must be connected to the wireless network that you intend to install the HP Photosmart on.
- Broadband Internet access (recommended) such as cable or DSL.
- If you connect the HP Photosmart on a wireless network that has Internet access, HP recommends that you use a wireless router (access point or base station) that uses Dynamic Host Configuration Protocol (DHCP).
- Network name (SSID).
- WEP key or WPA Passphrase (if needed).

**To connect the product with the Wireless Setup Wizard**

1. Write down your network name (SSID) and WEP key or WPA passphrase.
   - Touch **Wireless Setup Wizard**.
3. Connect to wireless network.
   - Select your network from the list of detected networks.
4. Follow prompts.
5. Install software.
6. View the animation for this topic.

Related topics
- Install the software for a network connection
- Tips for setting up and using a networked printer

**Wireless without a router (ad hoc connection)**

Use this section if you want to connect the HP Photosmart to a wireless-capable computer without using a wireless router or access point.
There are two methods you can use to connect the HP Photosmart to your computer using an ad hoc wireless network connection. Once connected, you can install the HP Photosmart software.

Turn on the wireless radio for the HP Photosmart and the wireless radio on your computer.

On your computer, connect to the network name (SSID) **hp (product model).(6-digit unique identifier)**, which is the default ad hoc network created by the HP Photosmart. The 6-digit identifier is unique to each printer.

**OR**

Use an ad hoc network profile on your computer to connect to the product. If your computer is not currently configured with an ad hoc network profile, consult the Help file for your computer Operating System for the proper method to create an ad hoc profile on your computer. Once the ad hoc network profile has been created, insert the installation CD that came with the product and install the software. Connect to the ad hoc network profile you created on your computer.

---

**NOTE:** An ad hoc connection can be used if you do not have a wireless router or access point but do have a wireless radio on your computer. However, an ad hoc connection may result in a lower level of network security and possibly reduced performance when compared to an infrastructure network connection using a wireless router or access point.

To connect the HP Photosmart to a Windows computer with an ad hoc connection, the computer must have a wireless network adapter and an ad hoc profile. Create a network profile for a Windows Vista or Windows XP computer using the directions below.

**NOTE:** The product comes configured with a network profile with **hp (product model).(6-digit unique identifier)** as the network name (SSID). However, for security and privacy HP recommends you create a new network profile on your computer as described here.

---

**To create a network profile (Windows Vista)**

**NOTE:** The product comes configured with a network profile with **hp (product model).(6-digit unique identifier)** as the network name (SSID). However, for security and privacy HP recommends you create a new network profile on your computer as described here.
1. In the Control Panel, double-click Network and Internet, then Network and Sharing Center.

2. In the Network and Sharing Center (under Tasks on the left), select Set up a connection or network.

3. Choose the connection option Set up a wireless ad hoc (computer-to-computer) network, then click Next. Read the description and warnings about ad hoc networks, then click Next.

4. Enter details, including Network name (the SSID for your ad hoc connection), Security type, and SecurityPassphrase. If you are going to save this network connection, check Save this network. Make a note of the SSID and the Security key/Passphrase for future reference. Click Next.

5. Continue to follow the prompts to complete setup of the ad hoc network connection.

To create a network profile (Windows XP)

**NOTE:** The product comes configured with a network profile with hp (product model).(6-digit unique identifier) as the network name (SSID). However, for security and privacy HP recommends you create a new network profile on your computer as described here.

1. In the Control Panel, double-click Network Connections.

2. On the Network Connections window, right-click the Wireless Network Connection. If you see Enable on the pop-up menu, select it. Otherwise, if you see Disable on the menu, the wireless connection is already enabled.

3. Right-click the Wireless Network Connection icon, and then click Properties.

4. Click the Wireless Networks tab.

5. Select the Use Windows to configure my wireless network settings check box.

6. Click Add, and then do the following:

   a. In Network name (SSID) box, type in a unique network name of your choice.

