Getting Help

For additional help with your drive, its installation, and the software, contact one of the following:

**HP Customer Care Web Support**
For the latest updates and information, go to: [http://www.hp.com/support](http://www.hp.com/support)

**E-mail Support**
[http://www.hp.com/support](http://www.hp.com/support)

**Toll-free Telephone Support**
North America 866.444.7407
International +800.636.66666
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About HP SimpleSave Backup Software

Welcome to HP SimpleSave Backup Software, a utility you can use with your HP SimpleSave Desktop or Portable Hard Drive that makes it easy to protect the valuable information on your computer.

**HP SimpleSave Backup Software Features**

- Easily back up all of your digital music, photo, video, recorded TV, gaming, or other data files.
- Easily restore any or all of your backed up files.
- Automatically backs up changes whenever the computer is idle for 5 minutes.
- Can be used to back up multiple computers.

*Note*: HP SimpleSave does NOT back up your operating system or applications.

**Supported Operating Systems**

- Windows® 7
- Windows Vista®
- Windows XP

*Note*: Compatibility may vary depending on user’s hardware configuration and operating system. HP SimpleSave software only supports Windows.

**Important**: For highest performance and reliability, it is recommended that you install the latest updates and service pack (SP). Go to the **Start** menu and select **Windows Update**.
Getting Started

HP SimpleSave Backup Software runs directly from your HP SimpleSave drive and does not need to be installed on your computer.

You may have to wait up to a full minute for your computer to configure your HP SimpleSave drive the first time it’s connected to your computer. You may see several installation messages appear on the screen as your computer sets up your HP SimpleSave drive for the first time. You will not see these installation messages the next time you plug in your HP SimpleSave drive.

The HP SimpleSave Backup Software automatically starts each time you plug in your HP SimpleSave drive. To turn off this feature, go to www.hp.com/support and navigate to the HP SimpleSave knowledgebase.

If HP SimpleSave software does not automatically start:

1. Click Computer in Windows Vista or My Computer in Windows XP to navigate to your HP SimpleSave drive.
2. Double-click the HP SimpleSave application icon.

Agree to the End User License Agreement (EULA) the first time you use HP SimpleSave by clicking the Accept button. Each time you start HP SimpleSave it automatically checks for a software update. To turn off this feature, see “Turning Off Automatic Updates” on page 10.
How to Back Up Your Files

After you open HP SimpleSave, it automatically begins backing up the most common file types on your computer’s primary hard drive.

To change backup options including file types and locations, see “My Options” on page 9.

Click Start or wait for the automatic timer to finish counting down (25 seconds) to start the backup process.

Backup Notes

- It can take several hours (or more) to back up your computer for the first time. You should consider performing your first backup at a time when your computer is idle.
- It is highly recommended to close any other programs to ensure files being backed up are not in use.

HP SimpleSave prepares your backup by first scanning your computer. This may take a few minutes depending on the amount of content on your computer.

You will be presented with a summary of the files found on your computer grouped into different content categories. All the most common file types on your primary drive are backed up by default. If you need to add a custom file extension, see “My Options” on page 9.

The name of the backup is automatically created based on your computer’s name. The backup name will appear below the summary of the files found on your computer.
If you want to make any changes to the file types, folders, or locations to be backed up, click on **Change File Types and Locations** on the bottom of the screen. For more information about changing file types and locations, see “My Options” on page 9.

Click **Start** to begin the backup process or wait for the automatic timer to finish counting down (15 seconds).

Your backup progress displays during the backup. You can see how many files are planned for backup and how many have completed. The first time you back up your computer it can take up to several hours (or more).

Click **Pause** to temporarily halt the backup process if you need to use your computer for other tasks. Click **Resume** to restart the backup process. If you need to permanently stop the backup process, click Cancel.

The following screen displays when the backup process is complete.
Sometimes a file cannot be backed up. If this occurs you will be notified to click the View Report button. The report outlines which files could not be backed up. If you need help, go to the HP support website at http://www.hp.com/support.

You can unplug your HP SimpleSave drive after your initial backup, however it is recommended to leave it plugged in so you always have a backup of your computer. As long as your HP SimpleSave drive remains plugged into your computer and the HP SimpleSave Monitor is running, your computer will be backed up automatically each time your computer remains idle (not used) for five minutes.

