

# Frequently asked questions

## HP Software credentials



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### **What happened to Mercury Certification?**

On Sept 1, 2007, legacy Mercury Certification began integrating into the HP Certified Professional Program as HP Software Certification. The Mercury Certification Program is now fully integrated.

### **What happened to the Product Specialist (PS) and Certified Product Consultant (CPC) credentials now that there is no Mercury Certification?**

The legacy Mercury credentials have transitioned to credentials under the HP Certified Professional Program. If you held Mercury credentials in the Product Specialist level, the comparable level in the HP Certified Professional Program is Accredited Integration Specialist (AIS). If you held Mercury credentials in the Certified Product Consultant level, the comparable level in the HP Certified Professional Program is Accredited Systems Engineer (ASE). In addition, Accredited Sales Consultant (ASC) level credentials for HP Software are available for reseller authorization.

### **Has my credential been integrated into the HP Certified Professional Program?**

In order for your credential to be integrated or “grandfathered” into the HP Certified Professional Program:

- your legacy Mercury credential had to be current as of Aug 31, 2007
- you had to meet all the requirements for new HP Software credentials

If so, and you updated your profile in the HP Certified Professional Program, you will receive your new HP certificate(s) in early 2008.

If you did not hold the most current legacy Mercury credential as of Aug 31, 2007, you should check to see if your credential(s) apply as requirements for new HP Software credentials. If your credential(s) do not meet the requirements, you must follow the path for new candidates in order to earn your HP certificate(s). For details see the [HP Software credentials chart](#).

### **I have not received any notice about updating my profile, while my co-worker did. Why?**

Your legacy Mercury credential may not be up to date. If you feel that you have the most current credential as of Aug 31, 2007, please contact [hpsoftware.certification@hp.com](mailto:hpsoftware.certification@hp.com). Include your legacy Mercury certification ID number and the version of credential(s) you have.

### **Who can I contact if I have a question about either HP Software certification or about an old Mercury certification and need information on how to get integrated into the HP Certified Professional Program?**

For questions about exam registration, HP student ID numbers, exam requirements, exam prices, exam numbers, and testing locations, please contact your [regional HPCP support team](#).

For questions about legacy Mercury certifications that are not listed in the [HP Software credentials chart](#), please contact [HP Software Certification](#).

### **I have the most current certificate in LoadRunner 8.1 CPC as of Aug 31, 2007. Why doesn't it show in my HP Certified Professional Program profile that I now hold an ASE level credential?**

Until the ASE level credentials are launched, that credential and your legacy Mercury CPC credential will not appear in your profile. However, your legacy Mercury CPC credential will remain valid until the new credential and requirements are released. Once the HP Software ASE credential becomes

available, you will need to take one exam to upgrade from your legacy Mercury credential to the ASE level credential. For details see the [HP Software credentials chart](#).

**I heard that I will be grandfathered into HP Software certification and will receive a certificate without taking an exam. Is this true?**

If your legacy Mercury credential meets the requirements of the new HP Software credentials launched, then you will be “grandfathered” into the credential. In some cases, you may have to take an additional upgrade exam. For detailed information please reference the [HP Software credentials chart](#).

**I heard that in the HP Certified Professional Program more than one exam may be required to earn a credential. Is that true?**

Yes. In the legacy Mercury Program, a credential was associated with each exam. However, in the HP Certified Professional Program, HP Software credentials are center-based, so that some centers such as Quality Center may require more than one exam in order to gain a credential.

**I am a partner who would like to purchase 15 exams. Do my partner discounts apply to HP Software Certification exams?**

No. As legacy Mercury Certification has been integrated into the HP Certified Professional Program, partner discounts no longer apply to the certification exam prices. However, an HP partner can apply MDF funds to offset the cost of a course or exam. To do so, submit the exam receipt against your MDF funds. Contact your HP Partner manager for more information.

**What is a performance-based exam?**

A performance-based exam measures individual competence by having the individual do the actual tasks or performances of their work environment. These exams require demonstration of skills that map to advanced levels of HP Software products and applications competency.

**Where can I take performance-based exams?**

Performance-based exams will be administered in several locations worldwide. To view a list of testing locations in your area, click on your region below.

- » [Americas](#)
- » [Asia Pacific](#)
- » [Europe, Middle East & Africa](#)

**How do I register for a performance-based exams?**

The registration process for performance-based exams follows the same process for registering for an HP exam.

**What are the requirements to take a performance-based exam?**

Candidates who wish to take performance-based exams should read the exam preparation guides available for each exam. The Accredited Systems Engineer (ASE) level performance-based tests are designed for candidates who have at least one year of field experience with the product and environment listed for each exam. We strongly recommend that candidates take the supporting training courses for each exam as well.

**Will I get my results immediately after taking a performance-based exam?**

Yes. The performance-based exams elements will be delivered through a Prometric interface. The activity portion will be performed via a virtual lab that is provided during the exam. At the end, the exam is graded by Prometric and results are immediately available to you. You will be able to print the results before you leave the exam room.