   **NOTE:** The network name is case sensitive, so it is important to remember any uppercase (capital) and lowercase (small) letters.

   b. If there is a Network Authentication list, select Open. Otherwise, go to the next step.

   c. In the Data encryption list, select WEP.

   d. Make sure that the check box is not selected next to The key is provided for me automatically. If it is selected, click the check box to clear it.

   e. In the Network key box, type a WEP key that has exactly 5 or exactly 13 alphanumeric (ASCII) characters. For example, if you enter 5 characters, you might enter ABCDE or 12345. Or, if you enter 13 characters, you might enter ABCDEF1234567. (12345 and ABCDE are examples only. Select a combination of your choosing.) Alternatively, you can use HEX (hexadecimal) characters for the WEP key. A HEX WEP key must be 10 characters for 40 bit encryption, or 26 characters for 128 bit encryption.
f. In the **Confirm network key** box, type the same WEP key you typed in the previous step.

**NOTE:** You must remember the exact uppercase (capital) and lowercase (small) letters. If you enter your WEP key incorrectly on the product, the wireless connection will fail.

g. Write down the WEP key exactly as you typed it, including uppercase and lowercase letters.

h. Select the check box for **This is a computer-to-computer (ad hoc) network; wireless access points are not used.**

i. Click **OK** to close the **Wireless network properties** window, and then click **OK** again.

j. Click **OK** again to close the **Wireless Network Properties Connection** window.

**Related topics**

- Install the software for a network connection
- Tips for setting up and using a networked printer

**Install the software for a network connection**

Use this section to install the HP Photosmart software on a computer connected to a network. Before you install the software, make sure you have connected the HP Photosmart to a network. If the HP Photosmart has not been connected to a network, follow the onscreen instructions during the software installation to connect the product to the network.

**NOTE:** If your computer is configured to connect to a series of network drives, make sure that your computer is currently connected to these drives before installing the software. Otherwise, the HP Photosmart software installer might try to use one of the reserved drive letters and you will not be able to access that network drive on your computer.

**NOTE:** Installation time can range from 20 to 45 minutes depending on your operating system, the amount of available space, and the processor speed of your computer.

**To install the Windows HP Photosmart Software on a networked computer**

1. Quit all applications running on your computer.

2. Insert the Windows CD that came with the product into the CD-ROM drive on your computer and follow the onscreen instructions.

**NOTE:** If the HP Photosmart is not connected to a network, when prompted, connect the product to the computer using the USB setup cable included in the box. The product will then attempt to connect to the network.

3. If a dialog box about firewalls appears, follow the instructions. If you see firewall pop-up messages, you must always accept or allow the pop-up messages.
4. On the **Connection Type** screen, select an appropriate option, and then click **Next**. The **Searching** screen appears as the Setup program searches for the product on the network.

5. On the **Printer Found** screen, verify that the printer description is correct. If more than one printer is found on the network, the **Printers Found** screen appears. Select the product you want to connect.

6. Follow the prompts to install the software. When you have finished installing the software, the product is ready for use.

7. To test your network connection, go to your computer and print a self-test report to the product.

**Tips for setting up and using a networked printer**

Use the following tips to set up and use a networked printer:

• When setting up the wireless networked printer, make sure your wireless router or access point is powered on. The printer searches for wireless routers, then lists the detected network names on the display.

• When entering the WEP or WPA key, use the button next to **Change Mode** on the lower left to switch among Alpha Keypad, Numeric Keypad, and Symbol Keypad.

• To verify the wireless connection, check the wireless radio light in the **Wireless Settings** menu on the display. If the light is off, select **Enable Wireless** to enable the wireless connection. It also displays the IP address of the printer.

• If your computer is connected to a Virtual Private Network (VPN), you need to disconnect from the VPN before you can access any other device on your network, including the printer.

• Learn how to find your network security settings. [Click here to go online for more information.](#)

• Learn about the Network Diagnostic Utility and other troubleshooting tips. [Click here to go online for more information.](#)

• Learn how to change from a USB to wireless connection. [Click here to go online for more information.](#)

• Learn how to work with your firewall and anti-virus programs during printer setup. [Click here to go online for more information.](#)
8 Paper basics

Load media

1. Do one of the following:

    **Load small-size paper**
    a. Lower paper tray.
       Slide paper-width guide outwards.

    b. Load paper.
       Insert stack of photo paper into paper tray with short edge forward and print side down.