If you unplug your HP SimpleSave drive, just plug it back in and run HP SimpleSave by clicking the HP SimpleSave application icon. The software automatically backs up any modified files and all new files since your last backup from your computer to your HP SimpleSave drive.

**Back up Multiple Computers**

If you want to back up another computer, simply unplug your HP SimpleSave drive and plug it into the other computer. Follow the same steps as detailed in “How to Back Up Your Files” on page 3.

**About the HP SimpleSave Monitor**

The HP SimpleSave Monitor appears in your system tray after the initial backup is performed. The HP SimpleSave Monitor continuously watches your computer for any new or changed files and automatically backs up those files after your computer is idle (not used) for five minutes. Your HP SimpleSave drive must be left plugged into your computer for the HP SimpleSave monitor to work.

Before disconnecting your HP SimpleSave drive, exit HP SimpleSave by right-clicking the HP SimpleSave Monitor, then click **Exit**.

*Note: If you exit the HP SimpleSave Monitor, any new or changed files will NOT be backed up.*
How To Restore Files

Use HP SimpleSave to restore files you have backed up on your HP SimpleSave drive.

Plug the HP SimpleSave drive into the computer onto which you want to restore your files. Double-click the HP SimpleSave icon in your system tray to start the HP SimpleSave application.

When the “Welcome to HP SimpleSave” screen appears, click the Restore button at the bottom of the screen. Restore only appears if there is a backup file on the drive.

Select the backup file you want to restore files from, then click Open.

Next, select what you want to restore. Restore Everything is selected by default. Choose this option if you want to restore everything that was backed up.
Click **Restore Only These Files** to choose specific files or folders you want to restore. Make your selections by clicking the check boxes next to the folders. You can select individual files by selecting the files on the right and clicking the checkbox on the top left of the file. Double-click any of the files if you want to preview the file before restoring. Click **OK** when finished making your selections.

Next, select where you want to save your restored files.

Clicking **Restore to original path** restores your files to their original location on your primary drive. If your original files still exist in the original location, HP SimpleSave prompts you to decide if you want to **Replace**, **Keep Both**, or **Skip** for each duplicate file found.

It is recommended you restore your files to one new folder by clicking **Restore to one folder**. By default, your files are saved to a new folder found at 'C:\Restore Files.' Click **Change Folder** to specify a different location. Click **OK** to continue. Your files will be restored in the same folder structure as when they were originally backed up.

*Note:* It may take several minutes to several hours to restore your files depending on the amount of files you are restoring.
The following screen appears when the restore process is complete.

Sometimes a file cannot be restored. Click **View Report** if this occurs. The report outlines which files could not be restored. If you need help, go to the HP support website at [http://www.hp.com/support](http://www.hp.com/support).
My Options

HP SimpleSave has several options for backup plan customization. To access the options page, click **My Options** in the HP SimpleSave welcome screen.

**File Types & Locations**

HP SimpleSave automatically backs up the most common file types on your computer’s primary hard drive by default. You can use the **File Types & Locations** option to modify these settings.

Click **Search only these locations** to specify specific drives or folders you want HP SimpleSave to back up. If you only wanted to back up the “My Documents” folder, you can back up only that folder and no others.

If you want to specify only certain file types to be backed up, use the “+” to navigate to the type of file you want to back up and check the blue box to select the file type. For example, you may want to back up all of your content except videos, in which case you would deselect the Video Files box.

*Note: These settings will remain saved even if you unplug your HP SimpleSave drive.*
Adding a New File Type Extension
HP SimpleSave backs up a defined set of file types. If you have special programs that use an uncommon file type, you may need to add a new extension to the list of file types to be backed up. If you need to add a custom file type extension, click on the green "+" located in the bottom right of the screen. Type in the extension and click Save.

Click OK to save your preferences.

About This Software
In the “About this Software” window you can easily check on the HP SimpleSave version information, manually check for a software update, and review the End User License Agreement.

Turning Off Automatic Updates
If you do not want HP SimpleSave to check for updates each time the program starts, click Check for Update, then click In the future do not check for updates. Click OK.

HP SimpleSave User Manual
If you ever need to reference this user guide, you can easily access it by clicking on the HP SimpleSave user guide link or you can check the HP support site at at http://www.hp.com/support.

Language Preferences
HP SimpleSave matches the language of your operating system by default. To change the language, select a different language from the list, click OK, then restart HP SimpleSave for the change to take effect.