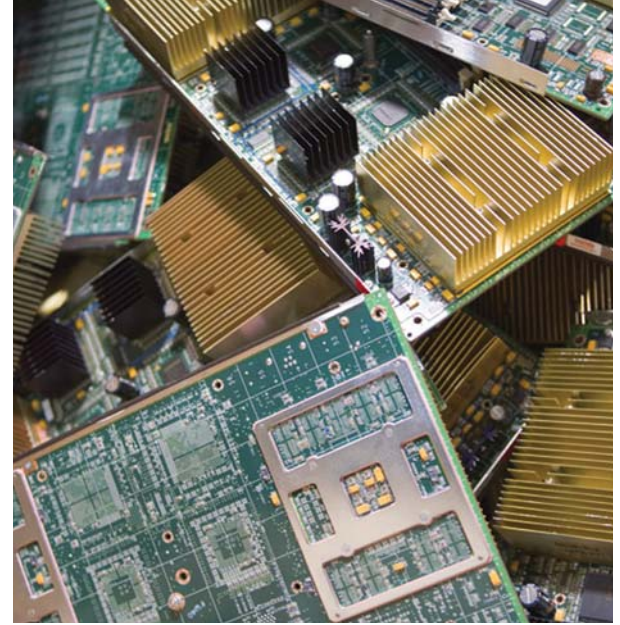


HP's environmental recycling programs

www.hp.ca/recycle



Did you know?

- More than 140,000 tonnes of end-of-life electronics accumulate in Canadian landfills each year, and that is expected to triple by 2010 when Canada's homes and businesses will collectively produce more than 400,000 tonnes of e-waste. (Source: Environment Canada)
- HP provides more environmentally responsible recycling solutions globally than any other IT company - in more than 45 countries, regions and territories.
- HP virtually invented electronic recycling back in 1987 and officially launched the HP Planet Partners return and recycling program for HP LaserJet print cartridges in 1991. We added HP inkjet print cartridges to the recycling program in 1997.
- HP has recycled more than one billion pounds (453,592 tonnes) of hardware and HP original print cartridges globally and has set an aggressive goal to recover an accumulative two billion pounds by the end of 2010.

HP Planet Partners

HP Planet Partners return and recycling program enables simple, convenient recycling of HP original inkjet and LaserJet supplies, any brand of computer hardware and rechargeable batteries. We ensure that returned products are recycled properly, processing them to recover valuable plastics and metals for new products and diverting millions of tons of waste from landfills.

The recycling process

What happens when you return an HP print cartridge or any brand of computing hardware for recycling? HP uses state-of-the-art recycling facilities to process each return through a multi-phase recycling process. No HP print cartridges returned and recycled through Planet Partners are sent to landfill.

Products are sorted and shredded, then separated into plastics and metals. Residual ink, foam or toner are also separated and disposed of in an environmentally responsible manner. Recovered plastic and metal materials are further processed into their raw forms

so they can be used in new HP products; automotive parts, clothes hangers, microchip processing trays, serving trays, shoe soles, spools and other everyday products.

HP inkjet and LaserJet supplies recycling

It's easy and free. When your HP original inkjet or LaserJet print cartridge is empty, return it for recycling by using the pre-addressed, postage-paid label or envelope found in many HP LaserJet and inkjet print cartridge boxes. For more information or to order additional postage-paid shipping materials, visit www.hp.ca/recycle

Computer hardware recycling

With technology developing at lightning-fast speeds, obsolete computing hardware is added to our landfills every second. HP's computer hardware recycling service aims to cut down on computer waste and put those raw materials to good use. This simple and environmentally sound take-back program offers consumers and business customers the ability to return and recycle any brand of computing hardware.

Rechargeable batteries

HP sponsors the Rechargeable Battery Recycling Corporation (RBRC)* so our customers can drop off rechargeable batteries and cell phones for recycling at thousands of retail locations in Canada at no cost. RBRC is dedicated to keeping rechargeable batteries and cell phones out of our nation's solid waste stream and preserving natural resources.

Award-winning environmental stewardship

Hewlett-Packard has received numerous awards in recognition of its environmental programs and efforts. Recent awards include:

- 2007 - HP Canada is ranked sixth on the list of the 50 Best Corporate Citizens in Canada and once again named one of the Global 100 Most Sustainable Corporations in the World by Corporate Knights, an independent Canadian-based media company with an explicit focus on corporate responsibility.
- 2007 - HP is named one of the top 10 'green giants' by Fortune magazine for operating in an environmentally responsible way, beyond what rules and regulations require.
- 2006 - HP is presented with the award for most Environmental Friendly Company in Canada at the inaugural Environmental Printing Awards.
- 2006 - HP Canada is awarded with the Recycling Council of British Columbia Environmental Award in the Private Sector category.
- 2006 - HP is honoured for the second year with the Ceres-ACCA North American Award for Sustainability Reporting for HP's 2005 Global Citizenship Report.
- 2005 - HP Canada is presented with the Recycling Council of Alberta Corporate Leadership Award and the Recycling Council of Ontario's Platinum Waste Minimization Award.

HP designs for the environment

HP provides inventive, high-quality products and services that are environmentally sound - from the very first stages of product design through manufacturing and distribution, customer use and end-of-life. We strive to design our products so they are safe to use, minimize energy and natural resource consumption, and enable end-of-life recycling.

For example, HP introduced print cartridge packaging improvements that it estimates will reduce greenhouse gas emissions by 37 million pounds in 2007 - the equivalent of taking 3,600 cars off the road for the year.



Environmental responsibility is everyone's business. HP's environmental commitment is making a difference.

Help us make a difference.

See the table below for specifics about how to return computer hardware, rechargeable batteries and HP inkjet and LaserJet supplies.

Service feature	HP inkjet print cartridge recycling	HP LaserJet supplies recycling	HP and non-HP hardware recycling	Rechargeable Batteries
More information	Visit www.hp.ca/recycle	Visit www.hp.ca/recycle , see instructions and shipping label in new product box.	Visit www.hp.ca/recycle	To learn more and to locate a drop-off site near you: visit www.rbrc.org
How to return one product	Please check inside your HP inkjet print cartridge box for a postage-paid return and recycling envelope, or request a postage-paid envelope from www.hp.ca/recycle	Please check inside your HP LaserJet print cartridge box for a postage-paid return and recycling label, or request or print a postage-paid label from www.hp.ca/recycle	Request shipping and pickup service from www.hp.ca/recycle	Drop-off your used rechargeable battery to any of the participating retailers. There are over 30,000 retail locations in Canada and the United States.
How to return multiple products or HP large-format supplies	Request a pre-addressed, postage-paid box (holds 10 to 100 HP inkjet cartridges or 1 to 10 HP large-format cartridges) at www.hp.ca/recycle	For two to eight cartridges: 1. Package each empty HP LaserJet print cartridge in its original bag and box. 2. Tape up to eight single boxes together using strapping or packaging tape (up to 70lbs). 3. Use a single pre-paid shipping label. OR 1. Use your own suitable box, or request a free bulk collection box from www.hp.ca/recycle 2. Use a single pre-paid shipping label.	Request shipping and pickup service at www.hp.ca/recycle - custom quotes for large orders and unique situations are available.	RBRC provides collection boxes that include pre-paid, pre-addressed shipping labels for large quantity returns.
Cost	No charge	No charge	\$20-\$52 per item, depending upon the quantity and type	No charge

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*Please note - RBRC is an independent third party, not affiliated with HP.

For more information, visit:
www.hp.ca/recycle

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