       Slide stack of paper forward until it stops.

       **NOTE:** If the photo paper you are using has perforated tabs, load photo paper so that tabs are closest to you.

       Slide paper-width guide inward until it stops at edge of paper.
Load full-size paper

a. Lower paper tray.
   Slide paper-width guide outwards.

b. Load paper.
   Insert stack of paper into paper tray with short edge forward and print side down.

Slide stack of paper forward until it stops.
Slide paper-width guide inward until it stops at edge of paper.
2. View the animation for this topic.
9 HP support

- HP support by phone
- Additional warranty options

HP support by phone

Phone support options and availability vary by product, country/region, and language. This section contains the following topics:

- Phone support period
- Placing a call
- After the phone support period

Phone support period

One year of phone support is available in North America, Asia Pacific, and Latin America (including Mexico). To determine the duration of phone support in Europe, the Middle East, and Africa, go to www.hp.com/support. Standard phone company charges apply.

Placing a call

Call HP support while you are in front of the computer and the product. Be prepared to provide the following information:

- Product name (HP Photosmart Wireless B110 series)
- Serial number (located on the back or bottom of the product)
- Messages that appear when the situation occurs
- Answers to these questions:
  - Has this situation happened before?
  - Can you re-create it?
  - Did you add any new hardware or software to your computer at about the time that this situation began?
  - Did anything else occur prior to this situation (such as a thunderstorm, product was moved, etc.)?

For the list of support phone numbers, visit www.hp.com/support.

After the phone support period

After the phone support period, help is available from HP at an additional cost. Help may also be available at the HP online support Web site: www.hp.com/support. Contact your HP dealer or call the support phone number for your country/region to learn more about support options.
Additional warranty options

Extended service plans are available for the HP Photosmart at additional costs. Go to www.hp.com/support, select your country/region and language, then explore the services and warranty area for information about the extended service plans.

Clear the paper jam from the rear access door

To clear a paper jam from the rear access door

1. Turn product off.
2. Remove rear door.

3. Remove jammed paper.
4. Replace rear door.

5. Turn on product.
6. Try printing again.
7. View the animation for this topic.
10 Technical information

The technical specifications and international regulatory information for the HP Photosmart are provided in this section.

For additional specifications, see the printed documentation that came with the HP Photosmart.

This section contains the following topics:

- Notice
- Cartridge chip information
- Specifications
- Environmental product stewardship program
- Regulatory notices
- Regulatory wireless statements

Notice

Hewlett-Packard Company notices

The information contained in this document is subject to change without notice.

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Windows 7 is either a registered trademark or trademark of Microsoft Corporation in the United States and/or other countries.

Intel and Pentium are trademarks or registered trademarks of Intel Corporation or its subsidiaries in the United States and other countries.

Cartridge chip information

The HP cartridges used with this product contain a memory chip that assists in the operation of the product. In addition, this memory chip collects a limited set of information about the usage of the product, which might include the following: the date when the cartridge was first installed, the date when the cartridge was last used, the number of pages printed using the cartridge, the page coverage, the printing modes used, any printing errors that might have occurred, and the product model. This information helps HP design future products to meet our customers printing needs.

The data collected from the cartridge memory chip does not contain information that can be used to identify a customer or user of the cartridge or their product.

HP collects a sampling of the memory chips from cartridges returned to HP’s free return and recycling program (HP Planet Partners: www.hp.com/hpinfo/globalcitizenship/environment/recycle/). The memory chips from this sampling are read and studied in order to improve future HP products. HP partners who assist in recycling this cartridge might have access to this data, as well.

Any third party possessing the cartridge might have access to the anonymous information on the memory chip. If you prefer to not allow access to this information, you can render the chip inoperable. However, after you render the memory chip inoperable, the cartridge cannot be used in an HP product.

If you are concerned about providing this anonymous information, you can make this information inaccessible by turning off the memory chip’s ability to collect the product’s usage information.
To disable the usage information function
1. Press the Settings button on the Home screen.
   The Setup Menu appears.
2. Press OK to select Preferences.
3. Press the right arrow until Cartridge Chip Info is highlighted, and then press OK.
4. Press OK.

NOTE: To re-enable the usage information function, restore the factory defaults.

NOTE: You can continue to use the cartridge in the HP product if you turn off the memory chip’s ability to collect the product’s usage information.

Specifications
Technical specifications for the HP Photosmart are provided in this section. For complete product specifications, see the Product Data Sheet at www.hp.com/support.

System requirements
Software and system requirements are located in the Readme file.
For information about future operating system releases and support, visit the HP online support Web site at www.hp.com/support.

Environmental specifications
- Recommended operating temperature range: 15 °C to 32 °C (59 °F to 90 °F)
- Allowable operating temperature range: 5 °C to 40 °C (41 °F to 104 °F)
- Humidity: 20% to 80% RH non-condensing (recommended); 25 °C maximum dewpoint
- Non-operating (Storage) temperature range: −40 °C to 60 °C (-40 °F to 140 °F)
- In the presence of high electromagnetic fields, it is possible the output from the HP Photosmart may be slightly distorted
- HP recommends using a USB cable less than or equal to 3 m (10 feet) in length to minimize injected noise due to potential high electromagnetic fields

Paper specifications

<table>
<thead>
<tr>
<th>Type</th>
<th>Paper weight</th>
<th>Paper tray*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plain paper</td>
<td>Up to 20 lb. (up to 75 gsm)</td>
<td>Up to 125 (20 lb. paper)</td>
</tr>
<tr>
<td>Legal paper</td>
<td>Up to 20 lb. (up to 75 gsm)</td>
<td>Up to 125 (20 lb. paper)</td>
</tr>
<tr>
<td>Index cards</td>
<td>110 lb. index max (200 gsm)</td>
<td>Up to 40</td>
</tr>
<tr>
<td>Hagaki cards</td>
<td>110 lb. index max (200 gsm)</td>
<td>Up to 40</td>
</tr>
<tr>
<td>Envelopes</td>
<td>20 to 24 lb. (75 to 90 gsm)</td>
<td>Up to 15</td>
</tr>
<tr>
<td>5 x 7 inch (13 x 18 cm) Photo paper</td>
<td>145 lb. (236 gsm)</td>
<td>Up to 40</td>
</tr>
<tr>
<td>4 x 6 inch (10 x 15 cm) Photo paper</td>
<td>145 lb. (236 gsm)</td>
<td>Up to 40</td>
</tr>
<tr>
<td>8.5 x 11 inch (216 x 279 mm) Photo paper</td>
<td>145 lb. (236 gsm)</td>
<td>Up to 40</td>
</tr>
</tbody>
</table>

* Maximum capacity.
NOTE: For a complete list of supported media sizes, see the printer driver.

Print specifications
- Print speeds vary according to the complexity of the document
- Panorama-size printing
- Method: drop-on-demand thermal inkjet
- Language: PCL3 GUI

Scan specifications
- Image editor included
- Twain-compliant software interface
- Resolution: up to 1200 x 2400 ppi optical; 19200 ppi enhanced (software)
  For more information about ppi resolution, see the scanner software.
- Color: 48-bit color, 8-bit grayscale (256 levels of gray)
- Maximum scan size from glass: 21.6 x 29.7 cm (8.5 x 11.7 inches)

Copy specifications
- Digital image processing
- Maximum number of copies varies by model
- Copy speeds vary according to the complexity of the document and model
- Maximum copy enlargement ranging from 200-400% (depends on model)
- Maximum copy reduction ranging from 25-50% (depends on model)

Cartridge yield
Visit www.hp.com/go/learnaboutsupplies for more information on estimated cartridge yields.

Print resolution
To find out about the printer resolution, see the printer software.

Environmental product stewardship program
Hewlett-Packard is committed to providing quality products in an environmentally sound manner. Design for recycling has been incorporated into this product. The number of materials has been kept to a minimum while ensuring proper functionality and reliability. Dissimilar materials have been designed to separate easily. Fasteners and other connections are easy to locate, access, and remove using common tools. High priority parts have been designed to access quickly for efficient disassembly and repair.

For more information, visit HP’s Commitment to the Environment Web site at:
www.hp.com/hpinfo/globalcitizenship/environment/index.html

This section contains the following topics:
- Eco-Tips
- Paper use
- Plastics
- Material safety data sheets
- Power consumption
- Recycling program
- HP inkjet supplies recycling program
- Disposal of waste equipment by users in private households in the European Union
- Chemical Substances
- Battery disposal in the Netherlands
Eco-Tips
HP is committed to helping customers reduce their environmental footprint. HP has provided the Eco-Tips below to help you focus on ways to assess and reduce the impact of your printing choices. In addition to specific features in this product, please visit the HP Eco Solutions web site for more information on HP’s environmental initiatives.
www.hp.com/hpinfo/globalcitizenship/environment/

Your product’s Eco features
- **Smart Web printing**: The HP Smart Web Printing interface includes a Clip Book and Edit Clips window where you can store, organize, or print clips you have gathered from the Web.
- **Energy Savings information**: To determine the ENERGY STAR® qualification status for this product, see Power consumption.
- **Recycled Materials**: For more information regarding recycling of HP products, please visit: www.hp.com/hpinfo/globalcitizenship/environment/recycle/

Paper use
This product is suited for the use of recycled paper according to DIN 19309 and EN 12281:2002.

Plastics
Plastic parts over 25 grams are marked according to international standards that enhance the ability to identify plastics for recycling purposes at the end of product life.

Material safety data sheets
Material safety data sheets (MSDS) can be obtained from the HP Web site at: www.hp.com/go/msds

Power consumption
Hewlett-Packard printing and imaging equipment marked with the ENERGY STAR® logo is qualified to the U.S. Environmental Protection Agency’s ENERGY STAR specifications for imaging equipment. The following mark will appear on ENERGY STAR qualified imaging products:

Additional ENERGY STAR qualified imaging product model information is listed at: www.hp.com/go/energystar

Recycling program
HP offers an increasing number of product return and recycling programs in many countries/regions, and partners with some of the largest electronic recycling centers throughout the world. HP conserves resources by reselling some of its most popular products. For more information regarding recycling of HP products, please visit:
HP inkjet supplies recycling program

HP is committed to protecting the environment. The HP Inkjet Supplies Recycling Program is available in many countries/regions, and lets you recycle used print cartridges and ink cartridges free of charge. For more information, go to the following Web site:

www.hp.com/globalcitizenship/environment/recycle/

Disposal of waste by users in private households in the European Union

Disposal of Waste by Users in Private Households in the European Union

Dear customer,

You have just bought a new HP product. We know that you will use and enjoy it for a long time to come. However, at the end of its lifecycle, we are here to ensure that this product is recycled in an environmentally friendly manner. Please follow the instructions on the label of your product to recycle your used HP print cartridges and ink cartridges free of charge.

Disposal of Waste by Users in Private Households in the EU

Thank you for your cooperation.

www.hp.com/hpinfo/globalcitizenship/environment/recycle/
Chemical Substances

HP is committed to providing our customers with information about the chemical substances in our products as needed to comply with legal requirements such as REACH (Regulation EC No 1907/2006 of the European Parliament and the Council). A chemical information report for this product can be found at: www.hp.com/go/reach.

Battery disposal in the Netherlands

Dit HP Product bevat een lithium-manganese-dioxide batterij. Deze bevindt zich op de hoofdprintplaat. Wanneer deze batterij leeg is, moet deze volgens de geldende regels worden afgevoerd.

Battery disposal in Taiwan

Please recycle waste batteries.

Attention California users

The battery supplied with this product may contain perchlorate material. Special handling may apply. For more information, go to the following Web site:

www.dtsc.ca.gov/hazardouswaste/perchlorate
EU battery directive

This product contains a battery that is used to maintain data integrity of real time clock or product settings and is designed to last the life of the product. Any attempt to service or replace this battery should be performed by a qualified service technician.

Directive sur les batteries de l’Union Européenne

Ce produit contient une batterie qui permet de maintenir l’intégrité des données pour les paramètres du produit ou l’horloge en temps réel et qui a été conçu pour durer aussi longtemps que le produit. Toute tentative de réparation ou de remplacement de cette batterie doit être effectuée par un technicien qualifié.

Batterie-Richtlinie der Europäischen Union

Dieses Produkt enthält eine Batterie, die dazu dient, die Datenintegrität der Echtzeituhr sowie der Produkteinstellungen zu erhalten, und die für die Lebensdauer des Produkts ausgelegt ist. Im Bedarfsfall sollte das Instandhalten bzw. Austauschen der Batterie von einem qualifizierten Service-Techniker durchgeführt werden.

Direttiva dell’Unione Europea relativa alla raccolta, al trattamento e allo smaltimento di batterie e accumulatori

Questo prodotto contiene una batteria utilizzata per preservare l’integrità dei dati dell’orologio in tempo reale o delle impostazioni del prodotto e la sua durata si intende pari a quella del prodotto. Eventuali interventi di riparazione o di sostituzione della batteria devono essere eseguiti da un tecnico dell’assistenza qualificato.

Directive sobre baterias de la Unión Europea

Este producto contiene una batería que se utiliza para conservar la integridad de los datos del reloj de tiempo real o de los ajustes del producto y está diseñada para durar toda la vida útil de este. El mantenimiento o el sustituir de dicha batería deberá realizarse a un técnico de mantenimiento cualificado.

Směrnice Evropské unie pro nakládání s bateriemi


EU’s batteridirektiv

Produkten innehåller ett batteri, som bruges til at vedligeholde dataintegriteten for realtid eller produktinstillinger og er beregnet til at holde i hele produktets levetid. Service på batteriet eller udskiftning bliver foretaget af en uddannet servicetekniker.

Richtlijn batterijen voor de Europese Unie

Dit produkt bevat een batterij die wordt gebruikt voor een juiste tijdsoordruiding van de klok en het behoud van de productinstellingen. Bosdien is deze ontworpen om gedurende de levensduur van het product mee te gaan. Het onderhoud of de vervanging van deze batterij moet door een gekwalificeerde onderhoudstechnicus worden uitgevoerd.

Europea Liidu aku direktiiv

Tämä laite sisältää akut, mida kutsutaan reaaliaikaisen kellon tietojen ja laitteen asetusten säilyttämiseksi. Akut on suunniteltu kestävän laitteen kasvatukseen ja käyttöön. Parhaiten suunnitellut korjaus tai vaihto on jätettävä pätevän huoltohenkilön tehtäväksi.

Euroopan unionin paristodirektiivi

Tämä laite sisältää pariston, jota käytetään reaaliaikaisen kellon tietojen ja laitteen asetusten säilyttämiseksi. Pariston on suunniteltu kestävän laitteen kasvatukseen ja käyttöön. Parhaiten suunnitellut korjaus tai vaihto on jätettävä pätevän huoltohenkilön tehtäväksi.

Obligação da Europa para a conservação de baterias

Este produto contém uma bateria que permite manter a integridade dos dados de processo e ajustes do produto e a sua vida útil corresponde à do produto. Qualquer tentativa de reparação ou substituição desta bateria deve ser realizada por um técnico qualificado.

Az Európai unió telepek és akkumulátorok direktívája

Ez a termék tartalmaz egy akkumulátorot, amely lehetővé teszi az adatok megőrzését és az alkatrészbeállításokat. Továbbá az akkumulátor élettartama az adatok élettartamával egyaránt, ezért a gyártás esetében kvalifikált szakembernek kell a felmérést végeznie.

EUrops Søjelser Bateri direktiva

Produktet er bærer, så det er beregnet for at forhindre og/eller reparere batteriet gennem et hel års levetid. Service på batteriet eller udskiftning skal kun foretages af en kvalificeret tekniker.

Dirrektywa Unii Europejskiej w sprawie baterii i akumulatorów

Produkt zawiera baterię, która ma zapewnić jej trwale działanie w czasie trwania produkcji. Przegląd lub wymiana baterii powinny być wykonywane wyłącznie przez uprawnionego technika serwisowego.

Direktiva Evropske unije v zvezi z baterijami in akumulatorji

Tento výrobek obsahuje batériu, ktorá má chrániť a udržiavať data pre realitné čas a nastavenia výrobku. Batéria je navrhnutá na trvajúcu prevádzku a môže byť vymenená univerzálnym technikom na výrobok.

Directiva Europeesche unie om batterijen en accu's

Dit product bevat een batterij die is ontworpen om gedurende de levensduur van de machine te werken. Het onderhoud of de vervanging van de batterij moet doorgaans enkel worden uitgevoerd door een gekwalificeerde mechanica.

Testsenica Evropske unije za zaščitanje baterij

Tento výrobek obsahuje batériu, ktorá má chrániť a udržiavať data pre realitné čas a nastavenia výrobku. Batéria je navrhnutá na trvajúcu prevádzku a môže byť vymenená univerzálnym technikom na výrobok.

EU:s batteridirektiv


Smernica Evropske unije za zaščitanje baterij

Tento výrobek obsahuje batériu, ktorá má chrániť a udržiavať data pre realitné čas a nastavenia výrobku. Batéria je navrhnutá na trvajúcu prevádzku a môže byť vymenená univerzálnym technikom na výrobok.

Directiva Unión Europea referente a la batería

Este producto contiene una batería que debe utilizar para mantener la integridad de los datos del reloj de tiempo real o los ajustes del producto y está diseñado para durar todo el tiempo útil del producto. Cualquier intento de reparación o sustitución de esta batería debe ser realizado por un técnico cualificado.

Directorio Unión Europea de Productos Estándar de Programación de Software

Este producto contiene una batería que se utiliza para mantener la integridad de los datos del reloj de tiempo real o los ajustes del producto y está diseñado para durar todo el tiempo útil del producto. Cualquier intento de reparación o sustitución de esta batería debe ser realizado por un técnico cualificado.
Regulatory notices

The HP Photosmart meets product requirements from regulatory agencies in your country/region. This section contains the following topics:

- Regulatory model identification number
- FCC statement
- VCCI (Class B) compliance statement for users in Japan
- Notice to users in Japan about the power cord
- Notice to users in Korea
- Notice to users in Germany
- Noise emission statement for Germany
- HP Photosmart Wireless B110 series declaration of conformity

Regulatory model identification number

For regulatory identification purposes, your product is assigned a Regulatory Model Number. The Regulatory Model Number for your product is SDGOB-1011. This regulatory number should not be confused with the marketing name (HP Photosmart Wireless B110 series, etc.) or product numbers (CN245A, etc.).
FCC statement

The United States Federal Communications Commission (in 47 CFR 15.105) has specified that the following notice be brought to the attention of users of this product.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

For further information, contact:
Manager of Corporate Product Regulations
Hewlett-Packard Company
3000 Hanover Street
Palo Alto, Ca 94304
(650) 857-1501

Modifications (part 15.21)

The FCC requires the user to be notified that any changes or modifications made to this device that are not expressly approved by HP may void the user’s authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

VCCI (Class B) compliance statement for users in Japan

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると受信障害を引き起こすことがあります。
取り扱い説明書に従って正しい取り扱いをして下さい。

Notice to users in Japan about the power cord

製品には、同梱された電源コードをお使い下さい。
同梱された電源コードは、他の製品では使用出来ません。
Notice to users in Korea

사용자 안내문 (B급 기기)
이 기기는 비업무용으로 전자파 적합 등록을 받은 기기로서, 주거 지역에서는 물론 모든 지역에서 사용할 수 있습니다.

Notice to users in Germany

Sehanzeige-Arbeitsplätze
Das Gerät ist nicht für die Benutzung am Bildschirmarbeitsplatz gemäß BildscharbV vorgesehen.

Noise emission statement for Germany

Geräuschemission
LpA < 70 dB am Arbeitsplatz im Normalbetrieb nach DIN 45635 T. 19
DECLARATION OF CONFORMITY
according to ISO/IEC 17050-1 and EN 17050-1

Manufacturer's Name: Hewlett-Packard Company
DoC#: SDGOB-1011-Rev. 1
Manufacturer's Address: 16399 West Bernardo Drive
San Diego, CA 92127, USA

declares, that the product

Product Name: HP Photosmart Wireless eAll-in-One B110 Series Printer
Regulatory Model Number: SDGOB-1011
Product Options: ALL
Radio Module: SDGOB-0892 (802.11g/b/n)
Power Adapter: 0957-2280, 0957-2289, 0957-2269

conforms to the following Product Specifications and Regulations:

EN 301 489-1 V1.8.1:2008-04 / EN 301 489-17 V1.3.2: 2008-04
IEC 61000-3-2: 2005 / EN 61000-3-2: 2006
FCC Title 47 CFR, Part 15 Class B / ICES-003, Issue 4
Telecom:
EN 300 328 V1.7.1: 2006

This Device complies with Part 15 of the FCC Rules. Operation is subject to the following two Conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.


Additional Information:
1. This product is assigned a Regulatory model number which stays with the regulatory aspects of the design. The Regulatory Model Number is the main product identifier in the regulatory documentation and test reports, this number should not be confused with the marketing name or the product numbers.

San Diego, CA, USA
16 October, 2009

Local contact for regulatory topics only:
US: Hewlett Packard, 3000 Hanover St., Palo Alto 94304, U.S.A. 650-857-1301

Regulatory wireless statements

This section contains the following regulatory information pertaining to wireless products:

- Exposure to radio frequency radiation
- Notice to users in Brazil
- Notice to users in Canada
- European Union regulatory notice
Exposure to radio frequency radiation

**Caution**
The radiated output power of this device is far below the FCC radio frequency exposure limits. Nevertheless, the device shall be used in such a manner that the potential for human contact during normal operation is minimized. This product and any attached external antenna, if supported, shall be placed in such a manner to minimize the potential for human contact during normal operation. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20 cm (8 inches) during normal operation.

Notice to users in Brazil

Aviso aos usuários no Brasil
Este equipamento opera em caráter secundário, isto é, não tem direito à proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário. (Res. ANATEL 282/2001).

Notice to users in Canada

Notice to users in Canada/Note à l'attention des utilisateurs canadiens

For Indoor Use. This digital apparatus does not exceed the Class B limits for radio noise emissions from the digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications. The internal wireless radio complies with RSS 210 and RSS GEN of Industry Canada.

Utiliser à l'intérieur. Le présent appareil numérique n'émet pas de bruit radioélectrique dépassant les limites applicables aux appareils numériques de la classe B prescrites dans le Règlement sur le brouillage radioélectrique édicté par le ministère des Communications du Canada. Le composant RF interne est conforme à la norme RSS-210 and RSS GEN d’Industrie Canada.
European Union Regulatory Notice

Products bearing the CE marking comply with the following EU Directives:

- Low Voltage Directive 2006/95/EC
- EMC Directive 2004/108/EC

CE compliance of this product is valid only if powered with the correct CE-marked AC adapter provided by HP.

If this product has telecommunications functionality, it also complies with the essential requirements of the following EU Directive:

- R&TTE Directive 1999/5/EC

Compliance with these directives implies conformity to harmonized European standards (European Norms) that are listed in the EU Declaration of Conformity issued by HP for this product or product family. This compliance is indicated by the following conformity marking placed on the product.

The wireless telecommunications functionality of this product may be used in the following EU and EFTA countries:

Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland and United Kingdom.

Products with 2.4-GHz wireless LAN devices

France

For 2.4 GHz Wireless LAN operation of this product certain restrictions apply: This product may be used indoor for the entire 2400-2483.5 MHz frequency band (channels 1-13). For outdoor use, only 2400-2454 MHz frequency band (channels 1-9) may be used. For the latest requirements, see http://www.art-telecom.fr.

Italy

License required for use. Verify with your dealer or directly with the General Direction for Frequency Planning and Management (Direzione Generale Pianificazione e Gestione Frequenze).
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<td>第十二條</td>
</tr>
<tr>
<td>經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更設計之特性及功能。</td>
</tr>
<tr>
<td>第十四條</td>
</tr>
<tr>
<td>低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。</td>
</tr>
<tr>
<td>前項合法通信，指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。</td>
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